

# Part 573 Safety Recall Report

## 22V-645

**Manufacturer Name :** Dennis Eagle Inc.

**Submission Date :** AUG 26, 2022

**NHTSA Recall No. :** 22V-645

**Manufacturer Recall No. :** FSI1647 - CP011



### Manufacturer Information :

**Manufacturer Name :** Dennis Eagle Inc.

**Address :** 2101 47th Street

Sarasota FL 34234

**Company phone :** 201 9463

### Population :

**Number of potentially involved :** 25

**Estimated percentage with defect :** 4 %

### Vehicle Information :

**Vehicle 1 :** 2021-2022 Dennis Eagle Proview Dual Steer

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :** 2-DOOR

**Power Train :** DIESEL

**Descriptive Information :** The recall is applicable to all dual steer vehicles, single steer vehicles do not have this part fitted

**Production Dates :** JAN 03, 2021 - AUG 26, 2022

**VIN Range 1 : Begin :** 1D92BGGB1LG791036 **End :** 1D92EGGB4MG791105  Not sequential

### Description of Defect :

**Description of the Defect :** A steering cross shaft fitted between two bevel boxes was not fitted correctly on the L/H side, the universal joint parted from the bevel box.

**FMVSS 1 :** 204 - Steering control rearward displacement

**FMVSS 2 :** NR

**Description of the Safety Risk :** If you were driving the truck from the R/H side you could lose steering

**Description of the Cause :** A steering cross shaft fitted between two bevel boxes was not fitted correctly, the fitter didn't remove the pre fitted nut and bolt before fitting the shaft which meant it did not slide all the way home before being tightened up.

**Identification of Any Warning that can Occur :** You would feel play in the steering wheel

### Involved Components :

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

## Chronology :

DE Inc took a phone call from a dealer describing what had happened whilst he was driving the truck, he noticed that the R/H steering wheel had stopped turning when the L/H steering wheel was being turned. They stripped the vehicle down, found the problem and rectified the issue

## Description of Remedy :

Description of Remedy Program : All trucks to be inspected and reworked as per Technical Instruction TI224, there will be no down time.

How Remedy Component Differs from Recalled Component : N/A

Identify How/When Recall Condition was Corrected in Production : As soon as the phone call was taken actions were put in place at the DE Inc production facility to inspect and rectify any vehicles on site and put in place a care point for this part of the production process

## Recall Schedule :

Description of Recall Schedule : TI224 to be sent to dealers, customers to be informed.

Planned Dealer Notification Date : SEP 06, 2022 - SEP 09, 2022

Planned Owner Notification Date : SEP 09, 2022 - SEP 30, 2022

\* NR - Not Reported