



# SAFETY RECALL

## CAMPAIGN BULLETIN

Rear Seatbelt Inspection  
Voluntary Safety Recall Campaign

Reference: PC915

Date: February 14, 2023

Attention: Dealer Principal, Sales, Service & Parts Managers

**IMPORTANT:** It is a violation of Federal law for dealers to sell or deliver new vehicles in their inventory covered by this notification until the campaign's final remedy action is performed.

**REVISED February 14, 2023**  
Please discard earlier versions of this bulletin.

**The announcement from September 8, 2022 has been revised to include the following:**

- The parts restriction will be removed on the following parts and dealers will be able to order, as needed, via normal ordering process beginning **February 21, 2023**:
  - 88884-6RR9A Seat Belt RR RH (Black)
  - 88884-6RR9B Seat Belt RR RH (Beige)
  - 88885-6RR9A Seat Belt RR LH (Black)
  - 88885-6RR9B Seat Belt RR LH (Beige)

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
2021-2022 Rogue (T33)	8,383	25	September 8, 2022	<b>YES</b>

\*\*\*\* Campaign Summary \*\*\*\*

Nissan is committed to the safety and security of our customers and their passengers. Nissan has notified the National Highway Traffic Safety Administration (NHTSA) and Transport Canada that it is recalling certain specific MY2021-2022 Nissan Rogue vehicles to address a potential rear seatbelt issue.

A tooling issue was discovered during the supplier's seat belt assembly process, which since has been corrected, that resulted in non-uniform bending of the internal retractor base bracket. As a result, the internal spool can bind, which could cause difficulty or inability to extract or retract the seat belt properly.

Dealers will inspect the lot code on both left-hand and right-hand rear seatbelt retractors and, if necessary, will replace either one or both retractors.

\*\*\*\* What Dealers Should Do\*\*\*\*

1. Verify if vehicles are affected by this Voluntary Recall Campaign using Service Comm or DBS National Service History Campaign I.D. **PC915**.
2. Dealers **must not sell, lease, trade, rent, or loan** any vehicles in dealer inventory affected by this recall campaign until after the vehicle has been repaired.

3. Dealers should use **NTB22-078** to remedy any vehicles subject to this campaign.
4. Once remedied, dealers should submit the claim, using the claims coding provided, and release the vehicle.

**\*\*\*\* Release Schedule \*\*\*\***

<b>Parts</b>	The parts restriction will be removed on the following parts and dealers will be able to order, as needed, via normal ordering process beginning <b>February 21, 2023</b> .	
	<b>Part Number</b>	<b>Description</b>
	<b>Quantity</b>	
	88884-6RR9A	Seat Belt RR RH (Black)
	88884-6RR9B	Seat Belt RR RH (Beige)
	1 (As needed)	
	1 (As needed)	
	1 (As needed)	
	1 (As needed)	
	<b>NOTE:</b> Parts replaced under this activity may be collected through the Nissan Part Return Program. If a Part Return Required Notification is received by the dealer, it is important for dealers to return parts applicable specifically to the VIN and repair order identified.	
<b>Repair</b>	• <b>NTB22-078</b>	
<b>Owner Notification</b>	Nissan will begin sending notifications to owners of all potentially affected vehicles in <b>October 2022</b> , via U.S. Mail.	

**\*\*\*\* Dealer Responsibility \*\*\*\***

It is the dealer's responsibility to check Service Comm or DBS National Service History using the appropriate Campaign I.D. for the campaign status on each vehicle falling within the range of this voluntary safety recall campaign, which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in dealer inventory. If a VIN subject to this recall campaign was part of a dealer trade, the letter associated with that VIN should be forwarded to the appropriate dealer for service completion.

**NISSAN NORTH AMERICA, INC.**

Total Customer Satisfaction

**Frequently Asked Questions (FAQ):**

**Q. Is this a Safety recall?**

A. Yes.

**Q. Is this a Stop Sale?**

A. Yes.

**Q. What is the reason for the Voluntary Safety Recall?**

A. A tooling issue was discovered during the supplier's seat belt assembly process, which since has been corrected, that resulted in non-uniform bending of the internal retractor base bracket. As a result, the internal spool can bind, which could cause difficulty or inability to extract or retract the seat belt properly.

**Q. What is the possible effect of this condition?**

A. The internal spool can bind, which could cause difficulty or inability to extract or retract the seat belt properly.

**Q. What will be the corrective action for this voluntary recall campaign?**

A. Dealers will inspect the lot code on both left-hand and right-hand rear seatbelt retractors, and if necessary will replace either one or both retractors.

**Q. How long will the corrective action take?**

A. This free service could take up to three and a half (3.5) hours to complete but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

**Q. When will vehicle owners be notified?**

A. Nissan will begin sending notifications to owners of all potentially affected vehicles in **October 2022**, via U.S. Mail.

**Q. Is my vehicle safe to drive?**

A. If your vehicle is subject to this campaign, you will receive an Owner Notification letter from Nissan, which will provide instructions on how to remedy your vehicle. Affected owners are encouraged to have their vehicles repaired as soon as possible upon notification. Until your vehicle inspection/repair is completed, check the rear seatbelt to ensure that it retracts to adjust properly to a snug fit. (See Owner's Manual instructions at pages 1-18 to 1-19 for seatbelt adjustment and pages 1-25 to 1-47 for child restraint installation.) If a seat belt does not retract as instructed, secure the child restraint using the LATCH system or use another rear row seating position.

**Q. Is there anything owners can do to mitigate this condition?**

A. No.

**Q. Are parts readily available?**

A. Yes, the parts restriction will be removed on all parts and dealers will be able to order, as needed, via normal ordering process beginning **February 21, 2023**.

**Q. Will a rental vehicle be provided while the dealer is servicing the vehicle?**

A. Please consult your dealer for alternate transportation availability while your vehicle is being serviced. Rental is available upon customer request, while parts are on order.

EXPENSE CODE	DESCRIPTION	AMOUNT
502	Rental Expense	\$1,092 (Max)
Contact the Warranty claims call center 1-800-258-7008 Option 7, if additional expense is required. Please refer to the Goodwill Rental Guidelines in the APRM for detailed information regarding application of rental reimbursement.		

**Q. Is there any charge for the repair?**

A. No. The final remedy, once identified, will be performed for the customer free of charge for parts and labor.

**Q. Will I have to take my vehicle back to the selling dealer to have the service performed?**

A. No, any authorized Nissan dealer is able to perform the service.

**For Consumer Affairs:** Please inform us of the dealer where you would like to have the service completed.

**Q. I have lost confidence in the vehicle. Will Nissan replace or repurchase the vehicle?**

A. The remedy will fully correct this condition. As the condition will be corrected, there is no basis for repurchasing or replacing your vehicle.

**Q. What model year vehicles are involved?**

A. Certain MY2021-2022 Nissan Rogue vehicles manufactured between October 12, 2020 to April 19, 2022.

**Q. Are you experiencing this condition on any other Nissan (or INFINITI) models?**

A. No.

**Revision History:**

<b>Date</b>	<b>Announcement</b>	<b>Purpose</b>
September 8, 2022	Original Document	New campaign announcement
February 14, 2023	REVISION 1	Parts restriction lift