

# RECALL 22V562 / 2022-419 REMEDY INSTRUCTIONS



Make(s): SALEM & WILDWOOD  
Model(s): SBF356QB & WBF356QB  
Model Year(s): 2021 - 2022

Concern:  
The awning and awning rail may not be attached to a backer in the sidewall of the vehicle.

Repair Code: RC-042-03-00-004224  
Allotted Time: 3.00 HRS.  
Inspection Code: RC-042-05-00-004223  
Allotted Time: .50 HRS.  
Photo(s) Required: YES – PRE & POST  
Prior Authorization Required: YES  
Part(s) Kit Number: F100346135  
Part(s) Return: NO

**Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.**

**NOTE: INSPECTION AND REMEDY CODES CANNOT BE CLAIMED TOGETHER FOR THIS CAMPAIGN.**

## **INSPECT:**

STEP 1: VISUALLY LOOK FOR ANY GAPS BETWEEN THE SIDEWALL AND THE AWNING RAIL;

- MEASURE 16 1/2" TO 20 1/2" FROM THE ENTRY DOOR OPENING UPWARD;
- IF THE AWNING RAIL FALLS WITHIN THIS MEASUREMENT WITHIN 1/4" THEN CHECK AND IF NEEDED RESEAL AND CLAIM THE INSPECTION CODE, NO REMEDY IS NEEDED.
- IF THE AWNING RAIL DOES NOT MEET THE MEASUREMENT AND TOLERANCE, PROCEED TO REMEDY;

## **REMEDY:**

STEP 1: MEASURE FROM THE BOTTOM OF THE ALUMINUM AWNING EXTRUSION EDGE DOWN THE SIDEWALL AND MARK 2" – ENSURE THIS ENTIRE AREA IS CLEAN AND FREE OF DEBRIS;

- USE A GREASE PENCIL OR OTHER FORM OF MARKING THAT WILL CLEAN OFF THE SIDEWALL;
- MARK THE LOCATION 2" DOWN FROM THE BOTTOM OF THE ALUMINUM AWNING EXTRUSION IN FOUR (4) LOCATIONS, EQUALLY SPREAD THE LENGTH OF THE AWNING RAIL;
- LOCATE AND MARK THE FRONT LEADING EDGE OF THE AWNING RAIL AT THE 2" MARK BELOW;

STEP 2: IN A CLEAN AREA, APPLY THE BUTYL TAPE TO THE BACKSIDE OF THE SUPPLIED AWNING RAIL(S);

- PEEL THE BACKING OFF THE BUTYL TAPE ONLY WHEN READY TO ATTACH TO THE SIDEWALL;

STEP 3: ALIGN THE FOUR (4) MARKS ON THE SIDEWALL WITH THE TOP OF THE NEW AWNING RAIL;

- ALIGN THE AWNING RAIL WITH THE LOCATED MARK FOR THE FRONT EDGE;
- ROTATE AWNING RAIL DOWN AND APPLY PRESSURE TO THE AWNING RAIL AGAINST THE SIDEWALL;
- ENSURE THE AWNING RAIL STICKS TO THE WALL;

STEP 4: REMOVE THE AWNING FROM THE SIDEWALL COMPLETELY;

- ENSURE TO NOT CUT OR DAMAGE ANY WIRING, IF PRESENT;
- AWNING ARM HOLES:
  - IN THE PARTS KIT LOCATE THE FOUR (4) PCS OF ETERNA BOND TAPE MEASURE 2 1/2";
  - APPLY THESE ETERNA BOND TAPE PCS OVER THE HOLES THAT THE AWNING LEG LAGS LEFT;
  - APPLY THESE TO THE WALL FOR THE FRONT AND REAR AWNING LEGS;
- UPPER AWNING ARM HOLES:
  - IN THE PARTS KIT LOCATE THE TWO (2) PCS OF ETERNA BOND TAPE MEASURING 6" ;
  - APPLY THESE TO THE WALL FOR THE FRONT AND REAR AWNING LEGS, AT THE TOP JUST UNDER THE OLD AWNING RAIL;

**NOTE: A CUSTOMER MAY NOT ACCEPT ETERNA BOND TAPE TO COVER THE EXPOSED HOLES;**

- BODY WORK ANY EXPOSED HOLES FROM THE FASTENERS FROM THE AWNING LEGS;

STEP 5: INSTALL AWNING AND AWNING LEGS TO THE NEW AWNING RAIL;

STEP 6: CAP SEAL THE NEW AWNING RAIL;

STEP 7: TEST FUNCTIONALITY OF THE AWNING TO ENSURE PROPER WORKING ORDER;

STEP 8: CLAIM REPAIR CODE.