



## IMPORTANT SAFETY RECALL

**NHTSA Safety Recall 22V-545**

**THIS NOTICE APPLIES TO YOUR VEHICLE.**

VIN

Customer Name  
Customer Address

Dear Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Winnebago Towables has determined that a defect related to vehicle safety exists on certain 2022 Winnebago Voyage models. These vehicles were manufactured March 3, 2022 through June 8, 2022.

Our records indicate that you have purchased a vehicle with the serial number which appears above.

**REASON FOR THIS RECALL**

The fabric of your awning could detach from the coach rail and remain attached to the awning frame. This could allow the awning to drop and extend beyond normal operation, which could cause the awning frame to hit someone causing injury. If the frame would detach when the vehicle is in motion, this could lead to a crash resulting in injury or death.

**WHAT WE WILL DO**

Winnebago Towables dealers will inspect and if necessary repair the awning on you RV. This will be at no charge to you.

**WHAT YOU SHOULD DO**

Please contact your Winnebago Towables dealer immediately to arrange for an appointment. The labor time necessary to perform this correction depending on the repair could be approximately 1 ½ hours. Please allow additional time for the dealer to process your vehicle.

Winnebago Towables dealers are best equipped to obtain parts and provide service to ensure your vehicle is corrected as promptly as possible. HOWEVER, if you take your vehicle to the dealer on the agreed date and he does not service this condition on that date or within five days, we recommend you contact Winnebago Towables, Attn.: Customer Service at (574) 825-5250. If you are still unable to obtain such service without charge to you and within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, DC 20590 or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 [TTY: (800) 424-9153] or go to <http://www.safercar.gov>.

201 14<sup>th</sup> Street – Middlebury, IN 46540 – PH: 574.825.5250. – FAX: 574.825.5433

[www.winnebagoind.com](http://www.winnebagoind.com)

MEMORANDUM

**IF YOU HAVE PREVIOUSLY PAID FOR THIS REPAIR**

If you have paid to remedy this issue, you may be eligible for a refund. To obtain information on a refund, contact Winnebago Customer Service by email at [retailwoi@wgo.net](mailto:retailwoi@wgo.net) or write us at Winnebago Customer Service, 201 14<sup>th</sup> Street, Middlebury, Indiana 46540 or by telephone at (574) 825-5250.

**IF YOU HAVE CHANGED ADDRESS OR SOLD THE VEHICLE**

If you have changed address, sold or traded your vehicle, please let us know by contacting Winnebago Customer Service by email at [retailwoi@wgo.net](mailto:retailwoi@wgo.net) or in writing Winnebago Customer Service at, 201 14<sup>th</sup> Street, Middlebury, Indiana 46540 or by telephone at (574) 825-5250.

Presentation of this letter to the service center will assist in making the necessary correction to your vehicle in the shortest possible time.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products. This letter does not constitute an acknowledgement of legal liability.

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Winnebago Towables  
Middlebury, Indiana 46540

Enclosure