

Part 573 Safety Recall Report

22V-558

Manufacturer Name : Forest River, Inc.**Submission Date :** AUG 04, 2022**NHTSA Recall No. :** 22V-558**Manufacturer Recall No. :** 10-1539**Manufacturer Information :**

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 244

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2023 Forest River Inc. Rockwood Tent Camping Trailers

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The manufacturing plant identified the issue when a personnel change was made for installation of the axle(s).

US:

2022 ROCKWOOD FM1640LTD 81

2022 ROCKWOOD FM1940LTD 67

2023 ROCKWOOD FM1940LTD 1

Production Dates : APR 07, 2022 - JUL 14, 2022

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Vehicle 2 : 2022-2022 Forest River Inc. Flagstaff Tent Camping Trailers

Vehicle Type : TRAILERS

Body Style :

Power Train : NR

Descriptive Information : The manufacturing plant identified the issue when a personnel change was made for installation of the axle(s).

US:

2022 FLAGSTAFF FS176LTD 34

2022 FLAGSTAFF FS206LTD 61

Production Dates : APR 07, 2022 - JUN 29, 2022

VIN Range 1 : Begin : NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : The axle may be installed backwards on certain single axle tent campers.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A vehicle without proper braking may increase the risk of a crash.

Description of the Cause : Inadequate training of the axle installer.

Identification of Any Warning
that can Occur : None

Involved Components :

Component Name 1 : Axle

Component Description : Axle

Component Part Number : N/A

Supplier Identification :**Component Manufacturer**

Name : NR

Address : NR

NR

Country : NR

Chronology :

On July 27, 2022, this concern was discovered by the manufacturing plant. The same day, The manufacturing plant identified the issue when a personnel change was made for installation of the axle(s).

On July29, 2022, Forest Rivers Corporate Recall Committee voted to recall.

On August 4, 2022 US recall was amended due to a clerical error in the Model Years for Rockwood Tent Campers. Originally listed only 2022 models and there is a single 2023 model

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy. The axle(s) will be inspected for proper installation, if incorrect installation is found, the axles will be installed correctly per the remedy instructions.

What is the Forest River Customer Service Phone Number?
(574-642-8943)

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

Rockwood & Flagstaff
Forest River, Inc.
Attn: WARRANTY MANAGER
201 W Elm St
Millersburg, IN 46543

How Remedy Component Differs from Recalled Component : The axle will be installed correctly.
P/N: Axle
Description: Axle

Identify How/When Recall Condition was Corrected in Production : On July 27, 2022, the installer was trained thoroughly on the requirements of the axle installation.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 09, 2022 - SEP 09, 2022

Planned Owner Notification Date : SEP 09, 2022 - SEP 09, 2022

* NR - Not Reported