OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 22V-690

Manufacturer Name : Excellance, Inc Submission Date : SEP 15, 2022 NHTSA Recall No. : 22V-690 Manufacturer Recall No. : NR



#### **Manufacturer Information:**

Manufacturer Name: Excellance, Inc

Address: 453 Lanier Road

Madison AL 35758

Company phone: 7729321

## **Population:**

Number of potentially involved : 3 Estimated percentage with defect : 100%

#### **Vehicle Information:**

Vehicle 1: 2022-2022 Freightliner M2

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : 2-DOOR Power Train : DIESEL

Descriptive Information: Weldon Model V-Mux Hercules HC Node 1.5 PN 6060-1000-00

All of the parts under this part number are are part of the recall as they share the

same build issue. Similar parts with a different part number were built to

specification and are not part of the recall population. There are approximately 72 units delivered under a private label to a single OEM customer and

approximately 788 units delivered to other affected OEMs.

approximately 700 units derivered to other directed of

Only 3 Excellance units were affected by this recall

Production Dates: DEC 22, 2021 - MAR 11, 2022

VIN Range 1: Begin: 3ALACWFC5NDNN1138 End: 3ALACWFC7NDNN1139 Not sequential

## **Description of Defect:**

Description of the Defect: Weldon, a division of Akron Brass Company, produces Node, an electrical

multiplex module, under both a private label to a single customer as well as to multiple OEMs for installation in emergency vehicles. In the affected products, the Node contains a termination resistor installed on the node circuit board instead of the termination resistor being installed only within the electrical harness. If the vehicle network design has not accounted for this additional resistor, it may reduce the bus resistance below the defined tolerance levels and may lead to a loss of data on the CAN network. Installations with multiple nodes are more likely to experience the condition.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If the bus resistence is reduced, the CAN network connection could faill which

may interrupt the transfer of data on this connection. If the CAN network

connection is interrupted or fails and depending on how the vehicle's electrical systems are designed, it may impact the operation of various electrical loads controlled by the Node, including vehicle lighting, which may

increase the risk of a crash.

Description of the Cause: Due to a bill of material error, a resistor installed on the printed circuit board

was inadvertently included

Identification of Any Warning NR

that can Occur:

## **Involved Components:**

Component Name 1: V-mux Hercules HC Node 1.5

Component Description: Multiplex Input / Output Node for Weldon V-mux compatible systems

Component Part Number: 6060-1000-00

## **Supplier Identification:**

#### **Component Manufacturer**

Name: Weldon Division of Akron Brass

Address: 3656 Paragon Drive

Columbus Ohio 43228

**Country: United States** 

### **Chronology:**

On April 29, 2022, Weldon was contacted by an OEM that described an issue with the CAN connection when installing the Node. Weldon was able to isolate the issue to the inclusion of the additional termination resistor on the circuit board. Weldon stopped the shipment of additional units. On May 2, 2022, Weldon reviewed the technical details affecting the Node to confirm the issue, considered whether the same issue impacts any similar products and decided to conduct a safety recall. On May 3, 2022, Weldon determined a recent shipment of a variation of the Node sold under a private label and to a single customer was also impacted. Weldon confirmed with the customer these units had never been installed in a vehicle and remained in the customer's inventory. Weldon secured all of the affected products from the customer's inventory and on May 4, 2022 reworked those units to remove the additional resistor.

## **Description of Remedy:**

Description of Remedy Program: Weldon will notify affected customers and ask them to return any affected

product that remains in their inventory to Weldon to be reworked. Affected OEMs will notify vehicle purchasers and Weldon will provide replacement units and reimburse for labor costs. The affected product

sold under the private label have already been remedied.

How Remedy Component Differs The remedy component will have the additional termination resistor

from Recalled Component: removed from the circuit board.

Identify How/When Recall Condition Existing inventory at Weldon was isolated and shipments placed on hold

was Corrected in Production: on 4/29/2022, the same day the potential issue was first reported to

Weldon Any affected product in Weldon's inventory will be reworked and

Weldon. Any affected product in Weldon's inventory will be reworked and

a new part number issued.

#### **Recall Schedule:**

Description of Recall Schedule: Weldon will notify its impacted OEM customers as soon as approved by

NHTSA. OEMs will notify vehicle purchasers of the recall and will conduct all quarterly reporting. Weldon does not have dealers. Weldon will still file quarterly reports on the progress of the recall as we have the

serial numbers and shipment data to do so.

Planned Dealer Notification Date : NR - NR Planned Owner Notification Date : NR - NR

<sup>\*</sup> NR - Not Reported