



A **PACCAR** COMPANY

Customer Service Department
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IMPORTANT SAFETY RECALL INFORMATION



U.S. Department of
Transportation

Issued in Accordance
With Federal Law



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IMPORTANT SAFETY RECALL



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RECALL NOTICE

Subject: Safety Recall 22KWF – T680 NextGen Split Fender Mudflap Fuel Tank Rub

January 31, 2023

IMPORTANT SAFETY RECALL

This notice applies to your vehicle; VIN: _____

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Subject: Safety Recall 22KWF – T680 NextGen Split Fender Mudflap Fuel Tank Rub
NHTSA Recall number 22V582



Dear Kenworth Customer,

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain model year 2022-2023 T680 NextGen vehicles manufactured from 03/18/2021 through 06/15/2022, with short hood configuration and under cab fuel tank(s).

On affected vehicles, the split fender mudflap may contact the fuel tank while the vehicle is in motion. Excessive wear of the fuel tank may allow fuel to leak onto the roadway, which may increase the risk of crash or injury. The driver may notice fuel leaking during a pre-trip inspection.

Kenworth has initiated a recall to remedy the defect. Please contact your Kenworth dealer. To find your Kenworth dealer, please visit Dealer Locator at www.Kenworth.com or scan the QR code at the top of this letter. Installation of anti-sail devices may take up to **1.0 hour** of labor depending on vehicle configuration and dealer scheduling.

If fuel tank replacement is necessary, parts lead time may be a minimum of 10 business days and repair time will increase to **4.0 hours**.

These repairs will be performed at no charge to you.

<i>The problem is...</i>	The split fender mudflap contacts the fuel tank while the vehicle is in motion, creating wear on the fuel tank over time
<i>What your dealer will do...</i>	Dealers will install anti-sail devices on split-fender mudflaps and inspect the fuel tank for damage. If necessary, damaged fuel tank(s) will be replaced
<i>What you must do ...</i>	Contact your Kenworth Dealer to schedule an appointment for repair

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. Receipts for parts and/or labor are required for consideration of reimbursement.

If you require further information about this campaign, reimbursement of a pre-notification remedy associated with this recall, or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service, provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the bulletin number, and your question, using one of the following:

Email: Kenworth.Campaigns@paccar.com with the bulletin number in the subject line
or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department
or

Phone: 425-828-5888

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Annick Hollingsworth
Director of Service Platforms
Kenworth Truck Company