

# IMPORTANT SAFETY RECALL

## NHTSA Recall No. 22V588

This notice applies to your vehicle, VIN. «Vin»

This notice applies to your motorcycle, VIN: «Vin»  
«PdiFirstName» «PdiLastName»  
«PdiAddress1»  
«PdiCity», «PdiProvince» «PdiPostalCode»

9/16/2022

### RE: Affected models:

**2019 Model Year:** 250 EXC-F, 350 EXC-F, 450 EXC-F Six Days, 500 EXC-F, 690 Enduro R, 1090 Adventure R, 1290 Super Adventure R TKC

**2020 Model Year:** 350 EXC-F, 500 EXC-F, 500 EXC-F Six Days, 690 Enduro R, 1290 Super Adventure R TKC

**2021 Model Year:** 350 EXC-F, 500 EXC-F, 500 EXC-F Six Days, 690 Enduro R, 890 Adventure R, 890 Adventure R Rally

**2022 Model Year:** 350 EXC-F, 500 EXC-F, 500 EXC-F Six Days, 690 Enduro R, 890 Adventure R

**2023 Model Year:** 350 EXC-F, 500 EXC-F, 500 EXC-F Six Days

Dear KTM Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

KTM North America, Inc. (KTM) has decided that certain 2019-2023 KTM motorcycles equipped with Continental Tire the Americas, LLC ("CTA")'s TKC 80 tires, fail to conform to Federal Motor Vehicle Safety Standard No. 119, "New pneumatic tires - other than passenger cars."

CTA has initiated a tire safety recall to remove the tires on these motorcycles from service.

CTA has determined that groove cracks in the tread rubber developed during internal testing. Groove cracking may appear during the tire service life and can lead to tread separation, increasing the risk of a crash.

On certain 690, 890, 1090 and 1290 Models listed above, only the originally equipped TKC 80 front tire is affected and needs replaced

On certain 250, 350, 450 and 500 EXC-F Models listed above, both the originally equipped TKC 80 front and rear tires are affected and need replaced.

### **Procedure to follow if you have affected tires currently mounted on your motorcycle and will visit a KTM Dealer:**

Customers that still have originally equipped TKC 80 tires mounted on their motorcycle are eligible to have the recall tire replacement performed by an authorized KTM dealer.

If you have originally equipped affected TKC 80 tires mounted on your motorcycle please contact your authorized KTM Dealer (log onto [www.ktm.com](http://www.ktm.com) for a complete dealer listing) as soon as possible to arrange having your affected TKC 80 tire or tires replaced. It is suggested that you call your local authorized KTM Dealer to make an appointment to have the recall repair performed. It is also advised that during your conversation with the dealer that you discuss tire availability with them so replacement tires can be ready and available to mount on your motorcycle at the time of your appointment. Please present a copy of this letter along with your motorcycle to your local authorized KTM dealer. There will be no charge for this service.

### **KTM NORTH AMERICA, INC.**

38429 Innovation Court // Murrieta, CA 92563  
1119 Milan Avenue // Amherst, OH 44001  
8701 Rue Samuel-Hatt // Chambly, QC J3L-6V4  
[www.ktm.com](http://www.ktm.com)



**Procedure to follow if you have affected tires currently mounted on your motorcycle and will visit a Continental tire Dealer:**

You also have the option to have your affected TKC 80 tires replaced by your nearest Continental tire dealer. Customers that decide this option will have to organize the tire replacement and reimbursement between the Continental tire dealer and Continental Tire the Americas.

If you choose this option please contact Continental Tire the Americas for guidance and assistance. Customers should visit the Continental Motorcycle Tire Recall website at <https://www.recallapps.com/app/continentaltires> for more information on rules and procedures.

Or you can call Continental at 1-888-799-2168 (Menu option - Motorcycle Tire Recall) for assistance.

**Procedure to follow if you have already replaced affected tires on your motorcycle:**

If you have already replaced an affected tire prior to receipt of this notice due to the condition described please contact Continental Tire the Americas for guidance and assistance regarding reimbursement. To be eligible for reimbursement, the customer must submit the required documents to CTA using their Continental Motorcycle Tire Recall website at <https://www.recallapps.com/app/continentaltires>. Or you can contact Continental Tire the Americas at 1-888-799-2168 (Menu option - Motorcycle Tire Recall) for assistance.

Detailed tire identification information can be found on the Continental Motorcycle Tire Recall website at <https://www.recallapps.com/app/continentaltires>.

If you believe that CTA has failed or is unable to remedy the defect without charge or within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, West Building, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.nhtsa.gov>.

If you have any questions related to the content of this letter, please contact KTM North America, Inc. Customer Relations at (888) 985-6090 for assistance. Furthermore, if for any reason KTM is unable to remedy the situation without charge, or within a reasonable amount of time, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.nhtsa.gov>.

If you have sold, traded or no longer own this motorcycle, it is important for the safety of the current owner that you inform KTM North America, Inc., of current ownership or unknown ownership status by returning the second page of this letter in the enclosed self-addressed prepaid postage envelope.

If you are a vehicle lessor, Federal Regulations require you to forward this notice to your lessee within ten days.

We apologize for any inconvenience and want to assure you that our commitment together with all KTM Dealers is to provide you with the highest level of service, support and customer satisfaction.

Best Regards,  
Dealer Services Department  
KTM North America, Inc.

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