



Highland
RIDGE RV

STARCRAFT

IMPORTANT SAFETY RECALL

Safety Recall: NHTSA # 22V-575
August 2022

«Name»
«Address»
«City» «State» «ZIP»

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2022 Greyhawk, Greyhawk Prestige, Melbourne, Redhawk, and Entegra Coach Odyssey Class C motorhomes.

***Reason for
this recall***

Separation of a welded seam at the awning fabric to coach interface. The awning fabric could detach from the coach rail and remain attached to the awning frame. This could allow the awning to drop and extend beyond normal operation. An awning that drops or extends beyond normal operation can increase the risk of injury.

***Recall
Remedy***

Remedy consists of an inspection, repair, or replacement of the awning fabric. The remedy is free of charge and will take approximately 1 hour to complete.

***What we
need you to
do***

Our records show the following unit as affected by this recall, and as part of the current inventory at your Dealership. **We are automatically shipping to your dealership awning seam repair adhesive to remedy the units in your stock.**

VIN

Federal law requires the Recall Remedy be completed on this unit **prior** to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,
Compliance Management
Jayco Inc. Motorized Division