

- 02/19/2022 – Navistar Field Service receives communication from a customer stating the negative battery post separated from the battery case and the main battery box interconnect cables reached 260-degrees F.
- 02/21/2022 – Navistar Compliance reviews the corresponding report created by Navistar Field Service and initiates an investigation to review warranty history, part usage, and other related customer complaints.
- 03/04/2022 – Navistar Compliance completes analysis of warranty, service part usage and other customer complaints and did not find any related incidents. At this time Navistar continued to monitor field information for any additional complaints related to excess temperature for battery ground or interconnect cables.
- 04/22/2022- Navistar Engineering and Field Service visit a customer location to investigate customer complaint regarding hot cables. During this visit Navistar Engineering and Field Service find that routing the alternator ground cable to the starter eliminated the hot cable concern.
- 05/12/2022 – Navistar Compliance receives communication from Navistar Field Service of a second hot ground cable incident and reopens the investigation.
- 06/02/2022 – Navistar Compliance, Field Service, and Engineering meet to review the results of the investigation, the failure mode reported in the field reports, possible root cause, and the impact to International trucks.
- 06/09/2022 – Navistar Compliance Committee meets to review the initial field service reports, failure mode, potential root cause and advises Compliance and Engineering teams to review wiring architecture of International trucks built with high draw accessory systems versus International trucks built without high draw accessory systems. At this time the impact of the configuration of potential suspect vehicles was not known.
- 07/01/2022 – Navistar Engineering completes the wiring architecture reviews and begins to develop its findings and recommendations.
- 07/18/2022 – Navistar Engineering determines the issue is limited to vehicle wiring architecture for International trucks built with a specific combination of engine, alternator and high draw accessory systems and works with Compliance to determine the suspect vehicle population.
- 07/21/2022 – Navistar finalizes the suspect population and declares a Safety Recall.