



Safety Recall: 22V512
March 2022

IMPORTANT SAFETY RECALL

This Notice Applies to Your Recreational Vehicle with the VIN: 7M5FP4223NB201541

ADAM STEVENSON
6465 SW 150TH ST
STARKE, FLORIDA 32091

Dear Valued Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. US ONLY

Alliance RV has decided that a defect which relates to motor vehicle safety exists in certain 2022 and 2023 Paradigm and Valor fifth wheels.

Reason for this recall:

Alliance RV was made aware that a number of awnings manufactured and distributed by Lippert Components were manufactured in a manner that the welded seam of the fabric to coach interface can separate, causing the awning to come loose from the RV, potentially causing property damage or personal injury.

What Alliance RV will do:

Alliance RV will reimburse authorized service providers to perform the necessary inspection and, if needed, repair of the fabric portion of these electric awnings. An inspection will take approximately .20hrs while a repair will take .30hrs and a full fabric replacement 1.5hrs. Repair will be done free of charge.

What we need you to do:

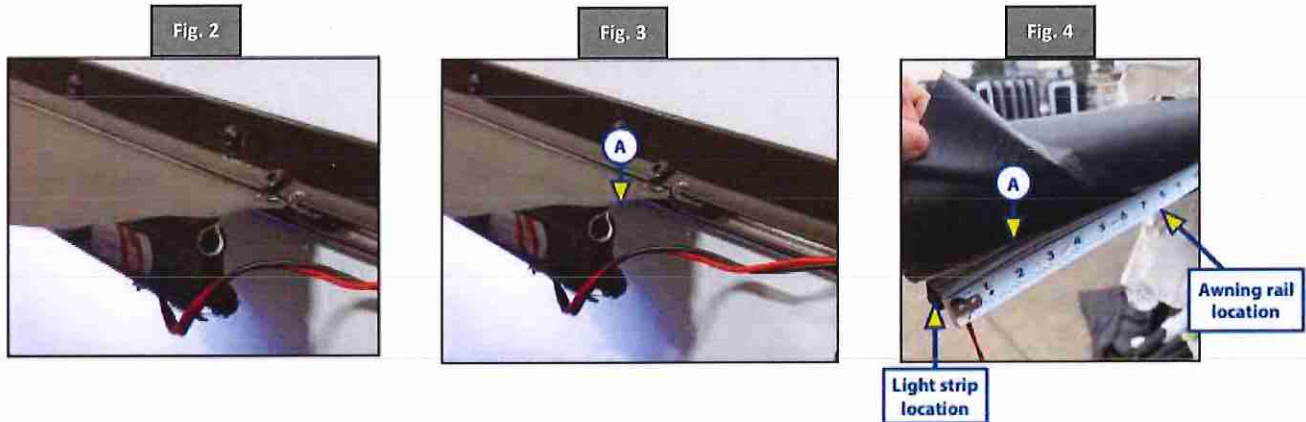
Per the Inspection Procedure outlined on the following page, inspect awning for the defect of separation at the awning seam.

- **If NO defect is found:** Send an e-mail to service@alliancerv.com with "Awning Recall" in the subject line. Include the following items in the email:
 - Photos of the inspection points showing NO separation of the awning seams/welds
 - Clear photo of the awning tag located on the awning fabric (Fig. 1)
 - Last 6 digits of your VIN
 - Brief statement stating that NO defect was found.
- **If defect IS found:** Action must be taken for repair or replacement. Please contact an Alliance RV Authorized Service Provider and schedule an appointment to have this remedy completed. If your dealer is unable to perform the recall within a reasonable time, or you have questions concerning this recall, please contact **574-226-0140 – Option 1**. If you choose to take your vehicle to a non-Alliance RV dealer, they must contact Alliance RV prior to making the recall repair for proper authorization and instructions.



Inspection Procedure:

1. The inspection point is at the awning fabric seam at the awning rail at the wall of the unit (Fig. 1).
2. Position ladder next to the unit to view the topside of the awning at the unit wall from either end (driver/idler side)
3. Visually inspect the awning fabric weld, on both ends of the awning, near the awning rail. (Fig. 1)
 - a. Fig. 2 shows NO separation at the seam. Awning does NOT require repair or replacement. Follow instructions above for "If NO defect is found".
 - b. Fig. 3 shows separation at the seam. Awning requires repair or replacement. Follow instructions above for "If defect IS found".



If you had this repair completed prior to receipt of this recall notice, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. You can submit such claims to Alliance RV – 301 Benchmark Drive – Elkhart, IN 46516.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 574-226-0140 – Option 1. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We certainly regret this inconvenience; however, your safety is our most important priority.

Sincerely,
Alliance RV

