

U.S. Department of Transportation

National Highway Traffic Safety Administration

September 9, 2022

Mr. Chris Sandvig Volkswagen Group of America, Inc. 3800 Hamlin Road Auburn Hills, MI 48326 1200 New Jersey Avenue SE Washington, DC 20590

NEF-107DR 22V-657

Subject: Loose Hitch Bolts May Allow Trailer to Separate

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/ATLAS/2022 VOLKSWAGEN/ATLAS CROSS SPORT/2022

Mfr's Report Date: August 31, 2022

NHTSA Campaign Number: 22V-657

Components:

TRAILER HITCHES

Potential Number of Units Affected: 3.184

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2022 Atlas and Atlas Cross Sport vehicles. The trailer hitch bolts may have been insufficiently tightened.

Consequence:

Loose bolts may fall out, causing the remaining bolts to break, which could lead to separation of the trailer hitch and trailer, increasing the risk of a crash.

Remedy:

Dealers will tighten the trailer hitch bolts, free of charge. Owner notification letters are expected to be mailed October 28, 2022. Owners may contact Volkswagen's customer service at 1-800-893-5298. Volkswagen's number for this recall is 66N8.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



We have received Volkswagen's proposed owner notification letter and have approved it for distribution.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Volkswagen Group of America, Inc.'s contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

