



October 3, 2022

ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on certain 2016 MY Sedona vehicles manufactured from April 27, 2015 to June 27, 2015 and certain 2016 MY Sorento vehicles manufactured from April 27, 2015 to July 9, 2015.

The automatic transmission shift lever assembly contains a shift lock lever and holder. Some shift lock holder components may have been produced out of specification by the supplier. As a result, the shift lock lever may not return to the locked position and the shift lever can be moved out of the "Park" position and into any gear position without pressing the brake pedal, regardless of whether the ignition is on or off. If the transmission gear shifter is moved out of the "Park" position without pressing the brake pedal and the parking brake is not used, a vehicle rollaway can occur thereby increasing the risk of crash and injury.

Dealers will be instructed to inspect the automatic transmission shift lever assembly and, if necessary, will replace the shift lock lever and holder.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com.

Enclosed you will find a copy of the owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. Note that any vehicle owner who has already paid for related repairs can submit a request for reimbursement online via the Owner's Section of www.kia.com. Kia will mail notices to the affected vehicle owners beginning on **October 7, 2022**.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles. This Safety Recall Campaign represents an opportunity for your service department to deliver an exceptional service experience (e.g., flexible service appointment process, car wash and vacuum and timely service).

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia Service Department
Enclosures