



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 22V-604

CAN: 2022-447

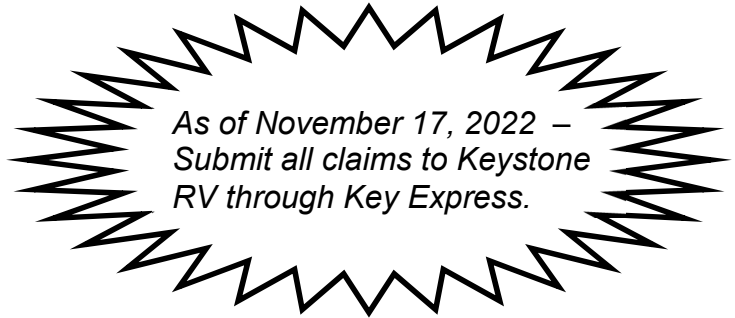
Lippert Components Recall: 22E-055

Safety Advisory: 22-434

November 16, 2022

SAFETY ADVISORY 22-434 - UPDATE

«Dealer_name»
 ATTN: Service Manager
 «Street»
 «Street_2»
 «City», «State» «Zip»
 «Country»



Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2022 Aspen Trail, Carbon, Coleman, Colorado, Cougar, Hideout, Montana, Outback, Passport, Raptor, Retreat, Springdale, Sprinter, Voltage, Yukon, 2022-2023 Bullet, Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

**Repair Instructions & Claims Processing Update—
 As of November 17, 2022, KEYSTONE RV IS ADMINISTERING THIS RECALL.
 Submit all claims and part orders on Key Express.**

Reason for this recall

It has been decided that vehicles in the recall population were built with a certain Lippert Electric Retractable Awnings, up to 18 feet in length, that the heat-welded seam may separate. Under certain conditions during use or travel the welded seam on the fabric may separate, potentially allowing the awning to drop beyond normal operation leading to an increased risk of personal injury. The vehicles included in the recall are:

Year	Model	Serial Number Ranges
2022	Aspen Trail – 18’ awnings and under	N8923694 - N8925682 NJ924293 - NJ924870
2022 - 2023	Bullet – 18’ awnings and under	ND433673 - ND435903 NT432741 - NT436083 PT430074 - PT430074
2022	Carbon – 18’ awnings and under	NR805381 - NR805812
2022	Coleman – 18’ awnings and under	NH940948 - NH946812 NJ940906 - NJ946769 NM941421 - NM947019
2022	Colorado – 18’ awnings and under	N8950639 - N8950903
2022	Cougar – 18’ awnings and under	N2504341 - N2510550 NV505004 - NV510556
2022	Hideout – 18’ awnings and under	NW246704 - NW251714
2022	Montana – 18’ awnings and under	N4703457 - N4703762
2022	Outback – 18’ awnings and under	NW452437 - NW452740
2022	Passport – 18’ awnings and under	ND413571 - ND415592 NK412945 - NK416142
2022	Raptor – 18’ awnings and under	NR800531 - NR801105
2022	Retreat – 18’ awnings and under	NW260180 - NW260321
2022	Springdale – 18’ awnings and under	N3106372 - N3111953 NW107274 - NW109957
2022	Sprinter – 18’ awnings and under	N1531202 - N1532747
2022	Voltage – 18’ awnings and under	NZ990647 - NZ991219
2022	Yukon – 18’ awnings and under	NZ980412 - NZ980891

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. Please log-in to Key Express for your inventory.

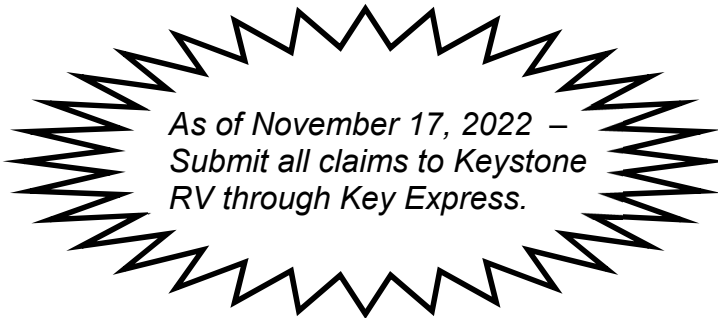
Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Updated Safety Advisory #22-434, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada



*As of November 17, 2022 –
Submit all claims to Keystone
RV through Key Express.*