

## IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN: [REDACTED]  
Install cover for the Signal Acquisition and Actuation Module  
NHTSA Recall ID: 22V678

November, 2022

[REDACTED]  
[REDACTED]  
[REDACTED]

Dear Mercedes-Benz Owner:

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Mercedes-Benz AG ("MBAG"), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which relates to motor vehicle safety exists in certain model year 2022 C-Class sedan vehicles. Our records indicate that your vehicle is included in the affected population.

### What is the concern?

Moisture accumulation in the trunk may leak into the rear Signal Acquisition Module ("SAM"), and cause an electrical short circuit. An electrical short circuit in the SAM could lead to various malfunctions, such as rear exterior lighting failure, unintentional rear seatback folding, and rearview camera failure, which could increase the risk of a crash or injury. In addition, an electrical short circuit might increase the risk of a fire. When the issue occurs, depending on the affected function, a respective warning message is displayed in the instrument cluster.



**Unfortunately, the parts to remedy this are not yet available.** We are working to obtain the necessary parts to correct this condition as quickly as possible. As parts become available, we will send you another letter asking you to take your vehicle to an authorized Mercedes-Benz dealer to have the recall completed free of charge.

An authorized Mercedes-Benz dealer will install a cover over the SAM on the affected vehicles.

**Should you have any concerns or questions regarding your vehicle before you receive the next recall letter when parts are available, please contact an authorized Mercedes-Benz dealer.** If for any reason a dealer is unable to remedy your situation, we are always happy to hear from you. Please contact us at 1-800-367-6372. A vehicle identification number (VIN)-based recall lookup tool on our MBUSA.com website offers a search function that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. Please visit [www.MBUSA.com/recall](http://www.MBUSA.com/recall).

We apologize for any inconvenience this may have caused and look forward to taking care of this important safety issue immediately.

Sincerely,  
Mercedes-Benz USA

### Additional Information for Owners:

If an authorized Mercedes-Benz dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <https://www.safercar.gov>.

If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 business days to comply with Federal Regulations.



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If you are no longer the vehicle owner, or have a change of address, please visit [www.MBUSA.com/recall](http://www.MBUSA.com/recall), input your VIN into the VIN lookup tool and input your updated information on the site. Additionally, you may also contact our customer assistance center at 1-800-367-6372.

