

# Part 573 Safety Recall Report

## 22V-575

**Manufacturer Name :** Jayco, Inc.

**Submission Date :** AUG 19, 2022

**NHTSA Recall No. :** 22V-575

**Manufacturer Recall No. :** 9903578



### Manufacturer Information :

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

### Population :

Number of potentially involved : 118

Estimated percentage with defect : 5 %

### Vehicle Information :

Vehicle 1 : 2022-2022 Jayco Greyhawk, Greyhawk Prestige, Melbourne, Redhawk, Entegra Coach Odyssey

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : Lippert components, Inc. provided a list of affected awnings purchased by Jayco Inc. and our Regulatory Compliance Team determined the scope from our production records.

Production Dates : JAN 20, 2022 - JUN 30, 2022

VIN Range 1 : Begin : 1JSLECBR0N1EV8088 End : 1UJLJCBRXN1MV4331 ☒ Not sequential

### Description of Defect :

Description of the Defect : Separation of welded seam at the fabric to coach interface

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In extreme cases the fabric could detach from the coach rail and remain attached to the awning frame. This could allow the awning to drop and extend beyond normal operation. An awning that drops or extends beyond normal operation can increase the risk of injury.

Description of the Cause : Insufficient weld penetration in some areas between the fabric and the adjoining PVC extruded track.

Identification of Any Warning that can Occur : A visible warning would include seeing a partial weld separation at the ends of the awning roll along the coach.

**Involved Components :**

Component Name 1 : Electric retractable awning

Component Description : Electric retractable awnings up to 18' in length

Component Part Number : V000330713, V000329687

**Supplier Identification :****Component Manufacturer**

Name : Lippert Components, Inc.

Address : 3501 CR 6

Elkhart Indiana 46514

Country : United States

**Chronology :**

A formal notification sent from Lippert Components to Jayco Inc. on Monday, July 18, 2022 at 9:17 a.m. regarding Lippert Recall 22E-055. Lippert provided an excel file listing our affected purchases and shipment history of the awnings involved in the recall. On July 18, 2022 WIRC (Warranty and Incident Review Committee) elevated to CPAC (Corrective and Preventive Action Committee). On July 20, 2022 CPAC discussed the incident and elevated to SSC (Safety Steering committee). On July 28, 2022 SSC discussed the incident and voted to proceed with a recall.

Updated 8/19/22: Jayco received two warranty claims for awnings in the population that had partial separation at the weld seam and received one notice of property damage caused by a complete separation of the awning fabric at the weld seam.

**Description of Remedy :**

Description of Remedy Program : The remedy consists of Inspection, repair, or replacement of the awning fabric. Repairs made prior to the recall will be reimbursed in accordance with our Recall Reimbursement Plan on file with NHTSA. Jayco Inc. will file completion reports.

How Remedy Component Differs from Recalled Component : Remedied components will show no separation at awning fabric seam once inspected, repaired, or replaced.

Identify How/When Recall Condition was Corrected in Production : The recall condition was corrected in production at LCI on 6/16/2022 by implementing and utilizing new processes.

**Recall Schedule :**

Description of Recall Schedule : Jayco Inc. will notify its dealers and affected retail owners.

Planned Dealer Notification Date : SEP 02, 2022 - SEP 02, 2022

Planned Owner Notification Date : SEP 02, 2022 - SEP 02, 2022

\* NR - Not Reported