



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 7, 2022

Mr. Paul Roberts
Roadtrek Inc.
20 Tyler St.,
Cambridge 11763

NEF-107KL
22V-653

Subject: Improperly Tightened Seat Mounting Bolts/FMVSS 207

Dear Mr. Roberts:

This letter serves to acknowledge Roadtrek Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ROADTREK/CHASE/2022
ROADTREK/ZION/2022
ROADTREK/ZION SLUMBER/2022
ROADTREK/ZION SRT/2022

Mfr's Report Date: August 29, 2022

NHTSA Campaign Number: 22V-653

Components:

SEATS:CRITICAL FASTENERS

Potential Number of Units Affected: 36

Problem Description:

Roadtrek Inc. (Roadtrek) is recalling certain 2022 Zion, Zion SRT, Chase and Zion Slumber motorhomes. The front seat mounting bolts may be improperly tightened. As such, these vehicles fail to comply with the Federal Motor Vehicle Safety Standards (FMVSS) No. 207, "Seating Systems."

Consequence:

A seat with a loose mounting bolt may not properly restrain an occupant during a crash, increasing the risk of injury.

Remedy:

Dealers will inspect the bolts, and tighten if necessary, free of charge. Owner notification letters are expected to be mailed September 6, 2022. Owners may contact Roadtrek customer service at 1-888-762-3873. Roadtrek's number for this recall is 2022-05.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please ensure the following requirements are met:

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Roadtrek Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement