

AUDI DEALER COMMUNICATION

Advance Notice - Safety Recall 55M6 / Rear Lid

This notice is for:

- Dealer Principal
- V Service Manage
- Warranty Administrator

- ✓ General Manager
- Coming Advisor

✓ Technicians

✓ Sales Managers

August 12, 2022

Date:

The connections that join the metal sheets to form the rear lid may have been improperly connected. In a crash, the rear lid lock may detach from the assembly or break. As a result, the stability of the rear lid might be influenced negatively, increasing the risk of injury.

Repair:

- REPAIR NOT YET AVAILABLE
- Check daily campaign open inventory report or OMD for affected vehicles in inventory.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	SQ5 SPORTBACK	1
CAN	2022	2022	Q5 SPORTBACK	3
CAN	2022	2022	SQ5 SPORTBACK	3

^{*}Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa <u>on the day of repair</u> to verify that a VIN qualifies for repair under this action. Elsa is the <u>only</u> valid campaign inquiry & verification source.

Notes:

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

Audi Customer Protection 55M6 DLR ADV