

{{ Registered Owner}}
{{ Owner Address }}
{{Owner City}}
{{ Zip Code }}

USA

{Aug 24, 2022}

Safety Recall 22V566 - Steering Gear Assembled Incorrectly

This notice applies to your vehicle with VIN {XXXXXXXXXXXXXXXX} - Chassis Serial Number { UE }} XXXX}

Important Safety Recall

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kalmar has decided that a defect, which relates to motor vehicle safety, exists in certain Ottawa T2 model terminal tractors manufactured between June 14, 2021 and July 20, 2022. As a result of this decision Kalmar has initiated a recall of the affected vehicles.

Our investigation, in conjunction with R.H. Sheppard Co., Inc., has determined that certain 2021-2022 Kalmar Ottawa T2 vehicles have steering gears that may have been assembled incorrectly, which can cause the gears to fracture. A fractured steering gear can cause a loss of steering control, increasing the risk of a crash.

In order to remedy the situation, customers should inspect their steering gear for the serial number, see attached guide showing serial number location and then check the attached serial number list. If the serial number is on the list of suspect gears, contact your local Kalmar dealer. A new steering gear will be provided under warranty. The remedy should be performed at no cost to the customer and Kalmar / R.H. Sheppard will reimburse dealers for their work.

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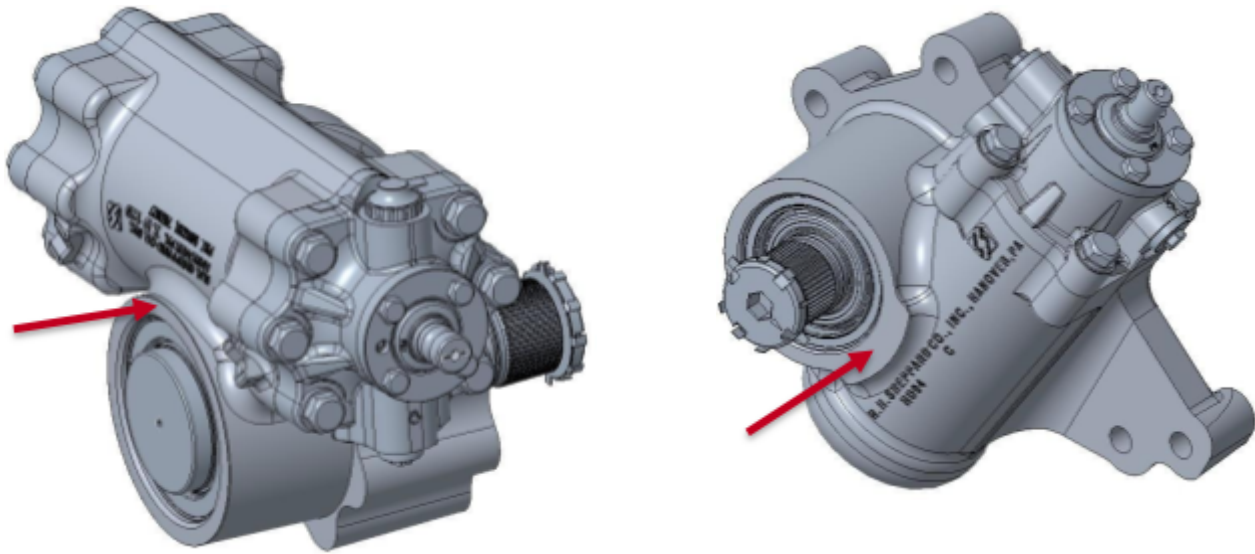
If you are the lessor of this vehicle please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you believe Kalmar has failed or is unable to remedy the defect within a reasonable time you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the Vehicle Safety Hotline at 1-888-327-4236 or go to <http://www.safercar.gov>.

If you have any questions or concerns regarding this repair, contact the Kalmar Product Support Department at 1-785-229-6327.

Yours sincerely,
Eric Swanson
Product Safety and Standards Engineer

Brian Goudreau
Global Warranty Supervisor



Location of Serial Number

Identify Steering gear mounted to truck

The serial number is a 2 digit year followed by an alpha numeric month Example pictures show 18H (2018 August)



Year of Manufacture

Month of Manufacture

Approximate location of steering gear part number



Approximate location of steering gear serial number

Typical steps to expose part number and serial number if not legible once surface is clean: rotary air tool with circular wire brush to remove paint



KALMAR New Master Steering Gear Serial Numbers * SUSPECT *****

Customer name	Ship date	Bill of Lading#	Model / Part	Customer Part No	SERIAL	Part Status
KALMAR - SOLUTIONS	14Jun2021	2111128	M100PQS31	53573752	21E10820	Suspect
KALMAR - SOLUTIONS	14Jun2021	2111128	M100PQS31	53573752	21E10824	Suspect
KALMAR - SOLUTIONS	18Jun2021	2111165	M100PQS31	53573752	21E15279	Suspect
KALMAR - SOLUTIONS	28Jun2021	2111224	M100PQS31	53573752	21F03490	Suspect
KALMAR - SOLUTIONS	28Jun2021	2111224	M100PQS31	53573752	21F03539	Suspect
KALMAR - SOLUTIONS	28Jun2021	2111224	M100PQS31	53573752	21F03559	Suspect
KALMAR - SOLUTIONS	08Jul2021	2111278	M100PQS31	53573752	21F08163	Suspect
KALMAR - SOLUTIONS	08Jul2021	2111278	M100PQS31	53573752	21F08164	Suspect
KALMAR - SOLUTIONS	27Jul2021	2111390	M100PQS31	53573752	21F12901	Suspect
KALMAR - SOLUTIONS	27Jul2021	2111390	M100PQS31	53573752	21F12904	Suspect
KALMAR - SOLUTIONS	27Jul2021	2111390	M100PQS31	53573752	21F12907	Suspect
KALMAR - SOLUTIONS	02Aug2021	2111436	M100PQS31	53573752	21F12917	Suspect
KALMAR - SOLUTIONS	02Aug2021	2111436	M100PQS31	53573752	21F17728	Suspect
KALMAR - SOLUTIONS	19Aug2021	2111572	M100PQS31	53573752	21F26762	Suspect
KALMAR - SOLUTIONS	19Aug2021	2111572	M100PQS31	53573752	21F26772	Suspect
KALMAR - SOLUTIONS	19Aug2021	2111572	M100PQS31	53573752	21F26776	Suspect
KALMAR - SOLUTIONS	20Aug2021	2111593	M100PQS31	53573752	21F26785	Suspect
KALMAR - SOLUTIONS	20Aug2021	2111593	M100PQS31	53573752	21F26787	Suspect
KALMAR - SOLUTIONS	20Aug2021	2111593	M100PQS31	53573752	21F26788	Suspect
KALMAR - SOLUTIONS	19Aug2021	2111572	M100PQS31	53573752	21F26789	Suspect
KALMAR - SOLUTIONS	20Aug2021	2111593	M100PQS31	53573752	21F26832	Suspect
KALMAR - SOLUTIONS	20Aug2021	2111593	M100PQS31	53573752	21F26838	Suspect
KALMAR - SOLUTIONS	10Aug2021	2111512	M100PQS31	53573752	21G02190	Suspect
KALMAR - SOLUTIONS	10Aug2021	2111512	M100PQS31	53573752	21G02193	Suspect
KALMAR - SOLUTIONS	10Aug2021	2111512	M100PQS31	53573752	21G02195	Suspect
KALMAR - SOLUTIONS	19Aug2021	2111572	M100PQS31	53573752	21G02198	Suspect
KALMAR - SOLUTIONS	10Aug2021	2111512	M100PQS31	53573752	21G02199	Suspect
KALMAR - SOLUTIONS	19Aug2021	2111572	M100PQS31	53573752	21G02202	Suspect
KALMAR - SOLUTIONS	10Aug2021	2111512	M100PQS31	53573752	21G02206	Suspect
KALMAR - SOLUTIONS	10Aug2021	2111512	M100PQS31	53573752	21G02209	Suspect
KALMAR - SOLUTIONS	10Aug2021	2111512	M100PQS31	53573752	21G02212	Suspect



KALMAR - SOLUTIONS	10Aug2021	2111512	M100PQS31	53573752	21G02215	Suspect
KALMAR - SOLUTIONS	10Aug2021	2111512	M100PQS31	53573752	21G02217	Suspect
KALMAR - SOLUTIONS	13Aug2021	2111539	M100PQS31	53573752	21G02218	Suspect
KALMAR - SOLUTIONS	10Aug2021	2111512	M100PQS31	53573752	21G02220	Suspect
KALMAR - SOLUTIONS	10Aug2021	2111512	M100PQS31	53573752	21G02222	Suspect
KALMAR - SOLUTIONS	13Aug2021	2111539	M100PQS31	53573752	21G02223	Suspect
KALMAR - SOLUTIONS	13Aug2021	2111539	M100PQS31	53573752	21G02224	Suspect
KALMAR - SOLUTIONS	09Aug2021	2111501	M100PQS31	53573752	21G02253	Suspect
KALMAR - SOLUTIONS	15Sep2021	2111738	M100PQS31	53573752	21G04848	Suspect
KALMAR - SOLUTIONS	15Sep2021	2111738	M100PQS31	53573752	21G04854	Suspect
KALMAR - SOLUTIONS	15Sep2021	2111738	M100PQS31	53573752	21G04858	Suspect
KALMAR - SOLUTIONS	15Sep2021	2111738	M100PQS31	53573752	21G04864	Suspect
KALMAR - SOLUTIONS	15Sep2021	2111738	M100PQS31	53573752	21G04866	Suspect
KALMAR - SOLUTIONS	15Sep2021	2111738	M100PQS31	53573752	21G04871	Suspect
KALMAR - SOLUTIONS	15Sep2021	2111738	M100PQS31	53573752	21G04890	Suspect
KALMAR - SOLUTIONS	15Sep2021	2111738	M100PQS31	53573752	21G04900	Suspect
KALMAR - SOLUTIONS	15Sep2021	2111738	M100PQS31	53573752	21G04901	Suspect
KALMAR - SOLUTIONS	15Sep2021	2111738	M100PQS31	53573752	21G04902	Suspect
KALMAR - SOLUTIONS	15Sep2021	2111738	M100PQS31	53573752	21G04903	Suspect
KALMAR - SOLUTIONS	15Sep2021	2111738	M100PQS31	53573752	21G04946	Suspect
KALMAR - SOLUTIONS	27Aug2021	2111635	M100PQS31	53573752	21H02674	Suspect
KALMAR - SOLUTIONS	27Aug2021	2111635	M100PQS31	53573752	21H02688	Suspect
KALMAR - SOLUTIONS	24Aug2021	2111604	M100PQS31	53573752	21H02713	Suspect
KALMAR - SOLUTIONS	24Aug2021	2111604	M100PQS31	53573752	21H02724	Suspect
KALMAR - SOLUTIONS	27Oct2021	2112039	M100PQS31	53573752	21J02075	Suspect
KALMAR - SOLUTIONS	27Oct2021	2112039	M100PQS31	53573752	21J02110	Suspect
KALMAR - SOLUTIONS	27Oct2021	2112039	M100PQS31	53573752	21J02142	Suspect
KALMAR - SOLUTIONS	29Oct2021	2112056	M100PQS31	53573752	21J02171	Suspect
KALMAR - SOLUTIONS	29Oct2021	2112056	M100PQS31	53573752	21J02173	Suspect
KALMAR - SOLUTIONS	04Nov2021	2112096	M100PQS31	53573752	21J04644	Suspect
KALMAR - SOLUTIONS	04Nov2021	2112096	M100PQS31	53573752	21J04698	Suspect
KALMAR - SOLUTIONS	04Nov2021	2112096	M100PQS31	53573752	21J04701	Suspect
KALMAR - SOLUTIONS	04Nov2021	2112096	M100PQS31	53573752	21J04702	Suspect
KALMAR - SOLUTIONS	10Nov2021	2112139	M100PQS31	53573752	21J07853	Suspect
KALMAR - SOLUTIONS	29Nov2021	542508168037	M100PQS31	53573752	21J07868	Suspect
KALMAR - SOLUTIONS	10Nov2021	2112139	M100PQS31	53573752	21J07887	Suspect
KALMAR - SOLUTIONS	13Jan2022	2210097	M100PQS31	53573752	22A00025	Suspect
KALMAR - SOLUTIONS	11Jan2022	2210065	M100PQS31	53573752	22A00028	Suspect
KALMAR - SOLUTIONS	11Jan2022	2210065	M100PQS31	53573752	22A00029	Suspect
KALMAR - SOLUTIONS	11Jan2022	2210065	M100PQS31	53573752	22A00031	Suspect



KALMAR - SOLUTIONS	13Jan2022	2210097	M100PQS31	53573752	22A00039	Suspect
KALMAR - SOLUTIONS	11Jan2022	2210065	M100PQS31	53573752	22A00050	Suspect
KALMAR - SOLUTIONS	11Jan2022	2210065	M100PQS31	53573752	22A00056	Suspect
KALMAR - SOLUTIONS	25Jan2022	6941225	M100PQS31	53573752	22A05824	Suspect
KALMAR - SOLUTIONS	25Jan2022	6941225	M100PQS31	53573752	22A05831	Suspect
KALMAR - SOLUTIONS	25Jan2022	6941225	M100PQS31	53573752	22A05837	Suspect
KALMAR - SOLUTIONS	25Jan2022	6941225	M100PQS31	53573752	22A05839	Suspect
KALMAR - SOLUTIONS	25Jan2022	6941225	M100PQS31	53573752	22A05849	Suspect
KALMAR - SOLUTIONS	25Jan2022	6941225	M100PQS31	53573752	22A05858	Suspect
KALMAR - SOLUTIONS	25Jan2022	6941225	M100PQS31	53573752	22A05870	Suspect
KALMAR - SOLUTIONS	25Jan2022	6941225	M100PQS31	53573752	22A05880	Suspect
KALMAR - SOLUTIONS	25Jan2022	6941225	M100PQS31	53573752	22A05953	Suspect
KALMAR - SOLUTIONS	25Jan2022	6941225	M100PQS31	53573752	22A05957	Suspect
KALMAR - SOLUTIONS	25Jan2022	6941225	M100PQS31	53573752	22A05959	Suspect
KALMAR - SOLUTIONS	25Jan2022	6941225	M100PQS31	53573752	22A05965	Suspect