

Part 573 Safety Recall Report

22V-650

Manufacturer Name : Wayfarer**Submission Date :** AUG 29, 2022**NHTSA Recall No. :** 22V-650**Manufacturer Recall No. :** WAY-104**Manufacturer Information :**

Manufacturer Name : Wayfarer

Address : 625 Fawn Grove Road
WINFIELD AL 35594

Company phone : 256-356-8661

Population :

Number of potentially involved : 9

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2017-2020 TIFFIN WAYFARER

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Units serviced at Wayfarer Service Center.

Production Dates : MAR 01, 2017 - MAR 01, 2020

VIN Range 1 : Begin : NR End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : The step in the remedy instructions for 21V-514 included a step for torque specification on the wheel lug nuts and this was not followed by the service technicians at Wayfarer Service Center.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : improperly torqued wheel lugs nuts could cause the wheel to become loose which could lead to an accident or injury.

Description of the Cause : Service technicians did not follow the work instructions to torque the wheel lug nuts.

Identification of Any Warning that can Occur : Possible wheel wobble.

Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

07/27/2022 the safety committee was notified that 30 of the first units to have the recall remedy completed at the Wayfarer Service Center did not have the torque verified when the wheel liners were installed. Safety committee decided to contact the owners and ask them to take the units in and have the torque verified and corrected if needed. 08/08/2022 NHTSA emailed and questioned the documents that Tiffin Motorhomes had uploaded for letters mailed to owners. 08/09/2022 NHTSA emailed and stated that we would have to have all units corrected by 08/31/2022 or we would have to file a new recall. 8/26/2022 Spoke with members of the NHTSA Recall Division and new recall will be issued for the 9 remaining coaches that have not had the torque verified.

Description of Remedy :

Description of Remedy Program : The torque will be checked and if it is not within specifications, the torque will be corrected accordingly.

How Remedy Component Differs from Recalled Component : Proper torque specifications.

Identify How/When Recall Condition was Corrected in Production : When Tiffin Motorhomes were made aware that Wayfarer service technicians were not torquing the wheel lug nuts, they immediately rectified the situation.

Recall Schedule :

Description of Recall Schedule : Owners will be notified by mail and instructed to have the units checked and corrected if necessary. This will be completed at no charge to the owners.

Planned Dealer Notification Date : OCT 28, 2022 - OCT 28, 2022

Planned Owner Notification Date : OCT 28, 2022 - OCT 28, 2022

* NR - Not Reported