

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign - Launch Notification Rear SAM Cover Retrofit MY22 C-Class (206 platform)	DATE: November 19, 2022

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			November 19, 2022
Campaign No. :	NHTSA ID	Campaign Desc. :	Rear SAM Cover Retrofit
2022090011	22V678	22P6391006	
<p>This is to notify you of the Recall Campaign launch to retrofit a cover for the Rear SAM on 6,752 Model Year (“MY”) 2022 C-Class (206 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on November 19, 2022.</p>			
Background			
Issue	<p>Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that in the event of water ingress into a particular section of the trunk in certain Model Year (“MY”) 2022 C-Class Sedan (206 platform) vehicles, moisture might enter the rear signal acquisition and actuation module (SAM). In this case, a short circuit might occur in the rear SAM. In this connection, a risk of fire cannot be completely ruled out. Additionally, a short circuit could lead to various malfunctions. Among others, the exterior lighting at the rear of the vehicle might fail, the rear seatbacks might fold unintentionally, and the rearview camera might not be available. Thus, the risk of a crash or injury could be increased. When the issue occurs, depending on the affected function, a respective warning message would be shown in the instrument cluster.</p>		
What We’re Doing	<p>MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will retrofit a cover over the rear SAM on the affected vehicles.</p>		
Parts	<p>The remedy is available and can be performed.</p>		
Vehicles Affected			
Vehicle Model Year(s)	2022		
Vehicle Model	C-Class		
Vehicle Populations			
Total Recall Population	6,752		
Total Vehicles in Dealer Inventory	218		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Xentry. Once the repair is complete, the vehicle may be sold or leased.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed on approximately December 2, 2022.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			



Recall Campaign Bulletin



Mercedes-Benz

Campaign No. 2022090011, November 2022

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model C-Class Sedan (206 platform)**
Model Year 2022

Retrofit a Cover for the Rear SAM

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that in the event of water ingress into a particular section of the trunk in certain Model Year (“MY”) 2022 C-Class Sedan (206 platform) vehicles, moisture might enter into the rear signal acquisition and actuation module (SAM). In this case, a short circuit might occur in the rear SAM. In this connection, a risk of fire cannot be completely ruled out. Additionally, a short circuit could lead to various malfunctions. Among others, the exterior lighting at the rear of the vehicle might fail, the rear seatbacks might fold unintentionally, and the rearview camera might not be available. Thus, the risk of a crash or injury could be increased. When the issue occurs, depending on the affected function, a respective warning message would be shown in the instrument cluster. An authorized Mercedes-Benz dealer will retrofit a cover over the rear SAM on the affected vehicles.

Prior to performing this Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 6,752 vehicles are affected.

Order No. P-RC-2022090011

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Recall Campaign Bulletin

Recall Campaign Bulletin

Recall Campaign Bulletin

Recall Campaign Bulletin

Recall Campaign Bulletin

Retrofit felt in rear right of trunk

Work Procedure

1. Loosen rear right trunk lining and fold inward.
2. Retrofit felt (A, figure 1)
 - i** To do this, dispose of the 2 clips from the new felt and attach two cable ties (B, figure 1) to both electric lines.
 - i** The grey smooth side has to face against the control unit.

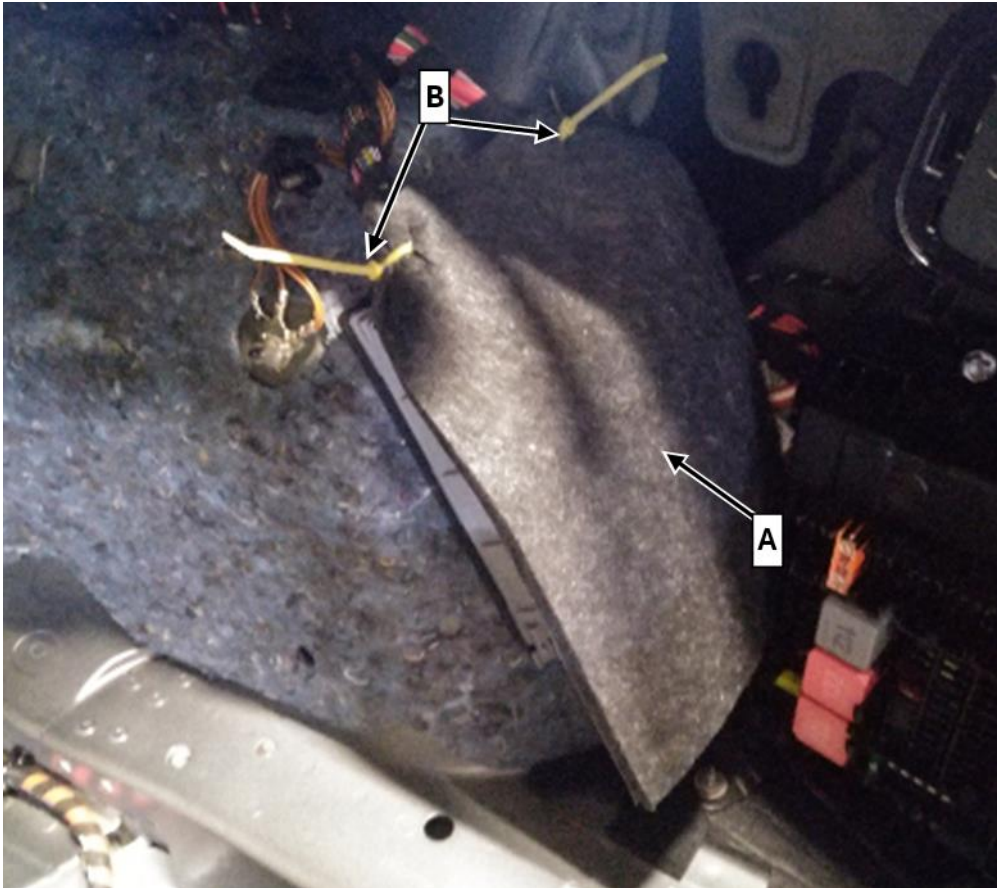


Figure 1

3. Shorten protrusion of the cable tie.
 4. Assemble in reverse order.
-

Primary Parts Information

Qty.	Part Name	Part Number
1	Felt carpet	A 213 692 00 01
2	Cable tie	A 006 997 35 90

i Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

i **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair.*

Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
63 910 06	02-0434	Retrofit felt in rear right of trunk	0.6

i **Note:** *Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*