

RECREATIONAL VEHICLE SAFETY RECALL NOTICE

NHTSA Safety Recall: 22v649 Transport Canada: 2022-480 WCC: 99.02.14

IMPORTANT SAFETY RECALL

«OWNER» «STREET» «CITY», «STATE» «ZIP_CODE»

Attn: Service Manager

«Warranty_ID»

Dear DRV Valued Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. DRV has decided that a defect which relates to motor vehicle safety exists in certain 2021 - 2022 DRV Mobile Suite Fifth Wheels manufactured from 2020 to 2022. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

On certain 2021 - 2022 DRV Mobile Suite Fifth Wheels the tail/stop/turn lights do not conform to the standards set forth on FMVSS/CMVSS 108: Lamps, reflective devices, and associated equipment. A portion of the tail, stop and turn light sits outside of the maximum height requirement. This could cause limited of visibility of the fifth wheel and may lead to an increased risk of crash or personal injury.

Instructions for the repair and a list of the affected coaches with their VIN #'s can be found on the warranty portal. Please verify your stock for any of the affected coaches and if you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by email at dcrvwarranty@cruiserrv.com, or by phone at 260-562-3500.

Please have the VIN #'s of the affected Fifth Wheels available when you call.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Note: It is a violation of federal law (CFR 49 Part 573.11&12) for a dealer to deliver a new vehicle that has been sold prior to completing this recall. Please be sure to address any vehicles in your inventory that are affected by this recall action.

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by phone at 260-562-3500. If after contacting DRV Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to Transport Canada - Road Safety, 80 rue Noël, Gatineau, Quebec J8Z 0A1 or call 1-800-333-0510.

Thank you for your attention and cooperation in this matter.

Sincerely,

Heartland RV Service Department

cc: National Highway Traffic Safety Administration (NHTSA)
Transport Canada

