

Part 573 Safety Recall Report

22V-591

Manufacturer Name : Heartland Recreational Vehicles, LLC

Submission Date : AUG 08, 2022

NHTSA Recall No. : 22V-591

Manufacturer Recall No. : TBD



Manufacturer Information :

Manufacturer Name : Heartland Recreational Vehicles, LLC

Address : 1001 All Pro Drive

Elkhart IN 46514

Company phone : 8772628032

Population :

Number of potentially involved : 5,446

Estimated percentage with defect : 3 %

Vehicle Information :

Vehicle 1 : 2022-2023 Heartland Big Horn Traveler

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected LCI shipments

Production Dates : JAN 18, 2022 - JUN 21, 2022

VIN Range 1 : Begin : 5SFBG3621NE496528 **End :** 5SFBG362XPE516598 ☒ Not sequential

Vehicle 2 : 2022-2022 Heartland Elk Ridge

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected LCI shipments.

Production Dates : JAN 20, 2022 - JUN 15, 2022

VIN Range 1 : Begin : 5SFRG3722NE498124 **End :** 5SFRG4320NE516065 ☒ Not sequential

Vehicle 3 : 2022-2022 Heartland Cyclone

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected LCI shipments

Production Dates : MAR 07, 2022 - JUN 15, 2022

VIN Range 1 : Begin : 5SFCG4535NE501797 End : 5SFCG4533NE514208 ☒ Not sequential

Vehicle 4 : 2022-2022 Heartland Fuel

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected LCI shipments.

Production Dates : JAN 24, 2022 - MAY 06, 2022

VIN Range 1 : Begin : 5SFCB2727NE500643 End : 5SFCB2726NE511908 ☒ Not sequential

Vehicle 5 : 2022-2023 Heartland Gravity

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected LCI shipments.

Production Dates : JUN 16, 2022 - JUN 16, 2022

VIN Range 1 : Begin : 5SFCG3823NE516831 End : 5SFCG3823PE516833 ☒ Not sequential

Vehicle 6 : 2022-2023 Heartland Lithium

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected LCI shipments.

Production Dates : FEB 10, 2022 - JUN 08, 2022

VIN Range 1 : Begin : 5SFCB2923NE503195 End : 5SFCB2923NE515346 ☒ Not sequential

Vehicle 7 : 2022-2023 Heartland Road Warrior

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected LCI shipments.

Production Dates : FEB 07, 2022 - JUN 15, 2022

VIN Range 1 : Begin : 5SFCG4635NE501670 End : 5SFCG4633NE516829 ☒ Not sequential

Vehicle 8 : 2022-2023 Heartland Mallard

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected LCI shipments.

Production Dates : JAN 20, 2022 - JUN 22, 2022

VIN Range 1 : Begin : 5SFNB3729NE499414 End : 5SFNB3726PE516009 ☒ Not sequential

Vehicle 9 : 2022-2022 Heartland Milestone

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected LCI shipments.

Production Dates : FEB 10, 2022 - JUN 03, 2022

VIN Range 1 : Begin : 5SFMG4321NE501259 End : 5SFMG4329NE514311 ☒ Not sequential

Vehicle 10 : 2022-2022 Heartland North Trail

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected LCI shipments.

Production Dates : JAN 19, 2022 - JUN 20, 2022

VIN Range 1 : Begin : 5SFNB2825NE498558 End : 5SFNB3127PE516240 ☒ Not sequential

Vehicle 11 : 2022-2023 Heartland Pioneer

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected LCI shipments.

Production Dates : JAN 19, 2022 - JUN 03, 2022

VIN Range 1 : Begin : 5SFPB2216NE498917 End : 5SFPB3423PE518491 ☒ Not sequential

Vehicle 12 : 2022-2023 Heartland Prowler

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected LCI shipments.

Production Dates : JAN 25, 2022 - JUN 20, 2022

VIN Range 1 : Begin : 5SFPB342XNE499712 End : 5SFPB3225PE516745 ☒ Not sequential

Vehicle 13 : 2022-2023 Heartland Sundance

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected LCI shipments.

Production Dates : JAN 27, 2022 - JUN 21, 2022

VIN Range 1 : Begin : 5SFSB2625NE500489 End : 5SFSB3420PE515901 ☒ Not sequential

Vehicle 14 : 2022-2023 Heartland Torque

Vehicle Type :

Body Style :

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected LCI shipments.

Production Dates : MAR 24, 2022 - JUN 16, 2022

VIN Range 1 : Begin : 5SFCG4422NE503340 End : 5SFCG4329PE513089 ☒ Not sequential

Vehicle 15 : 2022-2023 Heartland Trail Runner

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The population was determined by cross-referencing our Production PO numbers with affected LCI shipments.

Production Dates : JAN 24, 2022 - JUN 21, 2022

VIN Range 1 : Begin : 5SFEB3425NE499558 End : 5SFEB2625PE516532 ☒ Not sequential

Description of Defect :

Description of the Defect : LCI (Lipper) has informed us that certain awnings they produce could detach from the coach's awning rail.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the fabric separates from the awning rail on the coach, the awning could drop and extend beyond normal operation. This could lead to an increased risk of personal injury.

Description of the Cause : The cause involves insufficient weld penetration in some areas when produced by Lippert

Identification of Any Warning : A visible warning would include seeing a partial weld separation at the ends of that can Occur : the awning roll along the coach.

Involved Components :

Component Name 1 : Lippert Awning

Component Description : Lippert Awning 18' or less in length

Component Part Number : See Spreadsheet

Supplier Identification :

Component Manufacturer

Name : Lippert

Address : PO Box 2888
Elkhart Indiana 46515
Country : United States

Chronology :

7-18-22 Notified by Lippert that a recall was coming via email. 7-20-22 Received official documentation from certified mail detailing the scope. 7-25-22 asked Lippert for more information about PO number cross references. 8-2-22 Finalized investigation and scope. On 8-2-22 safety committee voted to follow recall.

Description of Remedy :

Description of Remedy Program : Heartland will have an authorized dealer or repair center inspect the Lippert awning for tears in the fabric seam. If found faulty, a repair or replacement will be provided. This will be done at no cost to the owner. This will take no more than 1.5 hours to correct. All reimbursements will be covered by Heartland's general reimbursement plan.

How Remedy Component Differs from Recalled Component : All remedy components will have been produced after 6-20-22. This is after the new manufacturing and quality procedures were put in place by Lippert.

Identify How/When Recall Condition was Corrected in Production : Lippert corrected their manufacturing process on 6/16 by implementing and utilizing new processes.

Recall Schedule :

Description of Recall Schedule : Heartland will begin notifying owners/dealers once letters are approved
Planned Dealer Notification Date : OCT 02, 2022 - OCT 02, 2022
Planned Owner Notification Date : OCT 02, 2022 - OCT 02, 2022

* NR - Not Reported