

# Part 573 Safety Recall Report

## 22V-593

**Manufacturer Name :** Cruiser RV**Submission Date :** AUG 08, 2022**NHTSA Recall No. :** 22V-593**Manufacturer Recall No. :** TBD**Manufacturer Information :****Manufacturer Name :** Cruiser RV**Address :** 7805 North State Road 9  
PO Box 130 Howe IN 46746**Company phone :** 866-277-5630**Population :****Number of potentially involved :** 726**Estimated percentage with defect :** 3 %**Vehicle Information :****Vehicle 1 :** 2022-2022 Cruiser MPG**Vehicle Type :** TRAILERS**Body Style :** OTHER**Power Train :** NR**Descriptive Information :** The population was determined by cross-referencing our Production PO numbers with affected LCI shipments.**Production Dates :** FEB 15, 2022 - JUN 21, 2022**VIN Range 1 : Begin :** 5RXHB2620N1503947 **End :** 5RXHB2623P1516338 ☒ Not sequential**Vehicle 2 :** 2022-2023 Cruiser Embrace**Vehicle Type :** TRAILERS**Body Style :** OTHER**Power Train :** NR**Descriptive Information :** The population was determined by cross-referencing our Production PO numbers with affected LCI shipments**Production Dates :** FEB 17, 2022 - APR 14, 2022**VIN Range 1 : Begin :** 5RXNB2621N1503989 **End :** 5RXNB2626N1509206 ☒ Not sequential

Vehicle 3 : 2022-2022 Cruiser Hitch

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected LCI shipments.

Production Dates : JAN 31, 2022 - APR 20, 2022

VIN Range 1 : Begin : 5RXRB2311N1502211 End : 5RXRB2314N1510223 ☒ Not sequential

Vehicle 4 : 2022-2022 Cruiser Radiance

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected LCI shipments.

Production Dates : FEB 24, 2022 - MAY 17, 2022

VIN Range 1 : Begin : 5RXFB2622N1504721 End : 5RXFB2626N1513308 ☒ Not sequential

Vehicle 5 : 2022-2023 Cruiser Shadow Cruiser

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected LCI shipments.

Production Dates : JAN 18, 2022 - JUN 21, 2022

VIN Range 1 : Begin : 5RXDB3228N1499835 End : 5RXDB2626P1516199 ☒ Not sequential

Vehicle 6 : 2022-2023 Cruiser Twilight

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected LCI shipments.

Production Dates : JAN 28, 2022 - JUN 07, 2022

VIN Range 1 : Begin : 5RXPB2627N1500510 End : 5RXPB2829NM514811 ☒ Not sequential

Vehicle 7 : 2022-2022 Cruiser Stryker

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected LCI shipments.

Production Dates : FEB 14, 2022 - APR 19, 2022

VIN Range 1 : Begin : 5RXGB2728N1502619 End : 5RXGB2724N1510426 ☒ Not sequential

### Description of Defect :

Description of the Defect : LCI has informed us that certain awnings they produce could detach from the coach's awning rail.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the fabric separates from the awning rail on the coach, the awning could drop and extend beyond normal operation. This could lead to an increased risk of personal injury.

Description of the Cause : The cause involves insufficient weld penetration in some areas when produced by Lippert

Identification of Any Warning : A visible warning would include seeing a partial weld separation at the ends of that can Occur : the awning roll along the coach.

### Involved Components :

Component Name 1 : Lippert Awning

Component Description : Lippert Awning 18' or less in length

Component Part Number : See Spreadsheet

### Supplier Identification :

**Component Manufacturer**

Name : Lippert  
Address : PO Box 2888  
Elkhart Indiana 46515  
Country : United States

**Chronology :**

7-18-22 Notified by Lippert that a recall was coming via email. 7-20-22 Received official documentation from certified mail detailing the scope. 7-25-22 asked Lippert for more information about PO number cross references. 8-2-22 Finalized investigation and scope. On 8-2-22 safety committee voted to follow recall.

**Description of Remedy :**

Description of Remedy Program : Cruiser will have an authorized dealer or repair center inspect the Lippert awning for tears in the fabric seam. If found faulty, a repair or replacement will be provided. This will be done at no cost to the owner. This will take no more than 1.5 hours to correct. All reimbursements will be covered by Cruisers' general reimbursement plan.

How Remedy Component Differs from Recalled Component : all remedy components will have been produced after 6-20-22. This is after the new manufacturing and quality procedures were put in place by Lippert.

Identify How/When Recall Condition was Corrected in Production : Lippert corrected their manufacturing process on 6/16 by implementing and utilizing new processes.

**Recall Schedule :**

Description of Recall Schedule : Heartland will begin notifying owners/dealers once letters are approved

Planned Dealer Notification Date : OCT 02, 2022 - OCT 02, 2022

Planned Owner Notification Date : OCT 02, 2022 - OCT 02, 2022

\* NR - Not Reported