

August 16, 2022

Mr. Gerard Hones Mack Trucks, Inc. 7900 National Service Road Greensboro, NC 27409

Subject: Electrical Short Circuit May Cause Engine Stall

Dear Mr. Hones:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: MACK/MD/2023

Mfr's Report Date: August 9, 2022

NHTSA Campaign Number: 22V-606

#### **Components:**

ENGINE AND ENGINE COOLING: ENGINE: ENGINE CONTROL MODULE (ECU/ECM)

Potential Number of Units Affected: 150

#### **Problem Description:**

Mack Trucks, Inc. (Mack) is recalling certain 2023 MD6/7 trucks. The engine control module (ECM) may experience an internal short-circuit, which can result in an unexpected engine shut down.

#### **Consequence:**

An unexpected engine shut down can increase the risk of a crash.

#### **Remedy:**

Cummins will replace the ECM, free of charge. Owner notification letters are expected to be mailed on September 26, 2022. Owners may contact Mack's customer service at 1-800-866-1177. Mack's number for this recall is SC0438.

#### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-107MR 22V-606

# Please ensure the following requirements are met:

Your company must supply the estimated date(s) for which it will notify dealers and/or distributors regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefor, and furnish a revised estimate. If your company does not have dealers or distributors, please state so in the 573 (49 CFR 573.6 (c)(8)(ii)).

## AMENDED 573 REQUIRED.

A description of the manufacturer's program for remedying the defect or noncompliance (49 CFR 573.6 (c)(8)(i)).

# AMENDED 573 REQUIRED.

Based on the provided remedy plan, it appears that your company may not be able to provide the required recall completion rate quarterly reports. If another company intends to file the report with detailed information about your company's remedy counts, please state so in the remedy section of the 573.

## AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Mack Trucks, Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Alae Andy

Alex Ansley Chief, Recall Management Division Office of Defects Investigation Enforcement

