

This notice applies to your vehicle: [VIN]

URGENT SAFETY RECALL

This is an important Safety Recall. The remedy will be performed <u>FREE</u> OF CHARGE to you.

IMPORTANT SAFETY RECALL 22LA03 (Remedy Notice)

Certain 2020 – 2022 Model Year RC-F Vehicles Tire Information Label NHTSA Recall No. 22V615

Dear (customer's First/Last name)

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Lexus has decided that certain in 2020-2022 model year RC-F vehicles fail to conform to Federal Motor Vehicle Safety Standard FMVSS No. 110, paragraph S4.3.

You received this notice because our records, which are based primarily on state registration and title data, indicate that you are the current owner.

What is the condition?

The subject vehicles distributed in Puerto Rico have a tire information label without a vehicle capacity weight for each front and rear seat location as required by a U.S. safety requirement. Without this information, there is a possibility that a vehicle will be overloaded, which can increase the risk of a crash.

What should you do?

Please contact any authorized Lexus dealer to schedule an appointment to have the remedy performed as soon as possible. The remedy will require parts replacement. We recommend you contact your dealer to schedule an appointment in advance to confirm parts availability and minimize your inconvenience.

- ✓ To find a dealer near you, visit www.lexus.com/dealers.
- For more information on this and other Safety Recalls, including Frequently Asked Questions, visit www.lexus.com/recall. Input your full 17-digit Vehicle Identification Number (VIN) noted above to review information specific to your vehicle.
- ✓ If you require further assistance, please visit http://lexus.com/contact for options to contact the Lexus Brand Engagement Center.

What will Lexus do?

Any authorized Lexus dealer will replace the tire information label FREE OF CHARGE to you.

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The remedy will take approximately **45 minutes.** However, depending on the dealer's work schedule, it may be necessary to make your vehicle available for a longer period of time.

NOTE: The vehicle capacity weight is 700 lb. (320 kg). See owner's manual for additional information about loading your vehicle.

What if you are not the owner or operator of this vehicle?

If you are a vehicle lessor, Federal Law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you know the current owner or operator, please forward this letter to them.

If you would like to update your vehicle ownership or contact information, please visit https://drivers.lexus.com/lexusdrivers.

If you believe that the dealer or Lexus has failed or is unable to remedy the defect within a reasonable time or without charge, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to http://www.safercar.gov.

We have sent this notice in the interest of your continued satisfaction with our products. We sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Lexus.

Sincerely,

Lexus, a division of Toyota Motor Sales