

September 15, 2022

Mr. Greg Gunther Department Manager VCA Mercedes-Benz USA, LLC 13470 International Parkway Jacksonville, FL 32218

Subject: Short Circuit from Moisture Accumulation in Trunk

Dear Mr. Gunther:

This letter serves to acknowledge Mercedes-Benz USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: MERCEDES-BENZ/C300/2022

Mfr's Report Date: September 12, 2022

NHTSA Campaign Number: 22V-678

Components: ELECTRICAL SYSTEM:WIRING: REAR COMPARTMENT/TRUNK

Potential Number of Units Affected: 6,752

## **Problem Description:**

Mercedes-Benz USA, LLC (MBUSA) is recalling certain 2022 C300 vehicles. Moisture accumulation in the trunk may leak into the signal acquisition module (SAM), causing an electrical short circuit.

## **Consequence:**

An electrical short circuit in the SAM could lead to various malfunctions, such as rear exterior lighting failure, unintentional rear seat folding, and rearview camera failure, increasing the risk of a crash or injury. In addition, an electrical short circuit might increase the risk of a fire.

## **Remedy:**

Dealers will install a cover for the SAM, free of charge. Owner notification letters are expected to be mailed November 11, 2022. Owners may contact MBUSA customer service at 1-800-367-6372.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107ES 22V-678

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mercedes-Benz USA, LLC's contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,

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Alex Ansley Chief, Recall Management Division Office of Defects Investigation Enforcement

