



Audi

AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 20DS / Fuel Tank Internal Vent Pipe

- This notice is for:**
- ✓ Dealer Principal
 - ✓ Service Manager
 - ✓ Warranty Administrator
 - ✓ General Manager
 - ✓ Parts Manager
 - ✓ Technicians
 - ✓ Sales Managers
 - ✓ Service Advisor

Date: October 17, 2022

Issue: The vent pipe within the fuel tank may have been damaged during fuel tank assembly. In cases where the vent pipe has been damaged, fuel might enter this pipe and rise to the fuel filler cap due to the pressure within the fuel tank. Upon opening the fuel filler cap, this might lead to fuel spilling out of the filler neck, increasing the risk of injury. Fuel within the vent pipe can also lead to the fuel pump clicking off while trying to re-fuel the vehicle.

- Repair:**
- REPAIR AVAILABLE – October 18, 2022 - The internal vent pipe will be checked for damage by pressurizing the fuel tank. In cases of fuel spilling out the fuel filler neck, the fuel tank and the charcoal canister will be replaced.
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2021	2022	Q3	13,004
CAN	2022	2022	Q3	3,059

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing - November 2022

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.