

PORSCHE

NONCOMPLIANCE RECALL

This is an important
Noncompliance Recall. The
remedy will be performed
FREE OF CHARGE to you.

Porsche Cars North America, Inc. One Porsche Drive Atlanta, Georgia 30354 1-800-PORSCHE

This notice applies to your vehicle:

WP0AA2A70B

IMPORTANT NONCOMPLIANCE RECALL (Remedy No ice)

Certain 2003 through 2022 Model Year Porsche Vehicles Porsche Recall ANB4 / NHTSA ID 22V 656

Dear

This notice is sent to you in accordance with the <u>National Traffic and Motor Vehicle Safety Act</u>. Porsche has decided that certain 2003 to 2022 vehicles fail to conform to Federal Motor Vehicle Safety Standard No. 108, "Lamps, Reflective Devices, and Associated Equipment."

What is the issue?

Due to incorrect assembly instructions, the subject vehicles may not meet the requirements of S10.18.9 2 of FMVSS No. 108 because the horizontal adjustment mechanism of the front headlamps may not be covered by a sealing cap. Headlamps which are adjusted horizontally can reduce driving visibility at night and can increase the risk of a crash.

What will Porsche do?

To bring the vehicles into compliance Porsche is conducting a Recall to check the left and right front

What should you do?

The remedy needed to complete this recall is now available.

Please arrange to have this Recall performed during your next visit to a Porsche Dealer, and to arrange for Porsche-provided alternate transportation, if necessary.

If you have previously paid to have this repair performed, you may be eligible for reimbursement. For more information, please contact Porsche customer support as instructed below

To find your nearest authorized Porsche dealer, visit: www.porsche.com/usa

headlights for the sealing caps. If no caps are fitted, they will be retrofitted at NO COST TO YOU. This repair should take less than 1 hour to complete, however, it may be necessary to make your vehicle available to your dealer for a longer period of time. Your Porsche dealer will arrange for alternate transportation if necessary.

What if you are not the owner or operator of this vehicle?

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten days of receipt. If you have changed your address or sold the vehicle, please contact customer support so we can update our records.

Can we assist you further?

Please be aware that if you require any assistance in making an appointment to have this recall performed, please call or write:

Porsche Cars North America, Inc. Attn: Customer Support One Porsche Drive Atlanta, GA 30354 1-800-PORSCHE customersupport@porsche.com

If you still cannot obtain satisfaction, and your dealer or Porsche is unable to remedy the defect without charge or within a reasonable amount of time, you may file a complaint with:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Avenue, S.E. Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to http://www.safercar.gov.

We apologize for any inconvenience this matter may cause you. We are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,
Porsche Cars North America, Inc.