

Part 573 Safety Recall Report

22V-629

Manufacturer Name : Genuine Scooters, LLC

Submission Date : MAR 27, 2023

NHTSA Recall No. : 22V-629

Manufacturer Recall No. : MQiGT EVO



Manufacturer Information :

Manufacturer Name : Genuine Scooters, LLC

Address : 2700 W Grand Avenue

Chicago IL 60612

Company phone : 773-433-1316

Population :

Number of potentially involved : 38

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 NIU MQiGT EVO

Vehicle Type : MOTORCYCLES

Body Style :

Power Train : NR

Descriptive Information : Genuine Scooters imported thirty eight of the MQiGT EVO scooters into the United States. This is a new model that was never imported prior to these thirty-eight units.

Production Dates : JAN 14, 2022 - JAN 20, 2022

VIN Range 1 : Begin : HA6MET5A3N3000031 **End :** HA6MET5A4N3000068 Not sequential

Description of Defect :

Description of the Defect : Do Not Drive the Vehicle. During operation, excessive handle bar vibration can occur on some units which could cause rider fatigue or loss of control of the vehicle increasing the chances of a crash or injury.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Excessive handlebar shake can increase the risk of an accident.

Description of the Cause : Unidentified chassis issue.

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : Roller Bearing

Component Description : Roller Bearing

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Jiangsu NIU Electric Technology Co., LTD

Address : 387 Chang Ting Road West

Taihu Science and Technology Industrial Foreign States

Country : China

Chronology :

Genuine Scooters received three complaints of excessive handlebar vibration while driving. After discussions with the manufacturer NIU, it was determined that the excessive handlebar vibration is caused by unknown factors at this point time in time. Consequently, Genuine is conducting a recall.

Description of Remedy :

Description of Remedy Program : Update: Parts were provided to each dealer including a new steering tube, triple tree, bearing assembly and bearings. These parts were used to repair the scooters.

Do Not Drive the Scooter. The remedy has not been identified yet by the manufacturer (NIU). Until a final solution is determined, consumers can return their scooter for a full refund if they do not wish to wait for a final solution. If they are willing to wait, a \$500 payment will be issued to the consumer to compensate them for the inconvenience.

How Remedy Component Differs from Recalled Component : The bearings are a different design. The initial bearings were a standard roller bearing. The new bearings are a tapered design.

Identify How/When Recall Condition was Corrected in Production : The manufacturer has not produced any of these units since the recall occurred. When they go back into production, they will use the new roller bearing with the tapered design.

Recall Schedule :

Description of Recall Schedule : All Dealers received phone calls on 08/08/2022 - 08/12/2022. All consumers will be notified by 08/19/2022.

Planned Dealer Notification Date : AUG 17, 2022 - AUG 19, 2022

Planned Owner Notification Date : AUG 17, 2022 - AUG 19, 2022

* NR - Not Reported