



**KEYSTONE**  
RV COMPANY

**RECREATIONAL VEHICLE**  
**SAFETY RECALL NOTICE**

Safety Recall: 22V-604  
Transport Canada: 2022-447  
Safety Advisory: 22-434  
Lippert Components Recall: 22E-055  
September 16, 2022

**Recall Population**

| Year | Model                               | Serial Number Ranges                                              |
|------|-------------------------------------|-------------------------------------------------------------------|
| 2022 | Aspen Trail – 18’ awnings and under | N8923694 - N8925682<br>NJ924293 - NJ924870                        |
| 2022 | Coleman – 18’ awnings and under     | NH940948 - NH946812<br>NJ940906 - NJ946769<br>NM941421 - NM947019 |
| 2022 | Colorado – 18’ awnings and under    | N8950639 - N8950903                                               |
| 2022 | Voltage – 18’ awnings and under     | NZ990647 - NZ991219                                               |
| 2022 | Yukon – 18’ awnings and under       | NZ980412 - NZ980891                                               |

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in the vehicles listed above. As a result, Keystone RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for this recall***

It has been decided that vehicles in the recall population were built with a certain Lippert Electric Retractable Awnings, up to 18 feet in length, that the heat-welded seam may separate. Under certain conditions during use or travel the welded seam on the fabric may separate, potentially allowing the awning to drop beyond normal operation leading to an increased risk of personal injury.

***What we will do***

Keystone representatives have been in contact with the staff at your selling dealership regarding this situation. The remedy is to repair or replace affected awning fabrics. The service and parts required for this corrective action will be provided at no charge to you.

***What we need you to do***

Inspect awnings for separation, separating awnings can be stowed before traveling to dealerships for repair. As soon as possible, please make an appointment to have your RV serviced by your dealership. The labor time to perform this correction is approximately 1 1/2 hours. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your RV for this repair.

***If you have questions***

Your dealer is best equipped to obtain parts and provide service to ensure your RV is corrected as promptly as possible. Lippert Components is administering this recall, Lippert recall number 22E-055, through your dealership. Please contact Keystone Customer service if your dealer is unable to assist or if you take your RV to your dealer on the agreed service date, and the dealer does not remedy the condition within a reasonable amount of time, or without charge to you. You may be eligible to receive reimbursement if you paid to have the defect resolved prior to receiving this correspondence. Keystone Customer Service is available toll-free at 1-866-425-4369.

If after contacting Keystone Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.nhtsa.gov>.)

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