







**IMPORTANT SAFETY RECALL** 

This Notice Applies to Your Recreational Vehicle <u>«unit\_serial\_»</u>

Safety Recall: NHTSA # 22V-665 September 2022

Name Address City, St. Zip

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2021-2023 Entegra Coach Anthem, Aspire, Cornerstone, Reatta, Reatta XL, and Jayco Embark Class A motorhomes.

Reason for this recall	The engine air intake box may not have a water drain installed, which can cause water to build up inside the air intake box. Water build up inside the air intake box can enter the engine and cause engine failure, increasing the risk of a crash.
Recall Remedy	The remedy consists of an inspection and if necessary the installation of the air intake box drain line(s). The remedy will be free of charge and will take approximately 45 minutes to complete.
What we need you to do	Please contact an Entegra coach or a Jayco certified repair facility and schedule an appointment for this remedy.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Submit an email to service@jayco.com including your name, address, VIN, recall number, and a clear, legible receipt showing the identification of the product that was recalled.

If your dealer does not remedy this condition at no charge, please contact our Customer Service Department at 800-283-8267. If you are unable to get this safety defect remedied without charge and/or within a reasonable amount of time after contacting your dealer and Jayco customer service, you may want to contact NHTSA. To submit a written complaint contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153): or go to http://www.safercar.gov.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely, Compliance Management Jayco Inc. Motorized Division