

Part 573 Safety Recall Report

22V-581

Manufacturer Name : Jaguar Land Rover North America, LLC

Submission Date : AUG 19, 2022

NHTSA Recall No. : 22V-581

Manufacturer Recall No. : N725



Manufacturer Information :

Population :

Manufacturer Name : Jaguar Land Rover North America, LLC

Address : 100 Jaguar Land Rover Way

Mahwah NJ 07495

Company phone : 8188500

Number of potentially involved : 62

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 LAND ROVER RANGE ROVER VELAR

Vehicle Type : LIGHT VEHICLES

Body Style : SUV

Power Train : NR

Descriptive Information : Jaguar Land Rover is conducting a voluntary safety recall campaign involving certain 2022 Model Year Land Rover Range Rover Velar vehicles built at the Solihull Vehicle Assembly Plant from June 8, 2022 - June 23, 2022. Approximately 52 vehicles in the United States and Federalized Territories. The basis of the recall population was derived from Jaguar Land Rover data where the vehicles affected were determined where vehicles were known to have been released from port of entry without required modifications completed.

Production Dates : JUN 08, 2022 -JUN 23, 2022

VIN Range 1 : Begin : SALYT2EX4NA345151 **End :** SALYT2EXXNA347504 ☐ Not sequential

Description of Defect :

Description of the Defect : A concern has been identified on certain 2022 Model Year Land Rover Range Rover Velar vehicles where vehicles were released from the ports for entry without an Audio Amplifier Module (AAM) installed. Vehicles without the AAM installed will not provide any audio output and includes no audible warnings to the driver such as belt minder, directional indicator tick-tock or audible warnings of potential critical events such as those detected by the Advanced Driver Assistance System (ADAS).

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : An absence of audible warning may increase the risk of a crash or lead to increased occupant injury in the event of a crash.

Description of the Cause : NR

Identification of Any Warning NR
that can Occur :

Involved Components :

Component Name 1 : Audio Amplifier Module (AAM)

Component Description : Amplifier

Component Part Number : LR157768

Supplier Identification :

Component Manufacturer

Name : Lear

Address : New Horizon Park

Waterman Rd Coventry Foreign States CV6 5TP

Country : United Kingdom

Chronology :

In mid-June, 2022, as part of a structured response to the worldwide microchip supply issues, a decision was made to ship forward from the Solihull Vehicle Assembly Plant vehicles without the AAM installed. The plan agreed was to control and rework affected vehicles in the US ports of entry. On July 21, 2022, Jaguar Land Rover started to receive reports that some vehicles built at the Solihull vehicle assembly plant had been found to have no audio output when retailer pre-delivery inspections were conducted. Retailer investigations revealed that there was no AAM installed.

Following receipt of these field reports, actions were completed to ensure there was a clear identification of vehicles where the port of entry rework was needed to install the AAM. Updated information was provided to the ports on or around July 22, 2022.

This issue was raised to the Product Safety and Compliance Committee (PSCC) where, at the PSCC meeting of July 27, 2022, the issue was discussed and Customer Service committed to urgently identify vehicles which had been shipped from US ports of entry but not reworked. It was likely that there were a number of vehicles released unreworked, the PSCC progressed the issue to the Recall Determination Committee (RDC) for review.

The RDC reviewed the issue on July 28, 2022, where the scope of the matter was revealed. The RDC concluded that the defect represents an unreasonable risk to safety and that a voluntary safety recall should be conducted to install the AAM on affected vehicles.

Jaguar Land Rover used 17 Field Reports from July 21, 2022, to July 28, 2022, in determining the nature of the issue.

There have been no reported accidents, injuries or fires as a result of this concern.

Description of Remedy :

Description of Remedy Program : Owners will be notified and instructed to take their vehicle to an approved Jaguar Land Rover repairer. The technician will fit the missing AAM and all associated brackets and fixings.

There will be no charge to the owners for this repair.

The affected vehicles will be covered under Land Rover's new vehicle warranty program. Therefore, reimbursements for pre-notice remedies are not necessary because the affected vehicles are still under warranty.

How Remedy Component Differs
from Recalled Component :

NR

Identify How/When Recall Condition
was Corrected in Production :

NR

Recall Schedule :

Description of Recall Schedule : Distribution of owner notification letters will occur on or before September 30, 2022. Notifications to dealers will occur on August 18, 2022.

Planned Dealer Notification Date : AUG 18, 2022 - AUG 18, 2022

Planned Owner Notification Date : SEP 30, 2022 - SEP 30, 2022

* NR - Not Reported