



IMPORTANT SAFETY RECALL

This Notice Applies to Your Vehicle:

«VIN» «Column1»

«Name» «Last_Name»

«Address»

«City», «State», «Zip»

«Country»

November 7, 2022

From: Roadtrek 'inc.

RE: Notice of Recall: **NHTSA Recall 22V653**

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Roadtrek Inc. has decided that a defect, which relates to motor vehicle safety exists in certain 2022 Zion, Zion SRT, Chase and Zion Slumber vehicles manufactured from March 21, 2022 through August 19, 2022 and built on the Dodge Ram ProMaster Chassis.

What is the problem?

The front seat mounting bolts may not be marked with green paint indicating that they have been torqued correctly. A loose mounting bolt may not properly restrain an occupant in a collision.

What is the Corrective Action?

Owners are required to inspect the 6 mounting bolts on each of the front seat as shown in the attached pictures. If the heads of the 6 bolts on each front seat are marked with green paint, you do not need to do anything further. Please fill out the attached Corrective Action Completion Form stating that green paint was present and submit this form to Roadtrek Inc. by email at retailsupport@roadtrekinc.com or my mail to Roadtrek Retail Support at the address at the bottom of this page.

If there are no green marks on the 6 bolts of each of the front seats, you are required to take your vehicle to your dealer or to the nearest Roadtrek dealer to have the torque checked on all of the 12 bolts. This inspection will be performed at **no cost to you** and will take approximately 30 minutes. Dealers will be reimbursed for any inspections they are required to perform. The dealer will **fill out the attached Corrective Action Completion Form** to report whether the green paint was present and if not that the bolt torques were checked and subsequently marked with green paint which includes the request for payment for the cost of the repair.

If you have questions or concerns about this recall, please contact Roadtrek Retail Support at retailsupport@roadtrekinc.com.

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may submit the attached Corrective Action Completion form with your receipts a to Roadtrek Retail Support at the address below or by email to retailsupport@roadtrekinc.com.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this RECALL may cause.

Roadtrek Inc.

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