

Part 573 Safety Recall Report

22V-587

Manufacturer Name : Bwise Manufacturing**Submission Date :** AUG 22, 2022**NHTSA Recall No. :** 22V-587**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Bwise Manufacturing

Address : 1002 Wayne Avenue

Suite 1 Chambersburg PA 17201

Company phone : (717) 261-0922

Population :

Number of potentially involved : 76

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2023 Bwise EA10-10 and EA10-12 ALL ACCESS

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The GAWR on certain VIN tags within this range was understated at 4,995 lbs. The correct GAWR should be 6,000 lbs. Incorrect data entry caused the misprint on the labels. The error was discovered during a routine audit on June 30, 2022 and corrected. There is only one dealer who received all 76 units that were affected. They were contacted immediately by telephone and provided replacement labels for the 18 trailers still in their possession.

Production Dates : AUG 28, 2020 - MAY 30, 2022

VIN Range 1 : Begin :

NR

End : NR

 Not sequential**Description of Noncompliance :**

Description of the Noncompliance : the GAWR of the trailer was understated at 4,995 lbs. It should be 6,000

FMVSS 1 : 567 - Certification

FMVSS 2 : NR

Description of the Safety Risk : The incorrect label could lead to the overloading of the trailer, increasing the risk of either a crash, injury or fire.

Description of the Cause : incorrect data entry

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : VIN certification label

Component Description : Vehicle Identification Number certification label

Component Part Number : none

Supplier Identification :

Component Manufacturer

Name : BWISE Manufacturing, LLC

Address : 1002 Wayne Ave
Chambersburg Pennsylvania 17201

Country : United States

Chronology :

Incorrect data entry caused a misprint on the VIN labels. The error was discovered during a routine audit on June 30, 2022 and corrected. There is only one dealer who received all 76 units that were affected. They were contacted immediately by telephone and provided replacement labels for the 18 trailers still in their possession. After review and consideration of the accuracy of the labels, it was determined that a recall would be the most prudent course of action to get all incorrect labels replaced for the customers. There have been no reported warranty claims or customer complaints related to the misprinted labels.

Description of Remedy :

Description of Remedy Program : Customers will be provided with a corrected VIN label and instructions on how to replace it. Since the customers can replace the labels themselves, there is no need for them to take the trailer to a dealer or incur any expenses.

How Remedy Component Differs from Recalled Component : The VIN Label on the trailer reflects a GAWR of 4,995. The correct VIN label reflects a GAWR of 6,000

Identify How/When Recall Condition was Corrected in Production : Upon discovery of the data entry error, it was corrected.

Recall Schedule :

Description of Recall Schedule : The only impacted dealer has already been contacted and provided with replacement labels for the trailers still in their possession. As soon as customer information is obtained, letters with replacement labels will be sent to the customers

Planned Dealer Notification Date : AUG 05, 2022 - AUG 19, 2022

Planned Owner Notification Date : SEP 26, 2022 - OCT 04, 2022

* NR - Not Reported