

U.S. Department of Transportation

# National Highway Traffic Safety Administration

September 12, 2022

Jim Moore Manager of In-Use Vehicle Conformity Porsche Cars North America, Inc. One Porsche Drive Atlanta, GA 30354

Subject: Headlight Adjustment Screw Missing Cover/FMVSS 108

Callinda II all'ala Ad' arang Cara M' a' a Cara /DMV/CC 100

#### Dear Jim Moore:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

PORSCHE/CAYENNE/2003-2006, 2008-2014, 2016-2017

PORSCHE/CAYENNE DIESEL/2013-2015

PORSCHE/CAYENNE GTS/2008-2010, 2013-2014, 2016

PORSCHE/CAYENNE S/2003-2006, 2008-2009, 2011-2015

PORSCHE/CAYENNE S E-HYBRID/2015

PORSCHE/CAYENNE S HYBRID/2011-2014

PORSCHE/CAYENNE TRANSSYBERIA/2010

PORSCHE/CAYENNE TURBO/2006, 2008-2015

PORSCHE/CAYENNE TURBO S/2006, 2009-2010, 2014, 2016

PORSCHE/CAYMAN S/2014

PORSCHE/MACAN/2020

PORSCHE/MACAN S/2015, 2018

PORSCHE/MACAN TURBO/2015

PORSCHE/PANAMERA/2011-2016

PORSCHE/PANAMERA 4/2011-2016

PORSCHE/PANAMERA 4S/2010-2016

PORSCHE/PANAMERA GTS/2013-2016

PORSCHE/PANAMERA S/2010-2016

PORSCHE/PANAMERA S E-HYBRID/2015-2016

PORSCHE/PANAMERA S HYBRID/2012-2014

PORSCHE/PANAMERA TURBO/2010-2016

PORSCHE/PANAMERA TURBO S/2012-2016

Mfr's Report Date: August 30, 2022

NHTSA Campaign Number: 22V-656

#### **Components:**

**EXTERIOR LIGHTING:HEADLIGHTS** 



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107DR

22V-656

Potential Number of Units Affected: 193,259

#### **Problem Description:**

Porsche Cars North America, Inc. (Porsche) is recalling certain 2003-2020 Porsche Macan, Cayenne, Panamera, and Cayman S vehicles. Please see the recall report for a complete list of all affected models and model years. The caps that cover the low-beam headlight horizontal adjustment screws are missing, which can allow the headlights to be improperly adjusted. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 108, "Lamps, Reflective Devices, and Associated Equipment."

#### **Consequence:**

Improperly adjusted headlights may not illuminate the road properly, or cause a glare to oncoming drivers, which can increase the risk of a crash.

### Remedy:

Dealers will inspect the headlights for sealing caps and install missing caps as necessary, free of charge. Owner notification letters are expected to be mailed October 29, 2022. Owners may contact Porsche's customer service at 1-800-767-7243. Porsche's number for this recall is ANB4.

#### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

## Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). All filings should state an increased risk of either a crash, injury or fire.

AMENDED 573 REQUIRED.

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.



Porsche Cars North America, Inc.'s contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

