



# SAFETY RECALL

## CAMPAIGN BULLETIN

Automatic Transmission  
Voluntary Safety Recall Campaign

Reference: R22B2

Date: September 24, 2022

Attention: Dealer Principal, Sales, Service & Parts Managers

**IMPORTANT:** It is a violation of Federal law for dealers to sell or deliver vehicles in their inventory covered by this notification until the campaign action is performed.

Affected Models/Years:	Affected Population	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect:
MY2023 Z (Z34)	232	16	September 24, 2022	<b>YES</b>

### \*\*\*\* Campaign Summary \*\*\*\*

Nissan is committed to the safety and security of our customers and their passengers. Nissan has notified the National Highway Traffic Safety Administration (NHTSA) that the previously announced quality assurance hold (PC916) for certain MY2023 Nissan Z vehicles equipped with an automatic transmission is being reclassified as a Voluntary Safety Recall Campaign. Nissan is recalling certain MY2023 Nissan Z vehicles with a 9-speed automatic transmission due to an issue that may result in a rollaway condition while the vehicle is in park.

The resistance between the parking rod and wedge inside of the transmission housing may inhibit movement of the wedge and parking pawl. If the parking pawl does not engage, an affected vehicle may move after placing the shifter into "Park". If the customer does not engage the parking brake, potential for movement of the vehicle increases the risk of injury or crash.

Customers will receive a notification letter in October 2022 advising them to bring their vehicle to an authorized Nissan dealer to have the remedy work completed at no cost to the owner. The dealer will inspect and, if necessary, reprogram the Transmission Control Module (TCM). Customers are advised to always apply the parking brake after the vehicle's transmission shifter is placed in the "Park" position.

### \*\*\*\* What Dealers Should Do\*\*\*\*

1. Verify if vehicles are affected by this Voluntary Recall Campaign using Service Comm or DBS National Service History Campaign I.D. **R22B2**.
2. Dealers **must not sell, lease, trade, rent, or loan** any vehicles in dealer inventory affected by this recall campaign until after the vehicle has been repaired.
3. Dealers should use **NTB22-083** to remedy any vehicles subject to this campaign.
4. Once remedied, dealers should submit the claim, using the claims coding provided.

\*\*\*\* Release Schedule \*\*\*\*

<b>Parts</b>	The remedy available for affected vehicles involves reprogramming by CONSULT III+. No parts are required.
<b>Special Tools</b>	<ul style="list-style-type: none"><li>CONSULT III+</li></ul>
<b>Repair</b>	<ul style="list-style-type: none"><li><b>NTB22-083</b></li></ul>
<b>Owner Notification</b>	Nissan will begin mailing notification letters to owners of affected vehicles in <b>October 2022</b> , via U.S. Mail.

\*\*\*\* Dealer Responsibility \*\*\*\*

It is the dealer's responsibility to check Service Comm or DBS National Service History using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary safety recall campaign, which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in new vehicle inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

**NISSAN NORTH AMERICA, INC.**

Total Customer Satisfaction

**Frequently Asked Questions (FAQ):**

**Q. Is this a safety recall?**

A. Yes.

**Q. Is this a Stop Sale?**

A. Yes.

**Q. What is the reason for the voluntary safety recall?**

A. The resistance between the parking rod and wedge inside of the transmission housing may inhibit movement of the wedge and parking pawl. If the parking pawl does not engage, an affected vehicle may move after the shifter is placed into "Park". If the customer does not engage the parking brake, potential for movement of the vehicle increases the risk of injury or crash.

**Q. What is the possible effect of the condition?**

A. If the parking brake is not applied, an affected vehicle may move after the shifter is placed in to the

'Park' position, potentially resulting in a rollaway condition.

**Q. What will be the corrective action for this voluntary safety recall campaign?**

A. For affected vehicles, the dealer will inspect and, if necessary, reprogram the Transmission Control Module (TCM).

**Q. How long will the corrective action take?**

A. This service, which is conducted at no charge to you for parts and labor, could take up to one (1.0) hour to complete. However, your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

**Q. When will vehicle owners be notified?**

A. Nissan will begin mailing notification letters to owners of affected vehicles in October 2022, via U.S. mail and will instruct them to bring their vehicle to an authorized Nissan dealer to have the remedy completed at no cost to the owner. Customers are advised to always apply the parking brake after the vehicle's transmission shifter is placed in the "Park" position.

**Q. Are parts readily available?**

A. The remedy for affected vehicles will be to inspect and, if necessary, reprogram the Transmission Control Module (TCM). Parts are not required.

**Q. Can affected customers continue to drive their vehicle?**

A. Customers are advised to always apply the parking brake after the vehicle's transmission shifter is placed in the "Park" position.

**Q. Is there anything owners can do to mitigate this condition?**

A. Nissan recommends owners apply the parking brake whenever they place their vehicle into Park until the remedy is completed.

**Q. Is there any charge for this service?**

A. No. This service will be performed for the customer free of charge for parts and labor.

**Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?**

A. Please consult your dealer for alternate transportation availability while your vehicle is being serviced. Rental will be available while your vehicle is being serviced and upon customer request.

<b>EXPENSE CODE</b>	<b>DESCRIPTION</b>	<b>AMOUNT</b>
<b>502</b>	<b>Rental Expense</b>	<b>\$156 (Max)</b>
Contact the Warranty claims call center 1-800-258-7008 Option 7, if additional expense is required. Please refer to the Goodwill Rental Guidelines in the APRM for detailed information regarding application of rental reimbursement.		

**Q. Will I have to take my vehicle back to the selling dealer to have the service performed?**

A. No, any authorized Nissan dealer is able to perform the recall campaign.

**Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?**

A. No. The remedy will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

**Q. What model year vehicles are involved?**

A. Certain Model Year 2023 Nissan Z vehicles equipped with 9-speed automatic transmission manufactured from January 27, 2022 to August 29, 2022.

**Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?**

A. Certain model year 2020-2023 Nissan Titan vehicles manufactured from December 13, 2019 to August 24, 2022, certain model year 2020-2021 Nissan Frontier vehicles manufactured from June 10, 2020 to June 25, 2021, and certain model year 2022 Nissan Frontier vehicles manufactured from July 13, 2021 to August 11, 2022.

**Revision History:**

<b>Date</b>	<b>Announcement</b>	<b>Purpose</b>
September 24, 2022	Voluntary Safety Recall Campaign	New Campaign Announcement