OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

# 22V-559

Manufacturer Name: Forest River, Inc.
Submission Date: AUG 01, 2022
NHTSA Recall No.: 22V-559
Manufacturer Recall No.: 120-1540



#### **Manufacturer Information:**

# **Population:**

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 449

Address: 55470 CR 1

Estimated percentage with defect: 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

### **Vehicle Information:**

Vehicle 1: 2022-2022 Coachmen Viking, Clipper and VTREC Camping Trailers

Vehicle Type: TRAILERS

Body Style : Power Train : NR

Descriptive Information: The manufacturing plant began laminating the bunks at model change, September 1,

2021. Using productions records, they identified that units manufactured after March

31, 2022, are not affected as they have the correct laminated bunk.

2022 CLIPPER CAMPING TRAILER CP107LS 36 2022 CLIPPER CAMPING TRAILER CP108ST 57 2022 CLIPPER CAMPING TRAILER CP1285SST 77 2022 CLIPPER CAMPING TRAILER CP128LS 13 2022 CLIPPER CAMPING TRAILER CP806XLS 75 2022 VIKING CAMPING TRAILER VK1706XLS 62 2022 VIKING CAMPING TRAILER VK2107LS 32 2022 VIKING CAMPING TRAILER VK2108ST 16 2022 VIKING CAMPING TRAILER VK2308LS 12 2022 VIKING CAMPING TRAILER VK2485SST 31

 2022
 V-TREC
 VTV1
 3

 2022
 V-TREC
 VTV2
 6

 2022
 V-TREC
 VTV3
 29

 Grand Total
 449

Production Dates: SEP 15, 2021 - APR 29, 2022

VIN Range 1: Begin: NR End: NR

■ Not sequential

# **Description of Defect:**

Description of the Defect: The pullout bunk of the tent camper may not be laminated as designed. The

pullout bunk may potentially be non-laminated. Without being a laminated

pullout bunk may not meet the load rating.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If the bunk is not laminated, it may not meet the load rating. If the load rating

is not met, there is an increased chance of the pull-out bunk failing, causing

personal injury.

Description of the Cause: Internal manufacturing error.

Identification of Any Warning None

that can Occur:

# **Involved Components:**

Component Name 1: 48" Pull-Out Bunk - Non-Laminated

Component Description: 48" Pull-Out Bunk - Non-Laminated

Component Part Number: N/A

Component Name 2: 54" Pull-Out Bunk - Non-Laminated

Component Description: 54" Pull-Out Bunk - Non-Laminated

Component Part Number: N/A

Component Name 3: 60" Pull-Out Bunk - Non-Laminated

Component Description: 60" Pull-Out Bunk - Non-Laminated

Component Part Number: N/A

Component Name 4: 70" Pull-Out Bunk - Non-Laminated

Component Description: 70" Pull-Out Bunk - Non-Laminated

Component Part Number: N/A

# **Supplier Identification:**

# **Component Manufacturer**

Name: NR

Address: NR

NR

Country: NR

# **Chronology:**

On July 25, 2022, the manufacturing plant received a single dealer complaint.

On July 28, 2022, the manufacturing plant was able to determine the vehicles that were affected by using manufacturing records

On July 29, 2022, Forest Rivers Corporate Recall Committee voted to recall.

# **Description of Remedy:**

Description of Remedy Program: Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer or service center will need to perform the remedy to inspect the bunk for lamination and replace the bunk(s) if found to not be laminated

> What is the Forest River Customer Service Phone Number? (269) 467-8281

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:

Viking

Forest River, Inc.

Attn: WARRANTY MANAGER

580 West Burr Oak St. Centreville, MI 49032

How Remedy Component Differs The pull out bunk will now be laminated.

**Involved Components** 

from Recalled Component: 48" Pull-Out Bunk - Non-Laminated

54" Pull-Out Bunk - Non-Laminated 60" Pull-Out Bunk - Non-Laminated 70" Pull-Out Bunk - Non-Laminated

**Replacement Components** 

48" Pull-Out Bunk - LAMINATED 54" Pull-Out Bunk - LAMINATED 60" Pull-Out Bunk - LAMINATED 70" Pull-Out Bunk - LAMINATED

Identify How/When Recall Condition Using manufacturing records, the plant was able to determine that pullout

was Corrected in Production: bunks manufactured after March 31, 2022 where laminated.

#### **Recall Schedule:**

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter.

Planned Dealer Notification Date : SEP 10, 2022 - SEP 10, 2022 Planned Owner Notification Date : SEP 10, 2022 - SEP 10, 2022

<sup>\*</sup> NR - Not Reported