



# SAFETY RELATED RECALL

Global Recall Action  
Number: N720

<b>Subject:</b>  <b>Autoliv Seatbelt Retractor Functionality</b>	Publication No.: N720
	Model: Defender (LE)
	Model Year: 2022 - 2023
	Model: Discovery (LR)
	Model Year: 2022 - 2023
	Model: Discovery Sport (LC)
	Model Year: 2022 - 2023
	Model: Range Rover Sport (LW)
	Model Year: 2022
	Model: Range Rover Velar (LY)
	Model Year: 2022 - 2023
Date of Issue: 19 August 2022	

<b>To:</b>	Jaguar Land Rover (JLR) North America, LLC - USA and Canada
<b>For the Attention of:</b>	The approved JLR retailer/authorized repairer
<b>Important:</b>	NOTE: The information in this campaign is intended for use by trained, professional technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a JLR retailer/authorized repairer, do not assume that a condition described affects your vehicle. Contact an authorized JLR retailer/authorized repairer to determine if this campaign applies to a specific vehicle

## DESCRIPTION OF ISSUE AND THE EFFECT ON VEHICLE OPERATION

A potential concern has been identified on specific vehicles within the above vehicle range.

A concern has been identified on certain 2022 model year Range Rover Sport vehicles and certain 2022 and 2023 model year Defender, Discovery, Discovery Sport and Range Rover Velar vehicles where a damaged front seatbelt pretensioner tube may have been installed on the seatbelt retractor. The damaged tube could prevent the pretensioner from correctly operating by not pretensioning the seatbelt in the event of an accident where it would normally operate. This may result in a reduced level or complete loss of pre-tensioning in the event of a crash and increased occupant injury.

## REGULATORY INFORMATION

JLR North America, LLC and JLR Canada ULC have informed the National Highway Traffic Safety Administration (NHTSA) and Transport Canada (TC) of their intent to perform a Safety Recall on certain 2022 model year Range Rover Sport vehicles and certain 2022 and 2023 model year Defender, Discovery, Discovery Sport and Range Rover Velar vehicles imported into the United States

and Canadian markets. Information relating to this Safety Recall will be posted on the NHTSA and TC websites. United States Federal regulations require that retailers/authorized repairers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a non-compliance exists. United States Federal Law requires retailers/authorized repairers to complete any outstanding Safety Recall before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer/authorized repairer, in the USA only, could result in a maximum civil penalty of up to the equivalent of \$24,423.00 USD per violation and the equivalent of \$122,106,996.00 USD for a related series of violations. This Safety Recall serves as notification to all retailers/authorized repairers in the United States and Federalized Territories and Canada that any affected new vehicles may not be sold and delivered for customer use until the Safety Recall repair is completed.

JLR North America, LLC / JLR Canada ULC recommends that affected sales demonstrator and loaner vehicles are repaired before use, and that used vehicles are repaired before sale. Retailers/authorized repairers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open Safety Recall notice to the applicable customers.

#### **ACTION TO BE TAKEN**

JLR has taken the decision to recall affected vehicles to repair the vehicle.

Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your retailer/authorized repairer.

Following procedures appropriate to your market and as required by local legislation, owners of affected vehicles should be contacted requesting that the owner contact their nearest retailer/authorized repairer as soon as possible to arrange for the repair to be completed. The National Sales Companies (NSCs), Importer, Regional Office or Government agency will contact the customers. If you have any questions about this process, please contact your NSC/Importer or Regional Office for more information.

**Check the JLR Warranty Portal to make sure affected vehicles are correctly identified prior to starting this campaign. The Warranty Portal will be updated to reflect only those vehicles affected.**

Retailers/authorized repairers are reminded that they must not sell vehicles identified as affected by this campaign until such time as the repair has been successfully completed.

An owner may indicate that a repair has already been completed for this concern, in which case the full cost of the repair should be reimbursed. Refer to the warranty section of this campaign for details of the Customer Reimbursement and Related Damage Process. At the time of confirming a booking for a vehicle repair, make sure you check the Warranty Portal to confirm if there are any other outstanding campaigns, to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed in one visit.

For information purposes, a Technical Question and Answer document is attached.

Yours faithfully

Steve Oldham

Global Customer Service Quality Director

## SERVICE INSTRUCTION - N720



NOTE: The information in this campaign is intended for use by trained, professional technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Jaguar Land Rover (JLR) retailer/authorized repairer, do not assume that a condition described affects your vehicle. Contact an authorized JLR retailer/authorized repairer to determine if this campaign applies to a specific vehicle

### Parts Information

Any required parts should be ordered through [JLR](#) in the normal manner, however, for this campaign, parts should be claimed for using the Customer Reimbursement and Related Damage Process - See the Customer Reimbursement and Related Damage Process section below for further details.

### SROs - Range Rover Velar vehicles

Description	Model	SRO	Time
Front seatbelt retractors - Inspect pair - No further action	Range Rover Velar	05.10.50	0.5
Front seatbelt retractors - Inspect pair - Renew single	Range Rover Velar	05.10.70	0.7
Front seatbelt retractors - Inspect pair - Renew pair	Range Rover Velar	05.10.80	0.8
Drive in/drive out	Range Rover Velar	02.02.02	0.2



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

### SROs - Range Rover Sport vehicles

Description	Model	SRO	Time
Front seatbelt retractors - Inspect pair - No further action	Range Rover Sport	05.10.30	0.3
Front seatbelt retractors - Inspect pair - Renew single	Range Rover Sport	05.10.50	0.5
Front seatbelt retractors - Inspect pair - Renew pair	Range Rover Sport	05.10.60	0.6
Drive in/drive out	Range Rover Sport	02.02.02	0.2



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

### SROs - Discovery vehicles

Description	Model	SRO	Time
Front seatbelt retractors - Inspect pair - No further action	Discovery	05.10.40	0.4

Description	Model	SRO	Time
Front seatbelt retractors - Inspect pair - Renew single	Discovery	05.10.60	0.6
Front seatbelt retractors - Inspect pair - Renew pair	Discovery	05.10.70	0.7
Drive in/drive out	Discovery	02.02.02	0.2



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

### SROs - Discovery Sport vehicles

Description	Model	SRO	Time
Front seatbelt retractors - Inspect pair - No further action	Discovery Sport	05.10.40	0.4
Front seatbelt retractors - Inspect pair - Renew single	Discovery Sport	05.10.60	0.6
Front seatbelt retractors - Inspect pair - Renew pair	Discovery Sport	05.10.70	0.7
Drive in/drive out	Discovery Sport	02.02.02	0.2



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

### SROs - Defender vehicles

Description	Model	SRO	Time
Front seatbelt retractors - Inspect pair - No further action	Defender	05.11.11	1.1
Front seatbelt retractors - Inspect pair - Renew single	Defender	05.11.13	1.3
Front seatbelt retractors - Inspect pair - Renew pair	Defender	05.11.14	1.4
Drive in/drive out	Defender	02.02.02	0.2



NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.

### Warranty Information

Warranty claims should be submitted quoting program code N720 with option code X.

The option that allows for the drive in/drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Warranty claims should be submitted in accordance with the current [JLR](#) Warranty Manual and its amendments, unless stated otherwise in this bulletin.

### Customer Reimbursement and Related Damage Process



NOTE: If there is a requirement to claim for related/consequential damage or customer reimbursement, refer to the related instruction that can be found in TOPIx (in the Search box search for 'Related Damage Claim' and open the related bulletin link).

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## SERVICE INSTRUCTION 1 - RANGE ROVER VELAR VEHICLES

### NOTES:



Some illustrations may vary depending on the vehicle specification but the essential information is always correct.

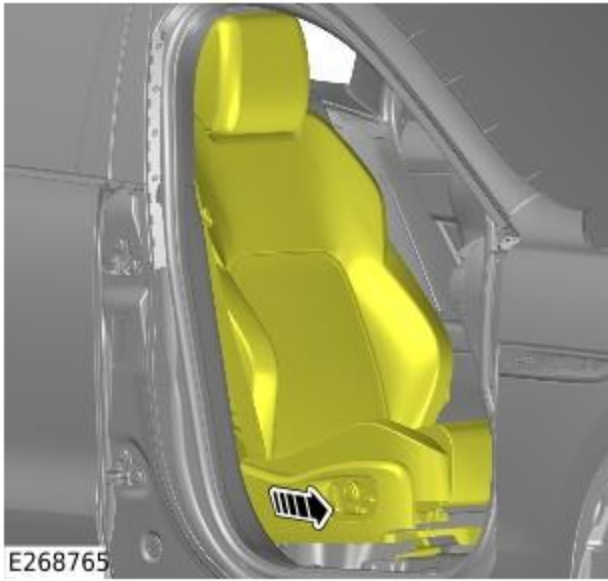


Some components are shown removed from the vehicle to provide extra clarity.



Front safety belt retractor is also known as front row seatbelt retractor in the TOPIx Workshop Manual.

1. Position the front row seat to the most forward position.



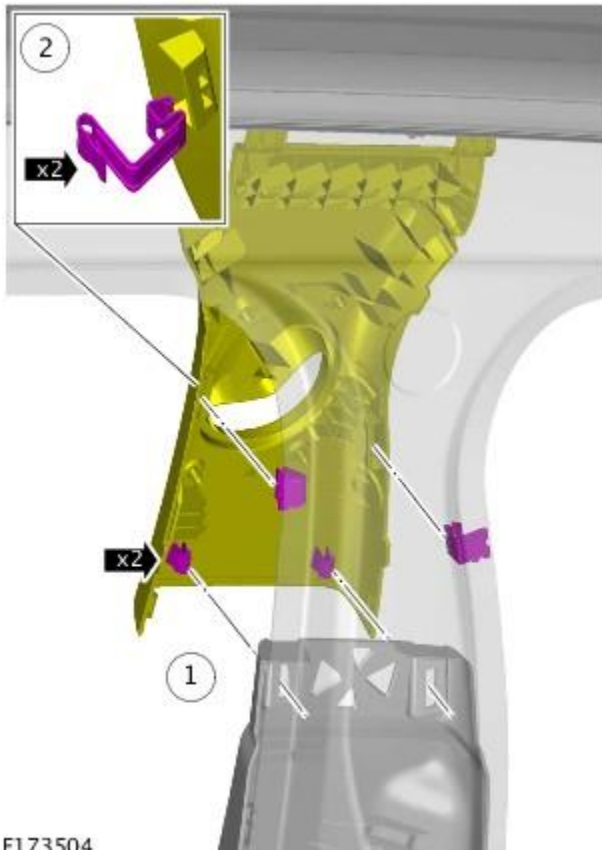
2. Release the 2 door aperture seals.



3. Release, but do not fully remove the b-pillar upper trim panel.

1. Release the 2 lower trim clips.

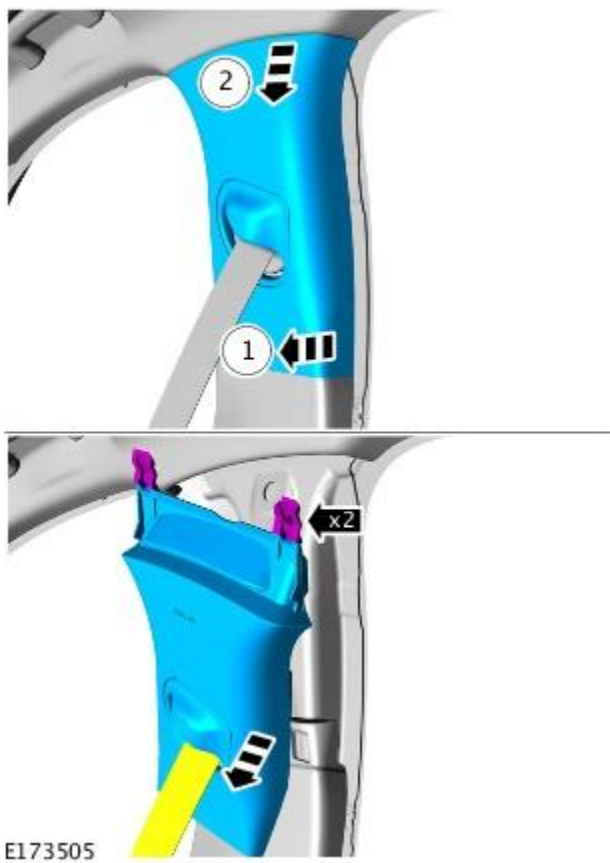
2. Release the 2 center clips.



4. Remove the b-pillar upper trim panel.

1. Release the b-pillar upper trim panel from the b-pillar.

2. Release the 2 upper locating arms.



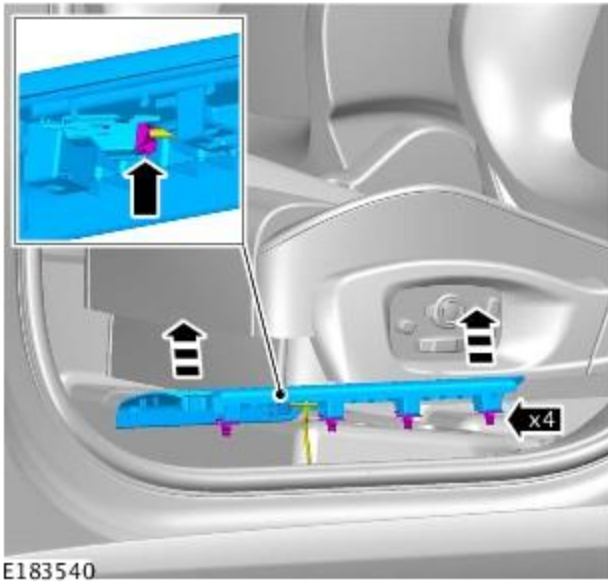


5.

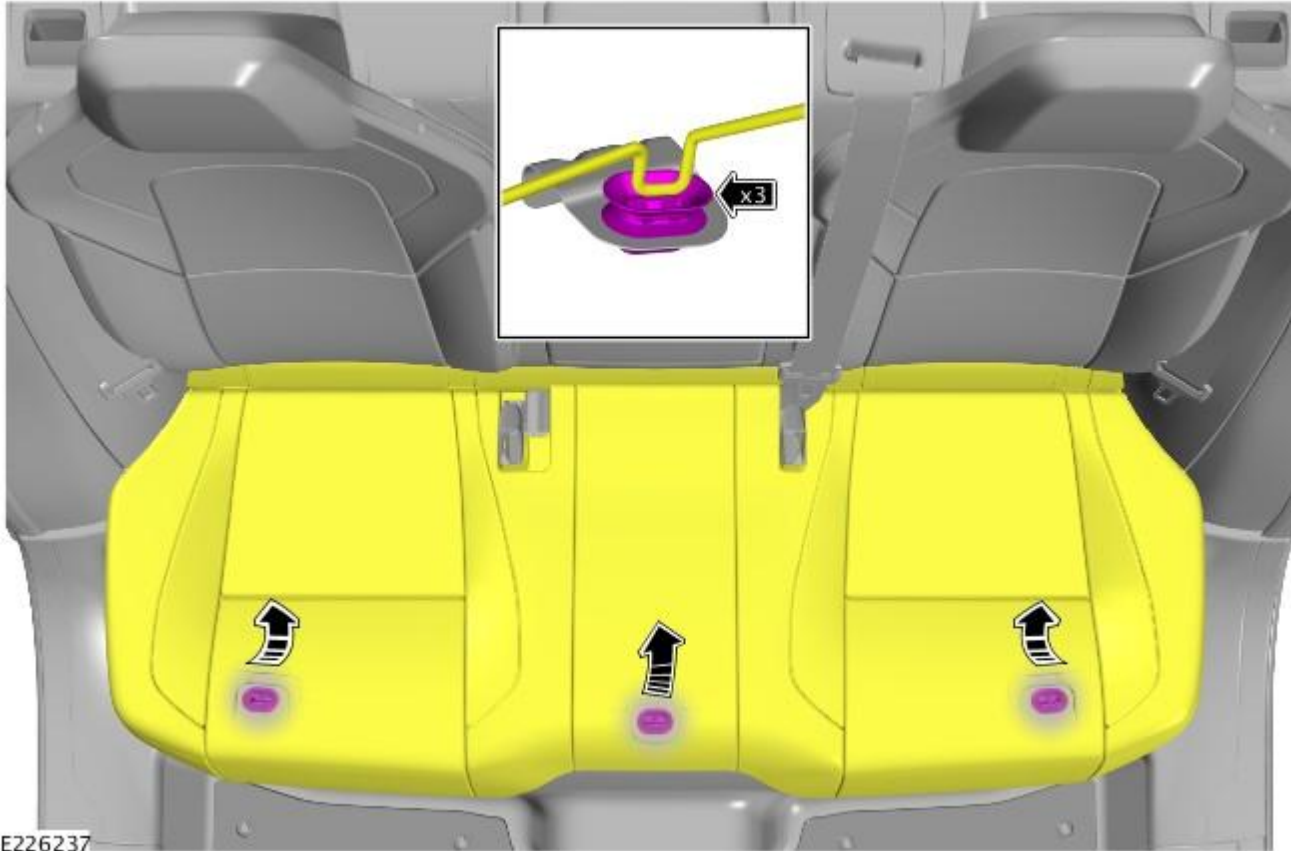


NOTE: Do not disconnect the electrical connector.

Release the front treadplate.



6. Release the second row seat cushion.



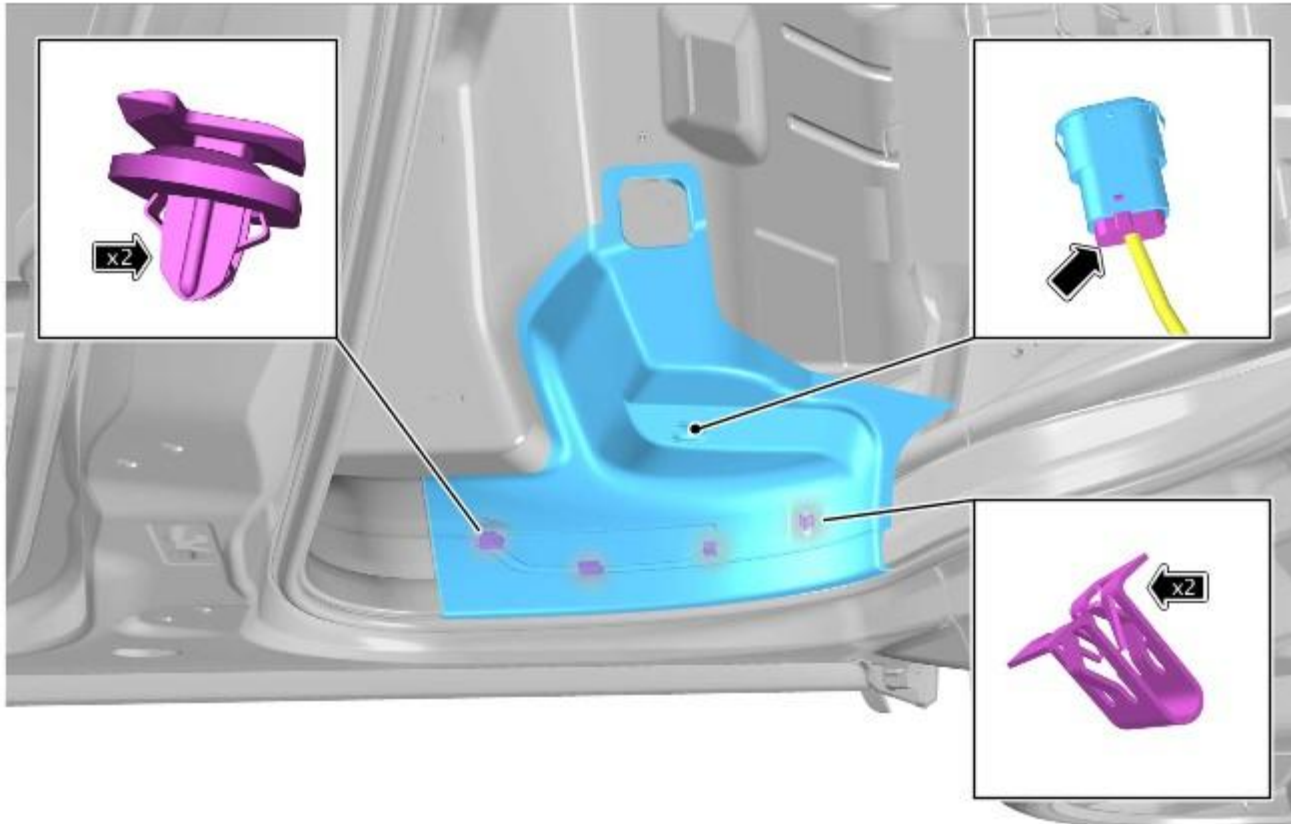
E226237

7.



NOTE: Do not disconnect the electrical connector.

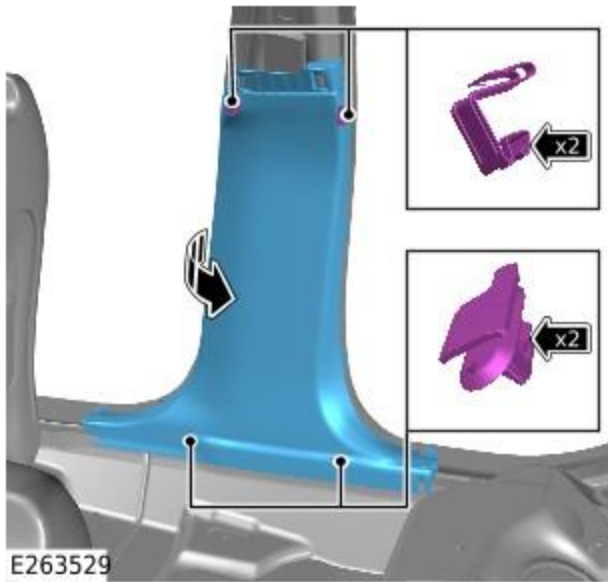
Release the rear treadplate.



E227561

8. Remove the b-pillar lower trim panel.

- Release the 4 trim clips.



9. Repeat steps 1 to 8 for the opposite side of the vehicle.

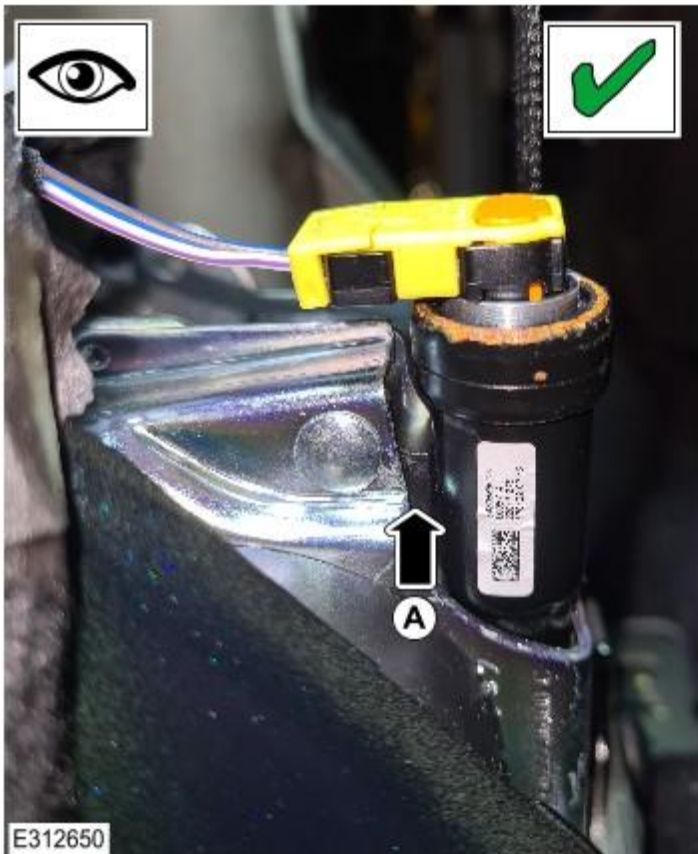
10.



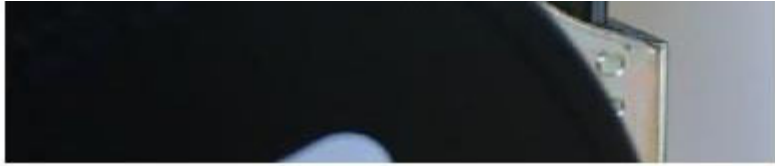
NOTE: Use a suitable telescopic/flexible mirror to assist with this step.

Inspect both front safety belt retractors for damage shown in the area marked 'A' in the illustrations.

- Any front safety belt retractors which **are** damaged, as shown in the illustration marked with a RED 'X', must be renewed. Continue to step 11 to renew any damaged front safety belt retractors.
- If both front safety belt retractors **are not** damaged, as shown in the illustration marked with a GREEN '✓', reverse steps 1 to 9 above.







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11. Renew the damaged front safety belt retractor(s), (see TOPIx Workshop Manual section 501-20: Seatbelt System - Removal and Installation - Front Safety Belt Retractor).

## SERVICE INSTRUCTION 2 - RANGE ROVER SPORT VEHICLES

### NOTES:



Some illustrations may vary depending on the vehicle specification but the essential information is always correct.

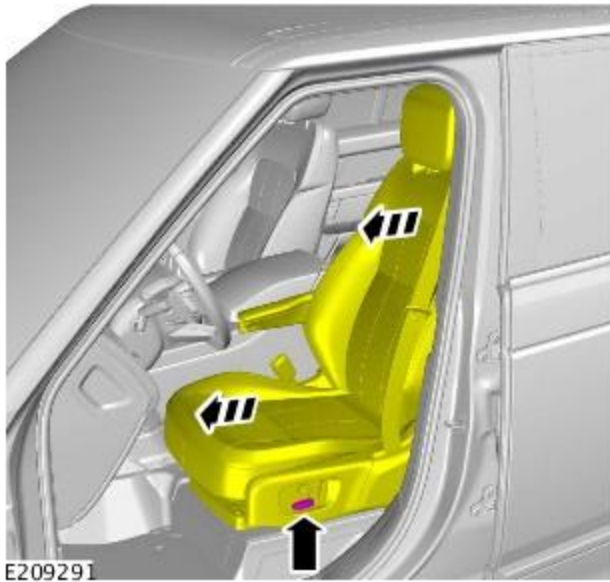


Some components are shown removed from the vehicle to provide extra clarity.



Front safety belt retractor is also known as front row seatbelt retractor in the TOPIx Workshop Manual.

1. Position the front row seat to the most forward position.

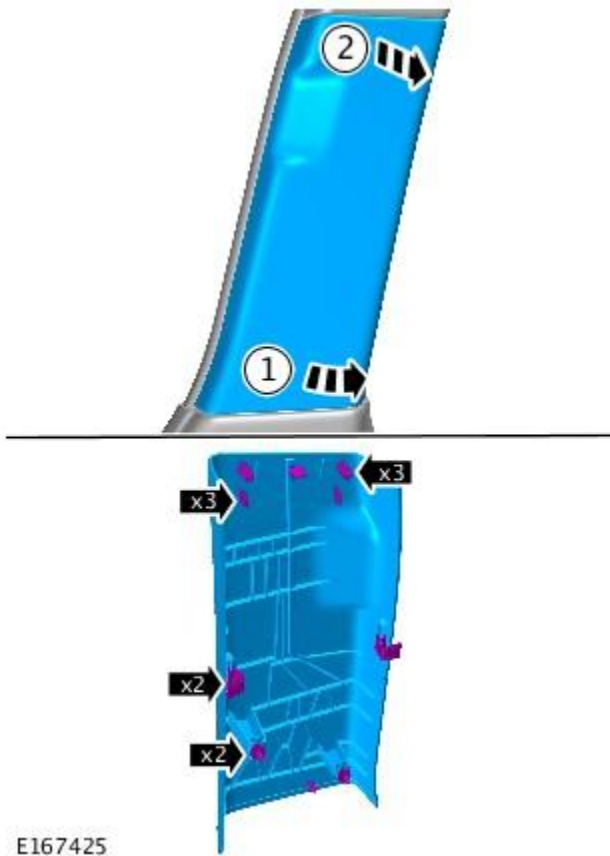


2. Release the 2 door aperture seals.



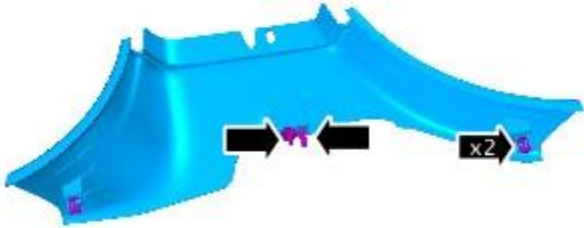
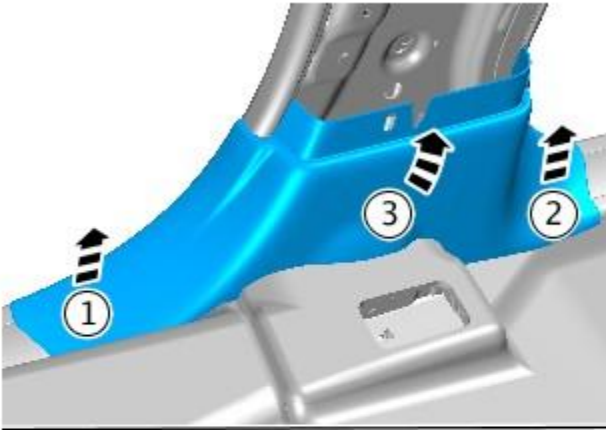


3. Remove the b-pillar center trim panel.



E167425

4. Remove the b-pillar lower trim panel.

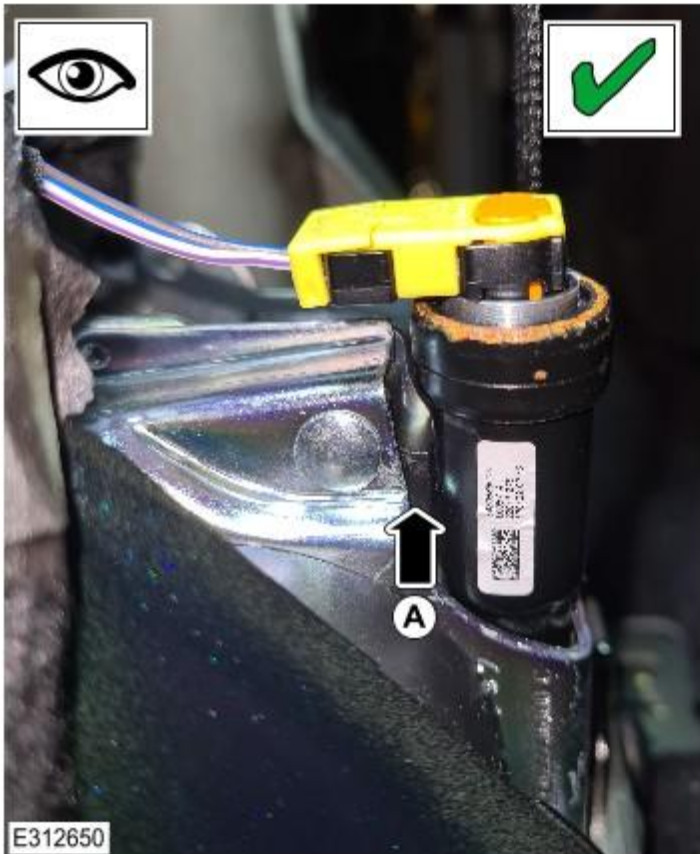


E167426

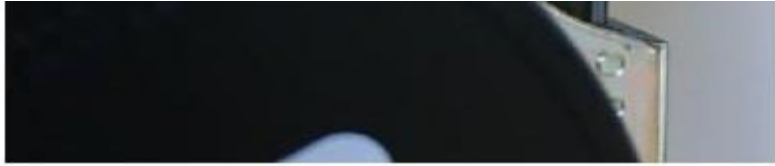
5. Repeat steps 1 to 4 for the opposite side of the vehicle.

6. Inspect both front safety belt retractors for damage shown in the area marked 'A' in the illustrations.

- Any front safety belt retractors which **are** damaged, as shown in the illustration marked with a RED 'X', must be renewed. Continue to step 7 to renew any damaged front safety belt retractors.
- If both front safety belt retractors **are not** damaged, as shown in the illustration marked with a GREEN '✓', reverse steps 1 to 5 above.







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7. Renew the damaged front safety belt retractor(s), (see TOPIx Workshop Manual section 501-20: Seatbelt System - Removal and Installation - Front Safety Belt Retractor).

## SERVICE INSTRUCTION 3 - DISCOVERY VEHICLES

### NOTES:



Some illustrations may vary depending on the vehicle specification but the essential information is always correct.



Some components are shown removed from the vehicle to provide extra clarity.



Front safety belt retractor is also known as front row seatbelt retractor in the TOPIx Workshop Manual.

1. Position the front row seat to the most forward position.



E173510

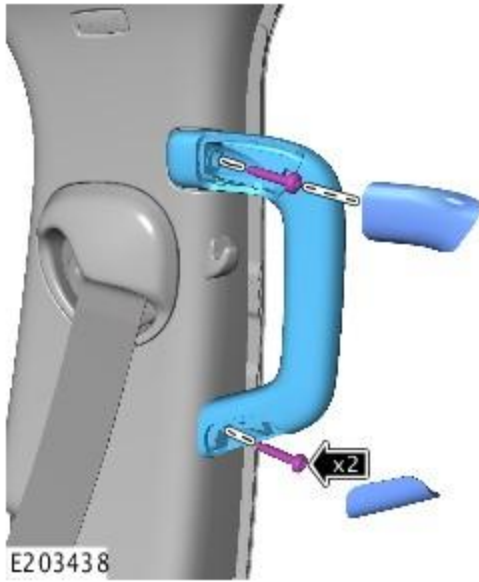
2. Release the 2 door aperture seals.



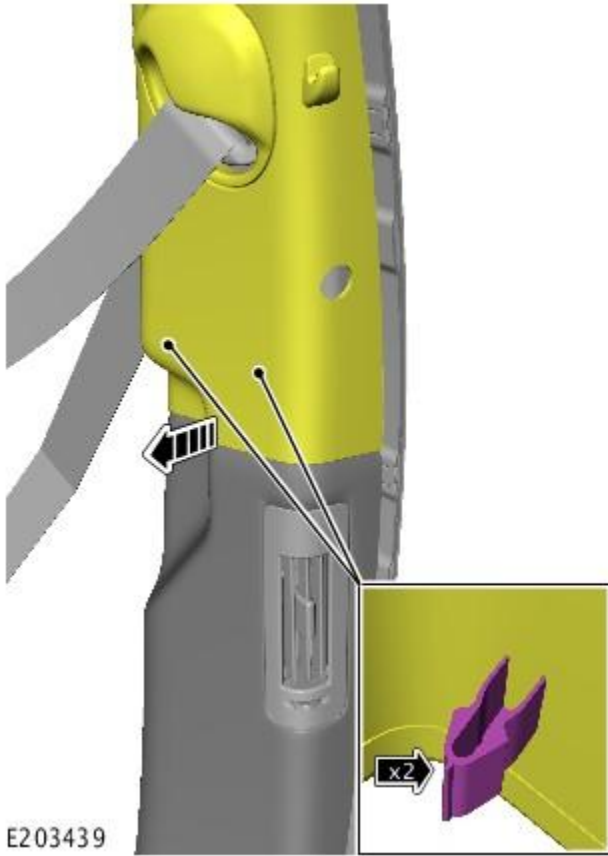
E173508

3. Remove the grab handle.

- Remove the 2 bolt covers.
- Remove the 2 bolts.
  - **Torque:** 6 Nm



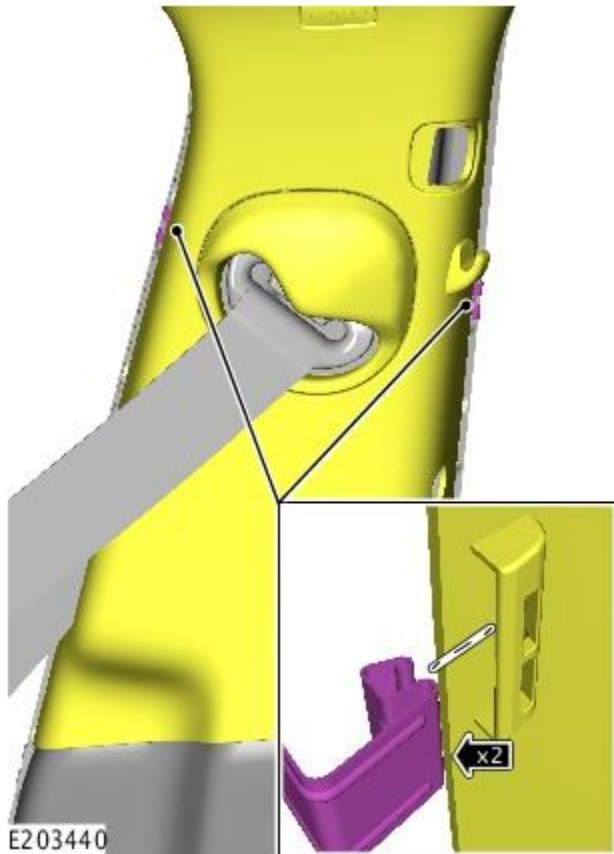
4. Release the 2 lower clips.



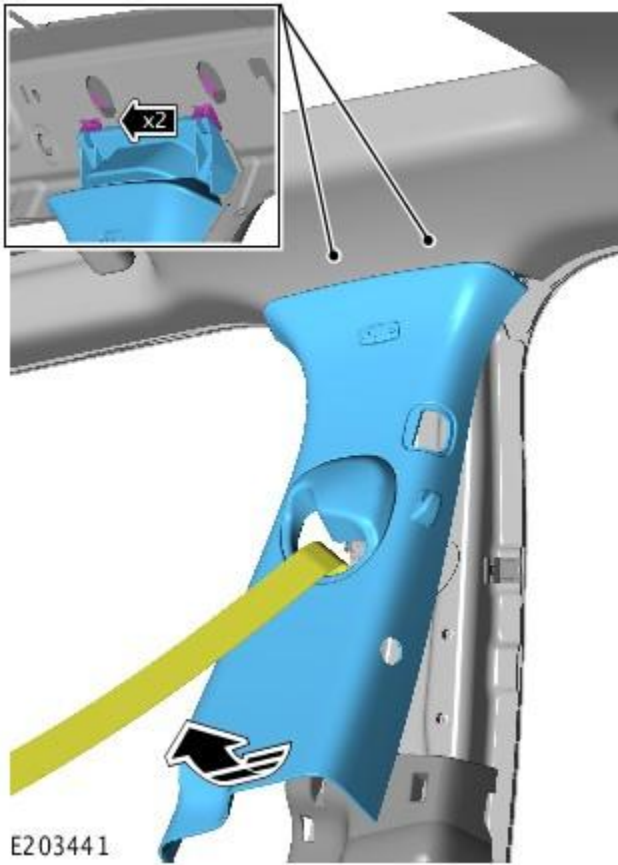
E203439



5. Release the 2 center clips.



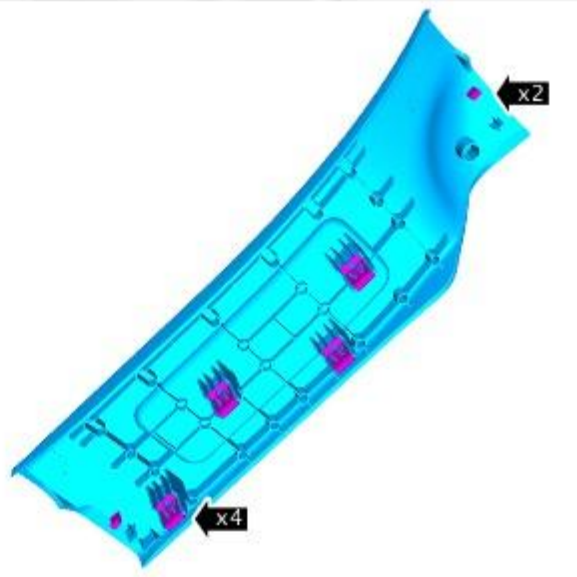
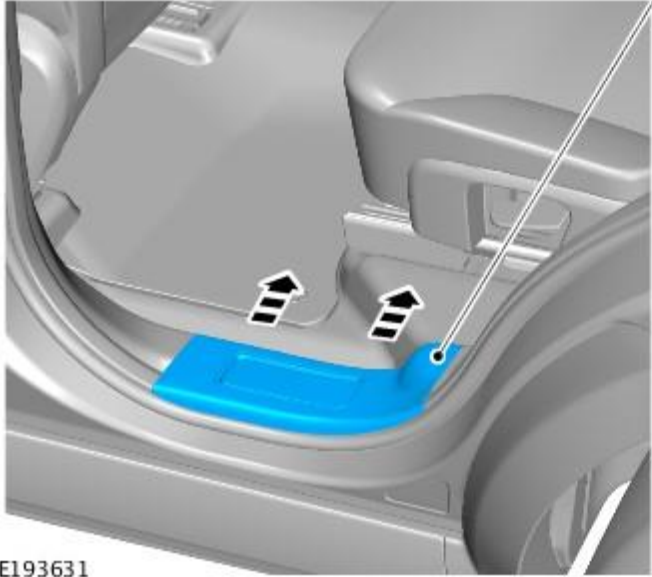
6. Remove the b-pillar upper trim panel.



7. Remove the front treadplate.

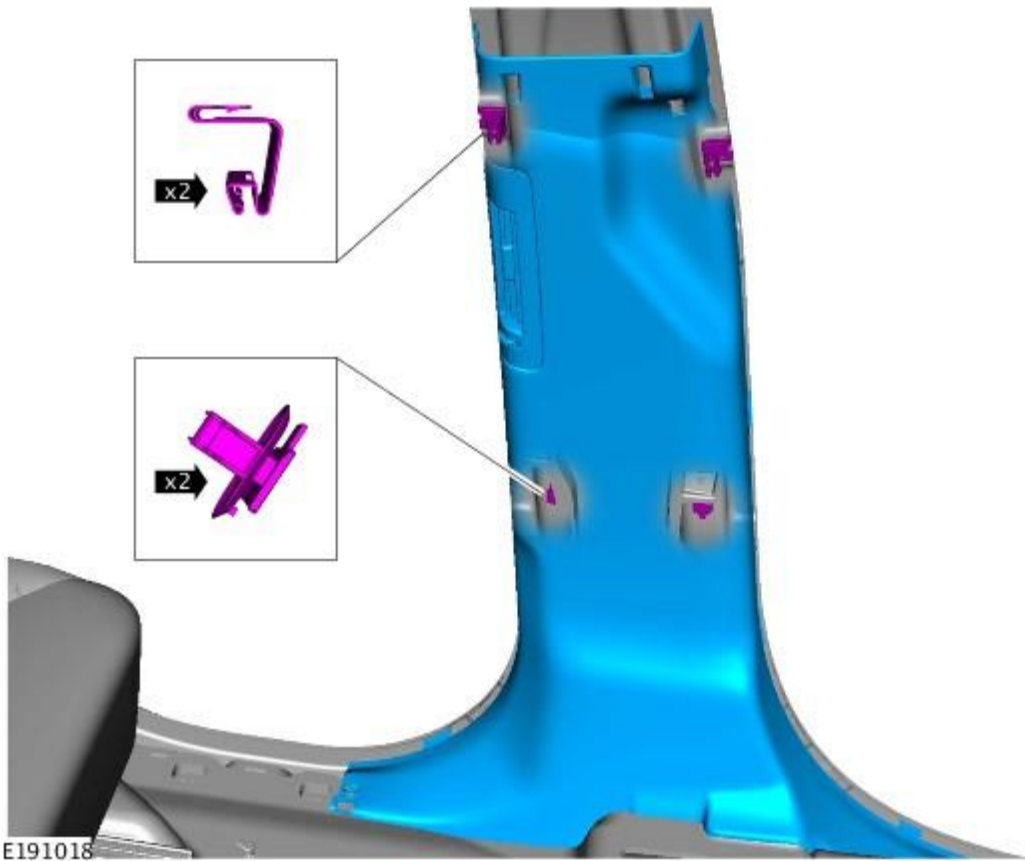


8. Remove the rear treadplate.



9. Remove the b-pillar lower trim panel.

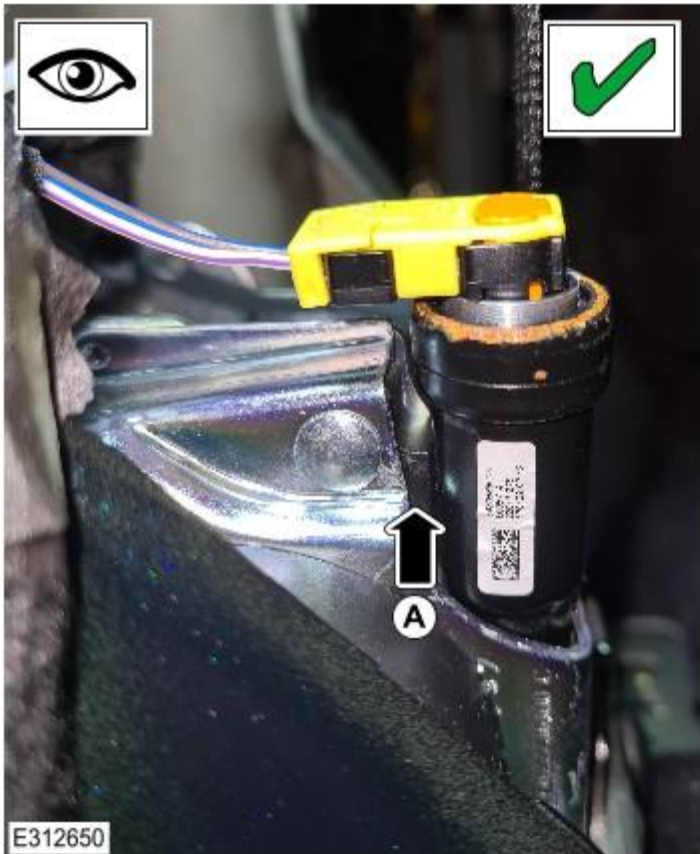
- Release the 4 trim clips.



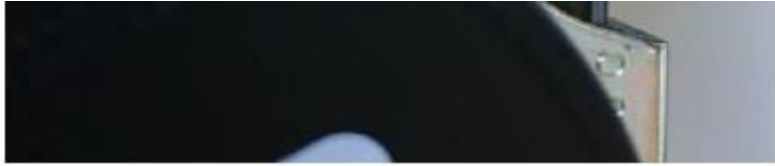
10. Repeat steps 1 to 9 for the opposite side of the vehicle.

11. Inspect both front safety belt retractors for damage shown in the area marked 'A' in the illustrations.

- Any front safety belt retractors which **are** damaged, as shown in the illustration marked with a RED 'X', must be renewed. Continue to step 12 to renew any damaged front safety belt retractors.
- If both front safety belt retractors **are not** damaged, as shown in the illustration marked with a GREEN '✓', reverse steps 1 to 10 above.







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12. Renew the damaged front safety belt retractor(s), (see TOPIx Workshop Manual section 501-20: Seatbelt System - Removal and Installation - Front Safety Belt Retractor).

## SERVICE INSTRUCTION 4 - DISCOVERY SPORT VEHICLES

### NOTES:



Some illustrations may vary depending on the vehicle specification but the essential information is always correct.



Some components are shown removed from the vehicle to provide extra clarity.



Front safety belt retractor is also known as front row seatbelt retractor in the TOPIx Workshop Manual.



1. Position the front row seat to the most forward position.



2. Release the 2 door aperture seals.



3. Release the access cover.

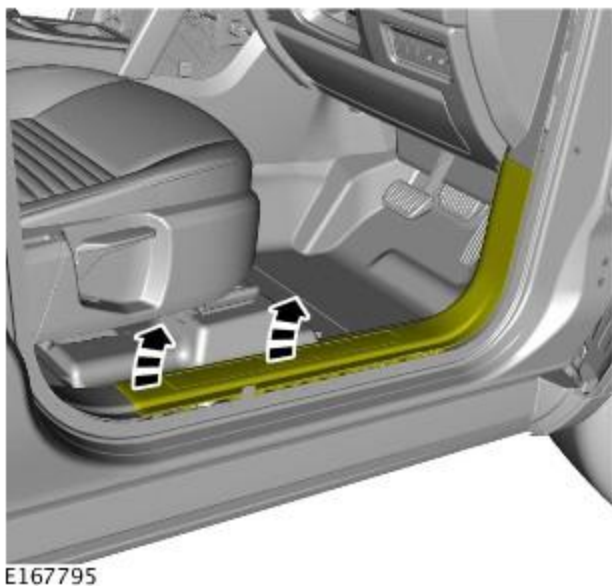


4. Remove the b-pillar upper trim panel.

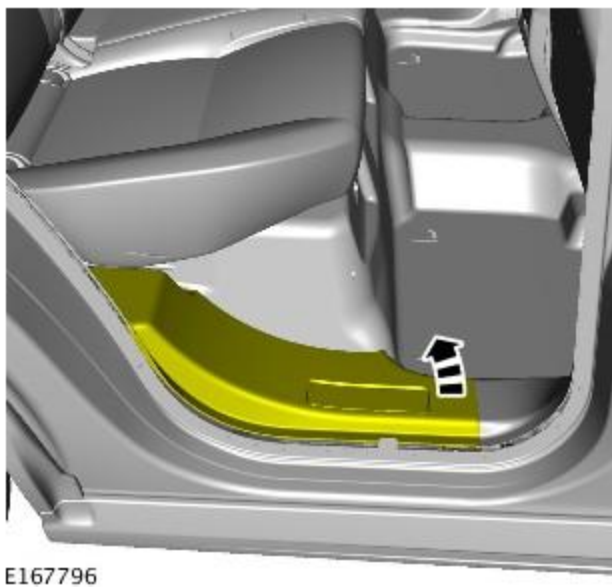


E167801

5. Release the rear section of the front treadplate.

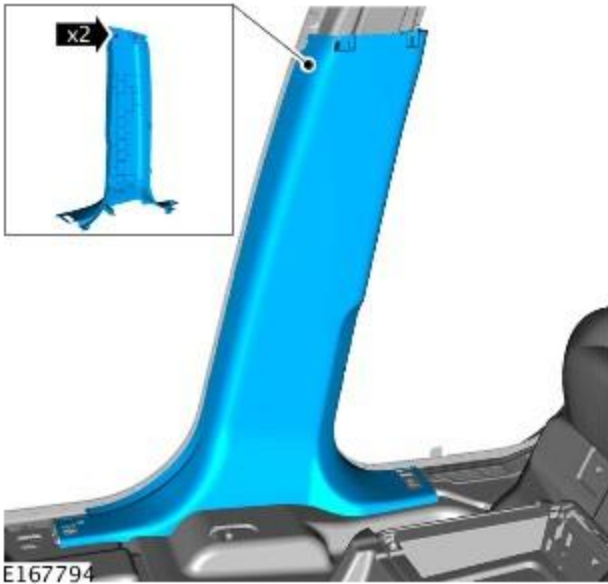


6. Release the front section of the rear treadplate.



7. Remove the b-pillar lower trim panel.

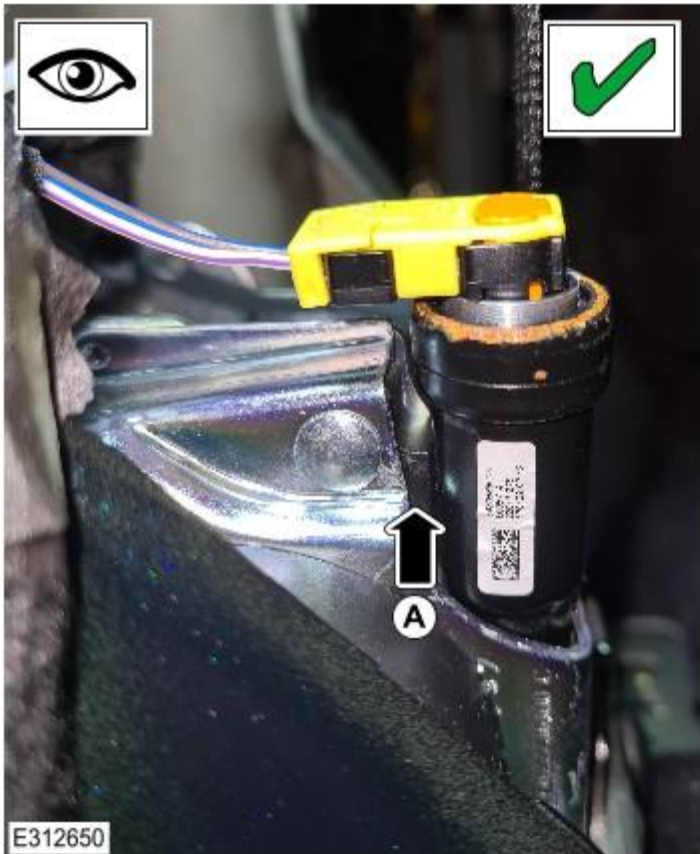
- Release the 2 trim clips.



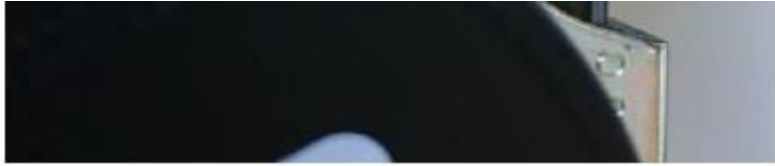
8. Repeat steps 1 to 7 for the opposite side of the vehicle.

9. Inspect both front safety belt retractors for damage shown in the area marked 'A' in the illustrations.

- Any front safety belt retractors which **are** damaged, as shown in the illustration marked with a RED 'X', must be renewed. Continue to step 10 to renew any damaged front safety belt retractors.
- If both front safety belt retractors **are not** damaged, as shown in the illustration marked with a GREEN '✓', reverse steps 1 to 8 above.







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10. Renew the damaged front safety belt retractor(s), (see TOPIx Workshop Manual section 501-20: Seatbelt System - Removal and Installation - Front Safety Belt Retractor).

## SERVICE INSTRUCTION 5 - DEFENDER VEHICLES

### NOTES:



Some illustrations may vary depending on the vehicle specification but the essential information is always correct.



Some components are shown removed from the vehicle to provide extra clarity.



Front safety belt retractor is also known as front row seatbelt retractor in the TOPIx Workshop Manual.

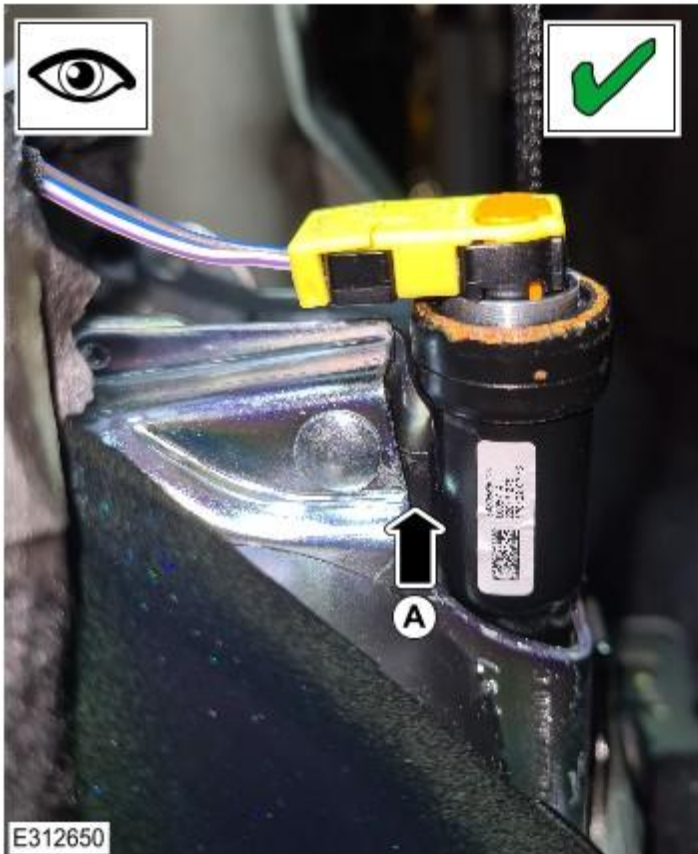
### DEFENDER 110 ONLY

1. Access the front safety belt retractors, (see TOPIx Workshop Manual section 501-20: Seatbelt System - Removal and Installation - Front Safety Belt Retractor - 110) **complete removal steps 1 to 4 only, for both sides of the vehicle.**

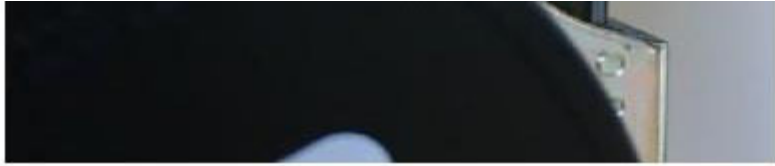


2. Inspect both front safety belt retractors for damage shown in the area marked 'A' in the illustrations.

- Any front safety belt retractors which **are** damaged, as shown in the illustration marked with a RED 'X', must be renewed. Continue to step 3 to renew any damaged front safety belt retractors.
- If both front safety belt retractors **are not** damaged, as shown in the illustration marked with a GREEN '✓', reverse step 1 above.







E312651

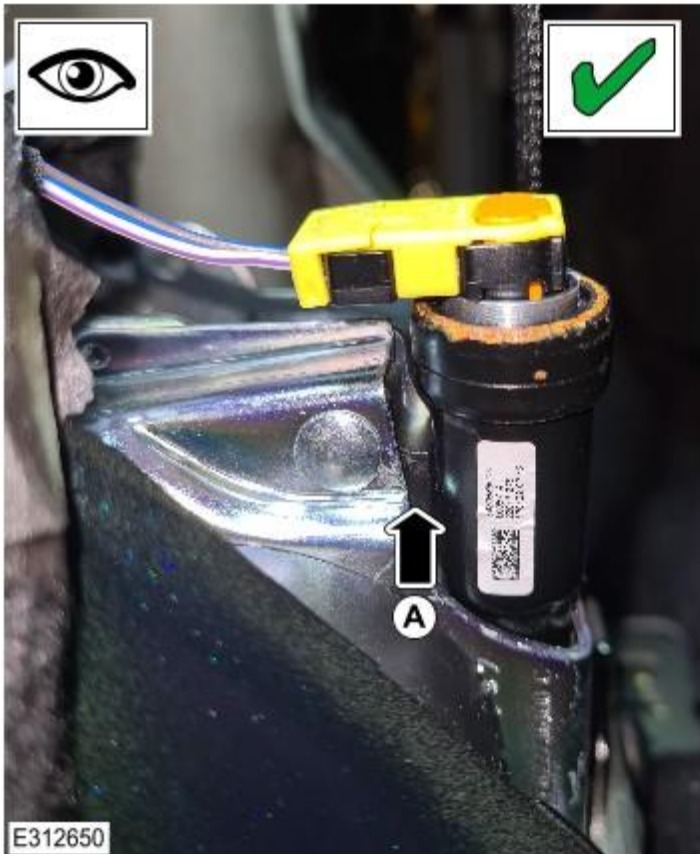
**DEFENDER 90 ONLY**

3. Renew the damaged front safety belt retractor(s), (see TOPIx Workshop Manual section 501-20: Seatbelt System - Removal and Installation - Front Safety Belt Retractor).

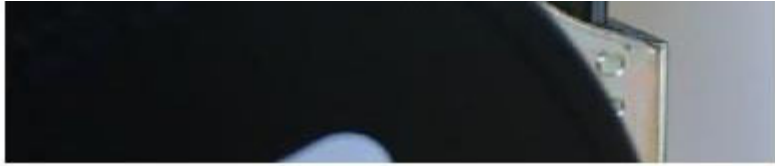
4. Access the front safety belt retractors, (see TOPIx Workshop Manual section 501-20: Seatbelt System - Removal and Installation - Front Safety Belt Retractor - 90) **complete removal steps 1 to 4 only, for both sides of the vehicle.**

5. Inspect both front safety belt retractors for damage shown in the area marked 'A' in the illustrations.

- Any front safety belt retractors which **are** damaged, as shown in the illustration marked with a RED 'X', must be renewed. Continue to step 3 to renew any damaged front safety belt retractors.
- If both front safety belt retractors **are not** damaged, as shown in the illustration marked with a GREEN '✓', reverse step 1 above.







E312651

6. Renew the damaged front safety belt retractor(s), (see TOPIx Workshop Manual section 501-20: Seatbelt System - Removal and Installation - Front Safety Belt Retractor).

**SAMPLE CUSTOMER LETTER - FOR INFORMATION ONLY**

Name  
Address line 1  
Address line 2  
Address line 3  
Post Code

Vehicle Identification Number (VIN):  
Registration Number:  
Program Number: N720

Date: month/year

**SAFETY RELATED RECALL - Defender, Discovery, Discovery Sport, Range Rover Sport and Range Rover Velar vehicles - Autoliv Seatbelt Retractor Functionality**

Dear

Jaguar Land Rover Limited would like to advise you that during ongoing quality assessment of our product it has been identified that a possible safety related problem may occur on certain Defender, Discovery, Discovery Sport, Range Rover Sport and Range Rover Velar vehicles within a specific production range. Please read the information below, this will explain the actions that we intend to take and what you will need to do.

**Why are we contacting you?**

We have identified that the seatbelt pretensioner tube installed on the front seatbelt retractor may have been damaged during the manufacturing process. The damaged tube could prevent the pretensioner from correctly operating by not pre-tensioning the seatbelt in the event of an accident, where it would normally operate. This may result in a reduction or complete loss of pre-tensioning in the event of a crash and increased occupant injury.

**What will your Jaguar retailer/authorized repairer do?**

We will inspect the seatbelt pretensioner tube for damage and renew the seatbelt retractor if required.

**How long will it take?**

The work on your vehicle will be completed as quickly and efficiently as possible in order to minimize inconvenience to you. Your retailer/authorized repairer will be able to advise how long your vehicle will be required for when a booking is made.

**What we are asking you to do**

Please contact your preferred Land Rover retailer/authorized repairer without delay. To book your vehicle in for this action you will need to provide the retailer/authorized repairer with the following which are detailed at the beginning of this letter:

- The VIN for your vehicle
- Vehicle registration number of your vehicle.
- The program code for the action.

If you do not have a retailer/authorized repairer, please access [www.landrover.com](http://www.landrover.com) for contact details.

If you no longer own the vehicle could you please complete the 'Change of Ownership' slip attached to this letter, returning the slip to Jaguar Land Rover Limited immediately in the enclosed 'Freepost' envelope. This will enable us to make contact with the new owner.

**If you have concerns**

If you experience any concerns relating to this Recall, contact the Service Manager at the retailer/authorized repairer for assistance or contact the JLR Limited Customer Experience Centre on 0345 303 2303 or (enter phone number).

8/19/22, 10:49 AM

N720 - Autoliv Seatbelt Retractor Functionality | TOPIx


This bulletin is being issued in accordance with the legislative or industry requirements concerning vehicle defects. The authorities will closely monitor the response rate of this bulletin.

Please treat this matter with the urgency it requires, JLR Limited apologize for any inconvenience this bulletin may cause and thank you, in advance, for your co-operation.

Yours sincerely

Head of Business



<h1>Technical Questions And Answers</h1>	
<b>FOR USE ON ENQUIRY</b>	
<b>Jaguar Land Rover N720</b>	
<b>2022 model year Range Rover Sport vehicles and 2022 and 2023 model year Defender, Discovery, Discovery Sport and Range Rover Velar vehicles Seatbelt Pretensioner Functionality</b>	

A concern has been identified on certain 2022 model year Range Rover Sport vehicles and certain 2022 and 2023 model year Defender, Discovery, Discovery Sport and Range Rover Velar vehicles where, due to a retailer production issue, a damaged front seatbelt pretensioner tube may have been installed on the seatbelt retractor. The damaged tube could prevent the pretensioner from operating correctly in the event of an accident.

### **Question 1**

Why is Jaguar Land Rover (JLR) Limited recalling these vehicles?

#### *Answer*

JLR is conducting a voluntary safety recall involving certain 2022 model year Range Rover Sport vehicles and certain 2022 and 2023 model year Defender, Discovery, Discovery Sport and Range Rover Velar vehicles. Customers will be asked to take their vehicles to an approved retailer/authorized repairer to have the seatbelt pretensioner tube inspected for damage and if damage is identified, the seatbelt retractor will be renewed.

### **Question 2**

Can you tell me more about what is wrong with the vehicles?

#### *Answer*

Autoliv (seatbelt retailer) made JLR aware of a manufacturing concern detected on some front seatbelt retractors that results in damage to the pretensioner tube caused during seatbelt retractor assembly. This may result in a reduced level or complete loss of pre-tensioning in the event of a crash and increased occupant injury.

### **Question 3**

How would the customer become aware of their vehicle potentially having this concern?

#### *Answer*

This concern may manifest itself only in the event of a crash where a seatbelt pretensioner would normally operate.

### **Question 4**

Does this concern affect vehicle safety?

#### *Answer*

JLR has determined that the seatbelt pretensioner not operating correctly could pose a risk to vehicle safety in the event of an accident.

### **Question 5**

Has JLR received many complaints?

*Answer*

JLR has received no field reports of vehicles that could be attributed to this issue.

**Question 6**

Have there been any accidents or injuries or fires?

*Answer*

There have been no reports of accidents or injuries or fires relating to this concern of which JLR is aware.

**Question 7**

How was the concern discovered?

*Answer*

JLR were notified of this concern by the seatbelt manufacturer, Autoliv.

**Question 8**

How long has JLR known about this concern?

*Answer*

JLR were notified of this concern on April 8, 2022.

**Question 9**

Is the defect leading you to any concerns regarding the reliability of a system, which is supposed to be designed and engineered for the passengers' safety? What type of measures are you planning to take?

*Answer*

JLR has no concerns with the overall reliability of the vehicle. JLR carefully monitors field data to make sure that any matters relating to safety and compliance are rigorously investigated.

**Question 10**

What has JLR done in production?

*Answer*

This is a JLR retailer issue which has been addressed in the retailer manufacturing process by introducing sensors to detect mis-positioning of the retractor and stop the manufacturing process where mis-positioning is detected.

**Question 11**

What will retailers/authorized repairers do to the vehicles?

*Answer*

Retailer/authorized repairer will inspect the front seatbelt pretensioner tubes for damage and if damage is identified, the seatbelt retractor will be renewed.

**Question 12**

Which vehicles are affected by this recall?

*Answer*

Certain 2022 and 2023 model year Land Rover vehicles within the below Vehicle Identification Number (VIN) ranges are potentially affected:

- Defender from SALEP7RU8N2105776 to SALEA7BW3P2115373 (Nitra Manufacturing Plant)
- Discovery from SALRA2AU7N2464862 to SALRT4EU3P2467308 (Nitra Manufacturing Plant)
- Discovery Sport from SALCA2AT6NH913037 to SALCL2FX0PH916671 (Halewood Manufacturing Plant)
- Discovery Sport from 99JCA2BN8NT212066 to 99JCA2BN3NT212444 (Brazil Manufacturing Plant)
- Range Rover Sport from SALWA2BY3NA225755 to SALWA2AW4NA235131 (Solihull Manufacturing Plant)
- Range Rover Velar from SALYT2EX7NA335682 to SALYA2BXXNA339977 (Solihull Manufacturing Plant).

**Question 13**

Are other JLR models affected by this concern?

*Answer*

Yes, certain 2022 and 2023 model year Jaguar F-PACE, F-TYPE, XE and XF vehicles have also been affected.

**Question 14**

Is the repair available to rework vehicles?

*Answer*

Parts are available for JLR retailers/authorized repairers to conduct this repair.

**Question 15**

How much will the recall cost JLR?

*Answer*

Cost was not a factor in deciding to recall these vehicles.

**Question 16**

How do I know if my vehicle is affected?

*Answer*

All owners of potentially affected vehicles will shortly receive a letter inviting them to contact a JLR retailer/authorized repairer for the work to be completed.

**Question 17**

How long does it take for the vehicle to be inspected and repaired?

*Answer*

The work will be completed as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take no longer than 1 hour 36 minutes to complete. Naturally, due to retailer/authorized repairer schedules, vehicles may be required for longer.

**Question 18**

Can I safely continue to drive my vehicle until it has been repaired?

*Answer*

Customers are advised to contact a [JLR](#) retailer/authorized repairer should they have any concerns regarding the seatbelt operation.

*Note:*

Please make sure that any press enquiries are referred to the [JLR](#) Corporate Affairs office.