

IMPORTANT SAFETY RECALL
See enclosed VIN list

**October 2022
FL951
Interim Recall Notice
NHTSA #22V-654**

Subject: Western Star Grill Bezel Covers

This notice is sent to you in accordance with the requirements of the *National Traffic and Motor Vehicle Safety Act*.

Daimler Truck North America LLC (DTNA), on behalf of its wholly owned subsidiary, Western Star Truck Sales, Inc., has decided that a defect which relates to motor vehicle safety exists on specific model years 2020-2023 Western Star 47X and 49X vehicles manufactured March 18, 2019, through August 26, 2022, and equipped with Inner & Outer Bezels on the grill.

On the affected vehicles, the stainless steel grill bezel cover may loosen and detach causing a road hazard and increase the risk of a crash.

The final repair to replace the grill bezel cover is being validated, as an interim repair, the vehicles will be inspected and a rivet will be installed. All repairs will be performed by Daimler Truck North America authorized service facilities.

Please contact an authorized Daimler Truck North America dealer to arrange to have the interim repair performed and to ensure that parts are available at the dealership. The interim repair will take approximately one hour and will be performed at no charge to you. To locate an authorized dealer, search online at [Daimler-TrucksNorthAmerica.com/Contact us](https://Daimler-TrucksNorthAmerica.com/Contactus). Scroll down to "Locate a Dealer" and select the appropriate brand. You may also confirm your vehicle's involvement in this recall at this URL: <https://dtna-dlrinfo.prd.freightliner.com:48518/VinLookup/vin-module/getVinLookupPage>.

A second notice will inform you when the final repair is available. **When you receive the second notice**, please contact your authorized Daimler Trucks North America dealer to schedule the final repair for your vehicle. **All vehicles that have the interim repair performed will also require the final repair.**

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimlertruck.com. For other concerns, you may contact the Customer Assistance Center at (800) 385-4357. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or go to <http://www.nhtsa.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.