

# Part 573 Safety Recall Report

## 22V-653

**Manufacturer Name :** Roadtrek Inc.

**Submission Date :** AUG 29, 2022

**NHTSA Recall No. :** 22V-653

**Manufacturer Recall No. :** 2022-05



### Manufacturer Information :

Manufacturer Name : Roadtrek Inc.

Address : 20 Tyler Street  
Cambridge 00 N1T0E4

Company phone : 519-745-1160

### Population :

Number of potentially involved : 36

Estimated percentage with defect : 5 %

### Vehicle Alterer Information :

Vehicle 1 : 2022-2022 Roadtrek Inc Zion, Zion SRT, Chase and Zion Slumber,

Descriptive Information : during a final audit on Aug 17, 2022 it was noticed that the passenger seat mounting bolts did not have green marks indicating that the mounting bolts had been torqued to the required specification. All vehicles in production and in inventory were checked to determine if there were any others that were missing torque marks. All of the QARs of vehicles produced to determine if there were any vehicles that have been shipped that might not have had the bolts marked confirming that they had been torqued to specifications. This investigation identified 36 vehicles that did not have inspection confirmation in the QAR that could determine whether the front seat mounting bolts had been marked as having been torqued and were therefore suspect.

Production Dates : MAR 21, 2022 - AUG 19, 2022

### Description of Defect :

Description of the Defect : front seat mounting bolts may not have been marked confirming that they have been torqued to the specified value

FMVSS 1 : 207 - Seating systems

FMVSS 2 : NR

Description of the Safety Risk : a seat mounting bolt that is not torqued correctly may not be secure during a crash and may result in an increased risk of injury

Description of the Cause : NR

Identification of Any Warning : none  
that can Occur :

### Involved Components :

Component Name : torque marking on front seat mounting bolts

Component Description : green paint

Component Part Number : NR

### Supplier Identification :

#### Component Manufacturer

Name : Roadtrek Inc

Address : 20 Tyler St.

Cambridge, Ontario Canada Foreign States N1T 0E4

Country : Canada

### Chronology :

on Aug 17, 2022 during a final vehicle audit, it was noticed that the passenger seat mounting bolts did not have green marks indicating that the bolts had been torqued to the required specification.

Aug 17 to 19 - All vehicles in production and in inventory were checked to determine if there were any others that were missing torque marks. Several others were found and any found were re-torqued and marked.

Aug 22 to 26 - Quality investigated all of the QARs and inspection audits of vehicles produced to determine if there were any vehicles that had been shipped that might not have had the bolts marked confirming that they had been torqued to specifications. This investigation lasted 7 days and identified 36 vehicles that did not have a visual picture in the QAR confirming that the front seat mounting bolts had been marked as having been torqued and were therefore suspect.

### Description of Remedy :

Description of Remedy Program : the 36 vehicles that did not have visual evidence in the Inspection audit will be recalled to their dealer to have the 4 mounting bolts on each front seat checked to see if they have green marks confirming that they have been torqued correctly.  
If any are found to have no green marks, the torque on those mounting bolts will be checked to confirm they have been torqued correctly and then given the green marking.

How Remedy Component Differs from Recalled Component : green paint marking

Identify How/When Recall Condition was Corrected in Production : The Quality Control process provides a check at final audit which confirms the bolts were torqued and marked correctly during the production process

**Recall Schedule :**

Description of Recall Schedule : notification letters will be sent to the dealers and owners of the 36 suspect vehicles

Planned Dealer Notification Date : SEP 06, 2022 - SEP 09, 2022

Planned Owner Notification Date : SEP 06, 2022 - SEP 09, 2022

**Purchaser Information :**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name :

Address :

Country :

Company Phone :

\* NR - Not Reported