



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 15, 2022

Bryce Frankenberger  
Consumer affairs  
Thor Motor Coach  
PO Box 1486  
Elkhart, IN 46515

NEF-107KL  
22V-611

**Subject:** Awning Fabric May Detach Causing Awning to Drop

Dear Bryce Frankenberger:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

THOR MOTOR COACH/CHATEAU/2022-2023  
THOR MOTOR COACH/FOUR WINDS/2022-2023  
THOR MOTOR COACH/GENEVA/2022  
THOR MOTOR COACH/QUANTUM/2022-2023

**Mfr's Report Date:** August 10, 2022

**NHTSA Campaign Number:** 22V-611

**Components:**

EQUIPMENT:RECREATIONAL VEHICLE/TRAILER

**Potential Number of Units Affected:** 262

**Problem Description:**

Thor Motor Coach (TMC) is recalling certain 2022-2023 Four Winds, Quantum, Chateau, and 2022 Geneva motorhomes. The electric retractable awning has a welded seam on the fabric that may separate, potentially allowing the awning to drop beyond normal operation.

**Consequence:**

An awning that drops or extends beyond normal operation can increase the risk of injury.

**Remedy:**

Dealer will repair or replace the awnings, free of charge. Owner notification letters are expected to be mailed by September 8, 2022. Owners may contact TMC customer service at 1-877-855-2867.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

We have received TMC's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Thor Motor Coach's contact for this recall will be Kristin Lepper who may be reached by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement