FINAL - Invitation to Repair Owner Letter | Rogue Hybrid Brake Assist - R22A6

FINAL OWNER NOTIFICATION

NHTSA RECALL 22V-549

NOTIFICACIÓN PROVISIONAL AL PROPIETARIO

Dear Rogue Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in certain Model Year 2017-2019 Nissan Rogue Hybrid vehicles. Our records indicate that you own or lease the Nissan vehicle subject to this recall as identified by the VIN on the inside of this notice.

Reason for Recall

Motivo del Retiro

Frequent braking in a short period of time, combined with high engine room temperatures can lead to the failure of the hydraulic brake booster motor. If this occurs, the brake pedal may be hard to depress, which could increase the risk of an accident. Additionally, the 'Brake' warning light may illuminate on the dash with an audible buzzer to alert you of the condition.

What Nissan Will Do

Qué Hará Nissan

Your Nissan dealer will replace the hydraulic brake booster supply unit. This free service could take up to three and a half (3.5) hours to complete but your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

Qué Debes Hacer



For more information about the recall, please visit https://nna.secure.force.com/recall?camp=R22A6.

Para obtener más información sobre el retiro, visite https://nna.secure.force.com/recall?camp=R22A6.

If the dealer fails to, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-867-7669.

Si el concesionario no cumple, o no le es posible realizar las reparaciones necesarias sin cargos, puedes contactar al Departamento Nacional de Asuntos del Consumidor a: National Consumer Affairs Department, Nissan North America, Inc. P.O. Box 685003, Franklin, TN 37068-5003. El número libre de cargos es 1-800-867-7669.

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If you have paid previously to have your hydraulic brake booster supply unit repaired, you may be eligible for reimbursement of the related expense. For more information or to submit a request, please visit https://nissanassist.com.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We appreciate your Nissan ownership and apologize for any inconvenience this may cause you.

Gracias por tu cooperación. Agradecemos tu patrocinio como dueño de un Nissan y te ofrecemos nuestras disculpas por cualquier inconveniente que esto pueda ocasionar.