Next Unread Message

View Message

Sent on	08 29 2022 Expires on 11 17 2022
From	Powersports Quality Center
Subject	STOP SALE NOTICE: 2020 - 2021 CRF1100D/D4 ECU Update

August 29, 2022

Re: STOP SALE NOTICE: 2020 - 2021 CRF1100D/D4 ECU UPDATE

Dear Honda Dealer:

Honda is issuing a STOP SALE NOTICE on CERTAIN 2020 through 2021 CRF1100D/D4 (DCT only) motorcycles to update the ECU for a potential defect that may result in engine stalling.

Effective immediately, you MUST NOT SELL any affected NEW or USED 2020 – 2021 CRF1100D/D4motorcycle until it is repaired according to the associated Service Bulletin.

AFFECTED UNITS

CERTAIN NEW or USED 2020 - 2021 CRF1100D/D4

To search for applicable recalls on a specific unit, you MUST use Unit Information on iN.

To manage your affected inventory, use your dealer eResponsibility Report on iN.

SERVICE BULLETIN

Service Bulletin: CRF1100D/D4 #2, which includes all the information relating to this Safety Recall, will be available on *iN* by the end of business Tuesday, September 6, 2022.

PARTS INFORMATION

There are no parts necessary for this repair.

CUSTOMER NOTIFICATION

American Honda intends to mail customer letters to all owners of affected 2020 - 2021 CRF1100D/D4 **motorcycles** in October 2022. Customers will be informed that their motorcycle may be affected by a safety related defect and will be advised to make an appointment with an authorized Honda dealer for repair.

Make sure all departments in your dealership are aware of this Safety Recall.

If you have any questions, please contact AHM TechLine through TechLine Connect on *iN*.

Sincerely,

American Honda Motor Co., Inc.

Powersports Division

MTB 17883 (2209)