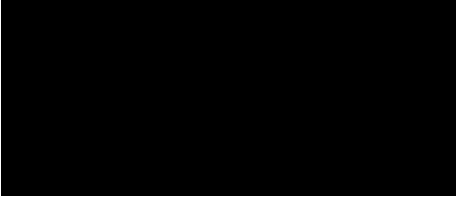




A Shyft Group Brand

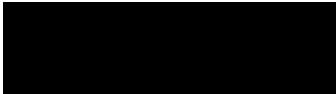
603 Earthway Blvd., Bristol, IN 46507 | P: 800.582.3454
UTILIMASTER.COM

October 10, 2022



IMPORTANT SAFETY RECALL – 22V-658

This notice applies to the vehicle identification number in the label below.



Dear Valued Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Utilimaster, a brand of The Shyft Group, Inc. has decided that a defect which relates to motor vehicle safety may exist in certain 2018 and 2019 model year Work Trucks.

What is the Defect?

Welds may be missing or cracked on certain areas of the truck body mount frame.

What is the Safety Risk?

As a result of the missing or cracked welds, the cargo body could shift a significant amount. Support material may separate from the vehicle. This could increase the risk of injury or crash.

What is the Warning?

Although a missing or cracked weld may be identified during periodic maintenance and inspection, the welds could crack without warning.

What is the Remedy?

Vehicles affected by this recall will be inspected to determine the level of repair needed. Repairs may take up to 3 hours. For missing welds, welds will be applied, free of charge. For cracked welds, they will be repaired, free of charge.

What You Should Do:

Call Utilimaster, a Shyft Group Brand, at 1- 800-237-7806 or email your company name, shipping address and the VIN of the affected unit(s) to FVSWarranty@utilimaster.com to coordinate having your vehicle inspected.

Leased Vehicles:

The lessor must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Utilimaster at 1-800-237-7806.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Utilimaster at 1-800-237-7806. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your chassis is of the utmost concern to us.

Sincerely –