



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 8, 2022

Mr. Jeff Chang
Honda (American Honda Motor Co.)
1919 Torrance Blvd.
Torrance, CA 90501

NEF-107ES
22V-662

Subject: Engine Stall or Loss of Drive from Software Error

Dear Mr. Chang:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HONDA/CRF1100 AFRICA TWIN/2020-2021

Mfr's Report Date: September 1, 2022

NHTSA Campaign Number: 22V-662

Components:

ENGINE AND ENGINE COOLING:ENGINE:ENGINE CONTROL MODULE (ECU/ECM):SOFTWARE

Potential Number of Units Affected: 1,561

Problem Description:

Honda (American Honda Motor Co.) is recalling certain 2020-2021 CRF1100 Africa Twin motorcycles equipped with a dual-clutch transmission (DCT). A software error in the engine control unit (ECU), may disconnect the controller area network (CAN) communication and release the clutch, which can result in an engine stall or a loss of drive power.

Consequence:

An engine stall or a loss of drive power can increase the risk of a crash or injury.

Remedy:

Dealers will update the ECU software, free of charge. Owner notification letters are expected to be mailed October 31, 2022. Owners may contact Honda customer service at 1-866-784-1870. Honda's number for this recall is KNB.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Honda (American Honda Motor Co.)'s contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement