

August 30, 2022

Melissa McAlpine Counsel Product Safety Indian Motorcycle Company 2100 Hwy 55 Medina, MN 55340

Subject: Electrical Failure May Cause Loss of Headlight

Dear Melissa McAlpine:

This letter serves to acknowledge Indian Motorcycle Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

INDIAN/CHIEF/2014 INDIAN/CHIEF CLASSIC/2015 INDIAN/CHIEF VINTAGE/2015-2020 INDIAN/CHIEFTAIN/2014-2018 INDIAN/CHIEFTAIN CLASSIC/2018-2019 INDIAN/CHIEFTAIN DARK HORSE/2016-2018 INDIAN/CHIEFTAIN LIMITED/2017-2018 INDIAN/SPRINGFIELD/2016-2020

Mfr's Report Date: August 19, 2022

NHTSA Campaign Number: 22V-635

Components: EXTERIOR LIGHTING EXTERIOR LIGHTING:HEADLIGHTS EXTERIOR LIGHTING:LIGHTING CONTROL MODULE:SOFTWARE

Potential Number of Units Affected: 28,689

Problem Description:

Indian Motorcycle Company (Indian) is recalling certain 2014 Chief, 2015 Chief Classic, 2014-2018 Chieftain, 2015-2020 Chief Vintage, 2016-2018 Chieftain Darkhorse, 2016-2020 Springfield, 2017-2018 Chieftain Limited, and 2018-2019 Chieftain Classic motorcycles. The electrical connection for the Vehicle Control Module (VCM) may fail, causing a loss of the front lights, including the headlight.

Consequence:

The loss of lighting can reduce visibility, increasing the risk of crash.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107ES 22V-635

Remedy:

Dealers will inspect and replace the electrical connection and VCM, as necessary. Dealers will update the VCM software, as necessary. All repairs will be performed free of charge. Owner notification letters are expected to be mailed September 2, 2022. Owners may contact Indian customer service at 1-877-204-3697. Indian's number for this recall is I-19-02. This recall replaces NHTSA recall number 19V-339.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

We have received Indian's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete. Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Indian Motorcycle Company's contact for this recall will be Emily C. Smith who may be reached by email at emily.c.smith@dot.gov. We look forward to working with you.

Sincerely,

Alas Andy

Alex Ansley Chief, Recall Management Division Office of Defects Investigation Enforcement

