



Product Safety Department  
 Vermeer Corporation  
 1210 Vermeer Rd East  
 Pella, Iowa 50219 USA  
 productsafety@vermeer.com

NHTSA SAFETY RECALL NUMBER 22V-664



**IMPORTANT  
 SAFETY  
 RECALL**

**First Notice**

**Trailer Frame Reinforcement  
 Kit  
 (VMV000028)**

SAMPLE  
 OWNER  
 LETTER

**Model:** «Model»  
**Serial #:** «SerialN»  
**Unit No:** «PART\_SRL»

October 27, 2022

Dear «MODEL» owner:

*This notice is sent to you in accordance with the requirements of the U.S. National Traffic and Motor Vehicle Safety Act.*

Vermeer MV Solutions, Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2011 – 2020 Vac-Tron AIR533SDT, AIR535SDT, AIR555SDT, AIR573SDT, AIR833SDT, AIR835SDT, AIR855SDT, AIR873SDT and AIRSDT vacuum excavator trailers. Vermeer Corporation is administering this product safety campaign on behalf of Vermeer MV Solutions, Inc. According to our records, you currently own a Vac-Tron «MODEL» vacuum excavator trailers. The model and serial number are shown at the top center of this letter.

**TRAILER FRAME FAILURE MAY OCCUR**

Frame bending or distortion can develop in the trailer main frame which can result in loss of stability while towing.

**DEATH OR SERIOUS INJURY POSSIBLE**

When towing the vacuum excavator trailer on public roadways, **death or serious injury** may result due to the loss of control of the vacuum excavator trailer and towing vehicle. A frame failure may increase the risk of a crash. Property or equipment damage may also occur.

**IMMEDIATE MACHINE MODIFICATIONS REQUIRED**

VMV000028 has been created to provide the necessary parts and instructions to add a plate gusset to reinforce the trailer frame. **This kit must be installed as soon as possible.** Vermeer Corporation is administering this product safety alert on behalf of Vermeer MV Solutions, Inc.

**Please contact** your authorized independent **Vermeer dealer** immediately to arrange a mutually acceptable time and location to install VMV000028 **at no cost** to you for labor or materials. The installation of this kit is estimated at 1.5 hours of labor. **You must have your machine upgraded for these safety features.**

**Contact your local Vermeer dealer:** «Service\_Dealer\_Name»  
 «Serv\_Dealer\_Add1» «Serv\_Dealer\_Add2»  
 «Serv\_Dealer\_City» «Serv\_Dealer\_St» «Serv\_Dealer\_Zip»  
 «SERV\_DEALER\_COUNTRY»  
**Telephone:** «Serv\_Dealer\_Phone»

If you no longer own this unit, please notify the product safety department at:

Toll-free: 800-829-0051, option 1

Telephone: 641-621-7060

Email: [productsafety@vermeer.com](mailto:productsafety@vermeer.com)

If possible, please provide the name and address of the new owner.

We regret any inconvenience that these corrective measures may cause you. The required work is for the safety of the of the towing vehicle occupants and other drivers and passengers on the public roadways.

Regards,

**PRODUCT SAFETY DEPARTMENT**

*Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.*

If the authorized dealer has failed or is unable to remedy the defect without charge and within a reasonable time, contact Vermeer product safety by email at [productsafety@vermeer.com](mailto:productsafety@vermeer.com) or by calling 800-829-0051 or 641-621-7060. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590; or call the Vehicle Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <https://www.safercar.gov>