GLOBAL SAFETY FIELD INVESTIGATIONS DCS6261 URGENT - DISTRIBUTE IMMEDIATELY

Date: August 25, 2022

Subject: Stop Delivery Order for Upcoming Safety Recall A222359300

Models: 2013-2015 Chevrolet Spark

2014-2015 Chevrolet Spark EV

To: All General Motors Dealers

STOP DELIVERY ORDER

Effective immediately, stop the delivery of certain 2013-2015 model year Chevrolet Spark and 2014-2015 model year Chevrolet Spark EV vehicles in new or used vehicle inventory. General Motors has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming Safety recall that involves these vehicles. The GM recall number is A222359300.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the defect is remedied.

The secondary hood latch lever in these vehicles may prematurely corrode at the pivot. If severely corroded, the secondary latch striker may become stuck out of position and fail to properly engage. If the striker becomes stuck out of position and both the primary and secondary hood latch fail to engage, the vehicle's hood may open unexpectedly, increasing the risk of a crash.

To correct this condition, dealers will replace the hood striker assembly and hood latch assembly. Vehicles included in recall 14V593 that have not received the recall remedy will be administratively closed under the old recall number and moved under this recall campaign.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system has been updated for this upcoming recall. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Until the recall bulletin is released, the Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will display "N/A" under Release Date and "Incomplete – Remedy Not Available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

We are working with the supplier to obtain the required parts as quickly as possible. When a sufficient quantity of parts are available, the recall bulletin will be released and dealers can begin repairing vehicles.

END OF MESSAGE GLOBAL SAFETY FIELD INVESTIGATIONS