



7102 #10, 52<sup>nd</sup> Street  
Lacombe, AB T4L 1Y9

302 Portage Ave  
Saskatoon, SK S7J 4C6

Safety Recall: 22V616  
Pleasure-Way Industries, Ltd.  
XXXXXX, 2022

## IMPORTANT SAFETY RECALL



Dear **Owner**

This applies to your Pleasure-Way RV, Chassis VIN # **XXXXXXXXXXXXXXXXXX**.

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Pleasure-Way in consultation with Spyder Controls has decided that a defect which relates to motor vehicle safety exists in certain 2021.5 – 2022 Pleasure-Way **Plateau FL, Ontour 2.0, Ontour 2.2, Rekon, Ascent** and **Tofino** Motor Homes equipped with Spyder Controls DCF4 circuit board. Our records show your unit is affected by this Safety Recall.

**Reason for this Recall** The DCF 4 Circuit board labeled for 30A Max fuse holders was equipped with fuse pins rated at a max of 20A continuous load. The DCF4 circuit board should have been labeled Max 20A.

Your unit came with a 20A or smaller fuse from the factory and is safe for use in that configuration. However, if fuse loads were increased by modifications to your vehicle, or additional fuses were added to the DCF4 circuit board, or the existing 20A fuse was replaced with a 25A or 30A fuse; this could result in overheating of the fuse, fuse pins, and/or wiring.

If a 25A or 30A fuse, fuse pins, and/or wire were to overheat, this could cause a fire and could result in property damage, personal injury, or death.

**Recall Remedy** Relabel the DCF4 circuit board: “Max Fuse size: 20A, Only replace fuses with the same size and rating. Do not add extra fuses” with the enclosed label.

### What should you do?

#### 1) Select a label installation option:

**Option 1) Self Installation.** This involves placement of the enclosed label on the DCF4 circuit board in your RV per the included Label Installation Instructions. **OR**

**Option 2)** If you are not comfortable installing the label yourself, or are unable to do so; schedule an installation appointment with a Pleasure-Way dealer/service center.

For dealer locations, visit <https://pleasureway.com/shopping-tools/locate-a-dealer/> . If you are not able to make an appointment with one of these facilities, please schedule an appointment with an RV Service Center of your choice.

## **2) Release your unit's VIN from the Safety Recall list**

Once the label has been affixed to the DCF4 circuit board, by either scanning the attached custom QR code (on page one of this recall notice) and following the confirmation instructions, **OR** by going to the website <https://label.PWDCF4recall.com/> entering your VIN number, and confirming that the label has been applied.

**This will complete the process and clear this Safety Recall associated with your unit's VIN number.**

If you take your RV to a dealer or service center under installation Option 2, the repair will be completed at **NO CHARGE** to you. The dealer or repair facility of your choice will contact Spyder Controls Corp. for payment per the included instructions. This installation should take 0.2 hours or less to complete. If you have any installation questions, contact Spyder Controls at 1-877-977-2752 for additional information.

**Leased Vehicle:** If you have leased out your vehicle, you as the current owner shall send to the lessee this notice (and any subsequent notices) within 10 working days after the day on which the notice is received.

**What to do if you feel this notice is sent in error?** Our records show that you are the current owner of a 2021.5 - 2022 Pleasure-Way unit that is involved in this campaign. If this is not the case, or the name and address information is not correct, please contact Pleasure-Way Industries at 1-800-364-0189 or email [warranty@pleasureway.com](mailto:warranty@pleasureway.com) .

### **What if you have already paid for this repair?**

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. Submit your receipts with a reimbursement request by email to [warranty@pleasureway.com](mailto:warranty@pleasureway.com) or by mail to Pleasure-Way Industries Ltd, 302 Portage Ave, Saskatoon, SK S7J 4C6

**If you have any questions about this recall:** Please contact Pleasure-Way Industries Ltd. by email [warranty@pleasure-way.com](mailto:warranty@pleasure-way.com) or call 1-800-364-0189, or contact Spyder Controls Corp. at [DCF4recall@spydercontrols.com](mailto:DCF4recall@spydercontrols.com) or call [1-877-977-2752](tel:1-877-977-2752).

If after having attempted to participate in this recall and you believe you have not been able to have your unit remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C. 20590 or call the toll-free vehicle safety hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> .

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Our customers' safety is our most important priority.

Sincerely,

Spyder Controls Corp and Pleasure-Way Industries Ltd.